Technical Bulletin

Partner Sites for OEM Resources

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Contents

Introduction 4
Subscribe to Partner Site 4
View/Download Library Content 4
Library Notifications 6
Questions 6

Figures

Figure 1 – OEM Partner Site Home Page 5
Figure 2 – File Selected 5
Figure 3 – Weekly Notice with Updated File Details 6
Figure 4 – Weekly Notice When No Updates Occurred 6

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Introduction

Memjet is pleased to announce the launch of DuraFlex Partner Sites to make technical resources available to OEMs on-demand and ready for download at any time.

The resources include:

- Software packages
- Technical documentation (including product databooks and technical bulletins)
- CAD

OEMs will access this technical data through assigned Partner Site libraries.

Note:	From this point forward, all OEM partner resources will be uploaded to Partner Site libraries and subscribed OEMs will receive automatic system notifications via email. OEMs are responsible for downloading necessary data from their Partner Sites and Memjet Technical Account Managers will no longer provide files directly to OEMs.

Subscribe to Partner Site

To request Partner Site access, contact your Technical Account Manager (TAM). Provide full name and email address for each user that requires access.

View/Download Library Content

Once permission is granted and your Partner Site is established, you will receive a Welcome email from Memjet.

To view or download technical materials:

1. Follow the instructions in the welcome email to log in to your Partner Site.
2. When the Home page displays, you will see:
    a. OEM company name displays at the top of the window. With available libraries listed below.
    b. Custom files are stored in the Partner Files library.
    c. General files, like technical documentation or CAD, display as links below the [Memjet Product Name] Libraries heading.

Note:	You may have multiple product headings if you own more than one Memjet product.

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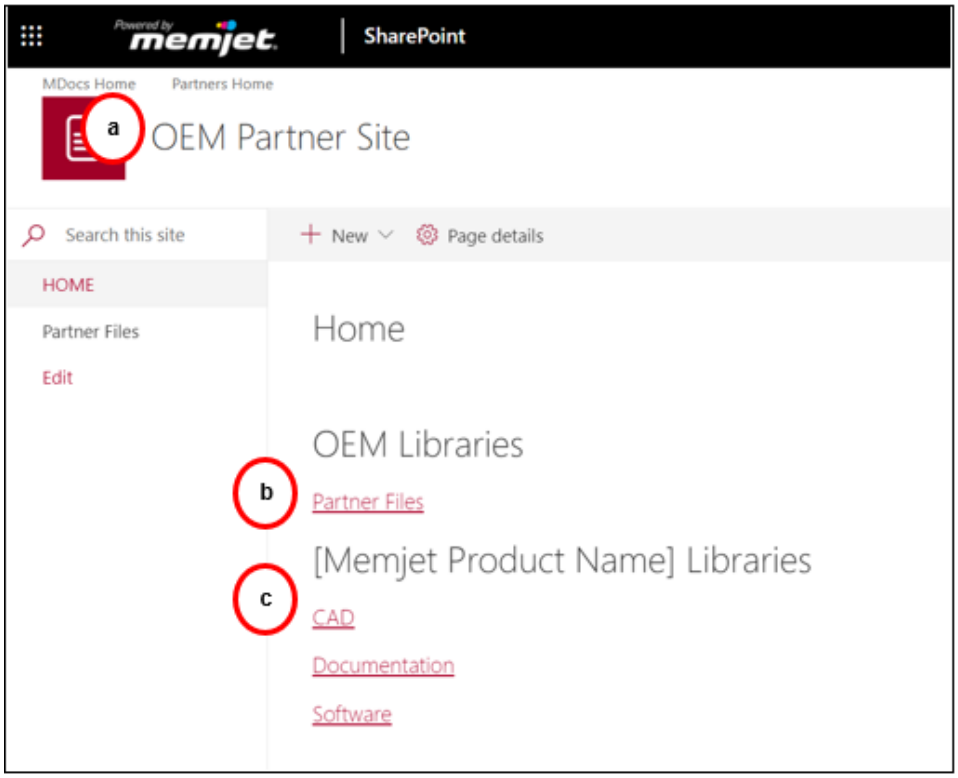
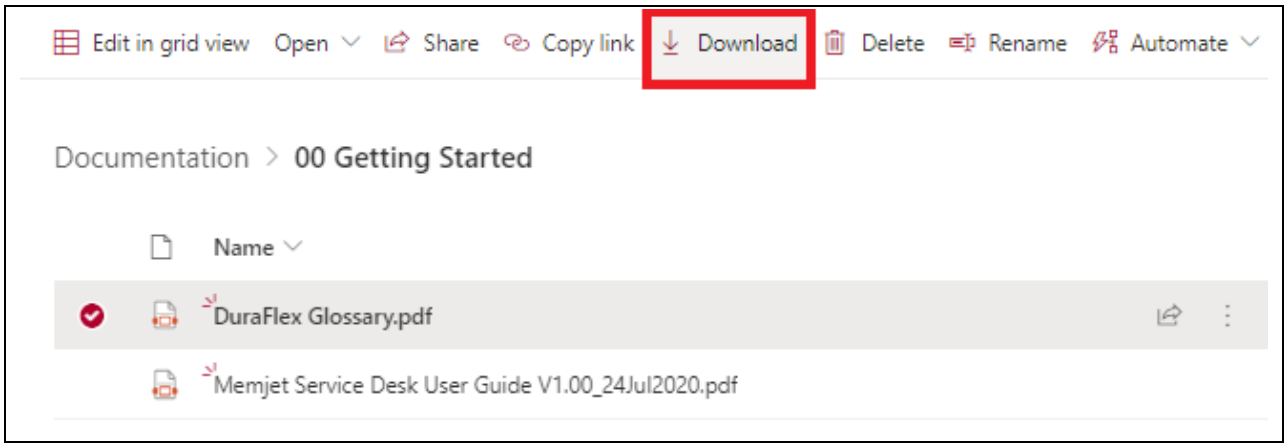
Figure 1 – OEM Partner Site Home Page



