U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1215-0188 Expires 09-30-2011



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

| 438428 | |
|---|---|
| File Number: C- 710 | |
| Person Filing | |
| 2. Name and mailing address (include ZIP Code): | 3. Any other address where records necessary to verify this report are kept |
| Name Scott Michel | Name |
| Γitle | Title |
| Organization | Organization |
| P.O. Box, Bidg., Room No., if any | P.O. Box, Bldg., Room No., if any |
| Street 819 Herman Road | Street |
| City Horsham | City |
| State Ortgon Da . State Ortgon Da . State Ortgon | 9044 State ZIP Code + 4 |
| 4. Date fiscal year ends: 5. Type of person: | |
| Dec 31 a. Individual i | b. Partnership c. Corporation d. Other (Specify): |
| | |
| Nature of Agreement or Arrangement | |
| Full name and address of employer with whom made (included) | de ZIP Code): 7. Date entered into: 6 / 12 / 2008 |
| Name | 8. Name of person(s) through whom made: |
| Organization Aegis Communications Group | |
| Frade Name, if any | Name Mary Mullen |
| P.O. Box, Bldg., Room No., if any | Name |
| Street 8201 Richpoint Drive | Name |
| City Irving | Name |
| State Tennessee TEXAS SIP Code + 4 7 | 75063 Name |
| | Signatures |
| the information contained in any accompanying documents) here, correct, and complete (See Section VII on penalties in the sec | President 14. Signed Treasurer f other title, see (If other title, s |
| Titlein | instructions) Title |
| on 10-14-2010 215-628.883 | S & On |

Date

Telephone Number

Telephone Number

Date

| | 1 |
|---------------------|----------------|
| Filer: Scott Michel | File Number C- |

- 9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:
 - a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.
 - b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.
- 10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):

 Verbal agreement to provide consultation and to give speeches to employees about exercising their right to organize and bargain colletively. Terms are \$187.50 per hour plus expenses.

Specific Activities to be Performed

1. 3

- 11. For each activity, separately list in detail the information required (See instructions):
 - a. Nature of activity:

To provide consultation and to give speeches to employees regarding their rights to organize and bargain collectively.

| 11.b. Period during which performed: | 11.c. Extent performed: |
|--|---|
| various days beginning 6/25/08 | Fully Performed |
| 11.d. Name and address through whom performed: | Additional Name and address through whom performed, if any: |
| Name | Name |
| Organization LRI Consulting Services, Inc. | Organization |
| P.O. Box, Bldg., Room No., if any | P.O. Box, Bldg., Room No., if any |
| Street 7850 S Elm Place, Suite E | Street |
| City Broken Arrow | City |
| State 010 0K. 2IP Code + 4 74011 | State |
| 12.a. Identify subject groups of employees: | 12.b. Identify subject labor organizations: |
| Customer Service Representatives, Quality Assurance, Maintenance | Teamsters |
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