3. Click links to explore materials by library.
4. To download a file, click to the left of a file name to select it, and then choose **Download** from the ribbon.

Figure 2 – File Selected



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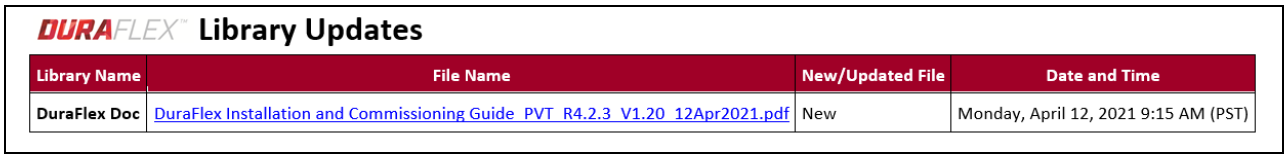
Library Notifications

Email notifications are sent out for each library on a weekly basis to announce file changes (additions, deletions, or updates) or to advise that no updates were made in the past week.

Figure 3 – Weekly Notice with Updated File Details

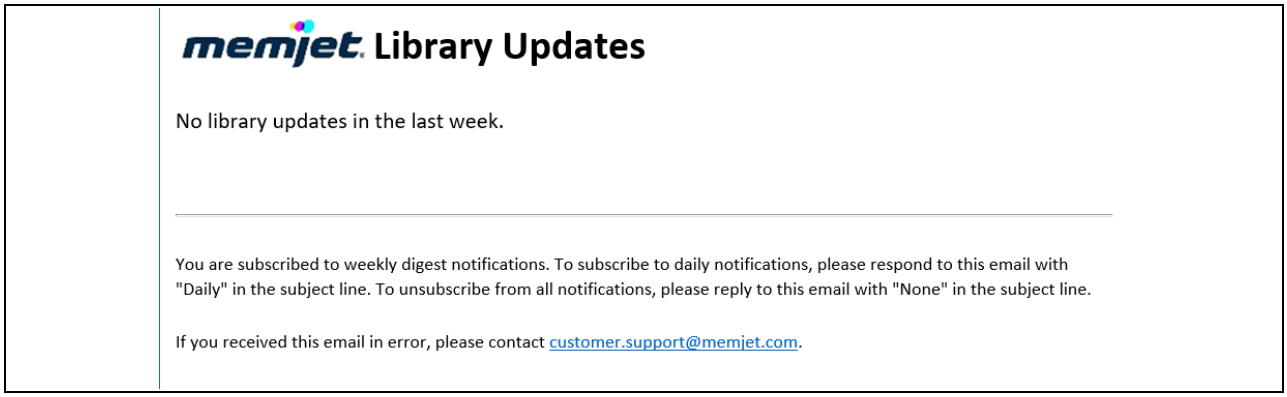


DURAFLEX™ Library Updates

Library Name	File Name	New/Updated File	Date and Time
DuraFlex Doc	DuraFlex Installation and Commissioning Guide_PVT_R4.2.3_V1.20_12Apr2021.pdf	New	Monday, April 12, 2021 9:15 AM (PST)

By default, weekly notifications are set up for all libraries when account permissions are granted for a user. Follow the directions in the notification email (Figure 4) to change this setting to “daily” or to unsubscribe from notices.

Figure 4 – Weekly Notice When No Updates Occurred



memjet. Library Updates

No library updates in the last week.

You are subscribed to weekly digest notifications. To subscribe to daily notifications, please respond to this email with "Daily" in the subject line. To unsubscribe from all notifications, please reply to this email with "None" in the subject line.

If you received this email in error, please contact customer.support@memjet.com.

Questions

For additional information, contact your Technical Account Manager or Memjet Customer Support (*customer.support@memjet.com*).

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