

FORM LM-20 **AGREEMENT AND ACTIVITIES REPORT**

Form approved Office of Management and Budget No. 1215-0188 Expires 11-30-2006



C- 00633

1. File Number:

This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

Person Filing						
Name and mailing address (include ZIP Code):		3. Any other address where records necessary to verify this report are kept:				
Name Michael D Penn		Name				
Title Partner			Title			
Organization The Crossroads Group		Organization				
P.O. Box, Bldg., Room No., if any		P.O. Box, Bldg., Room No., if any				
Street 63 Via Pico Plaza, Suite 505		Street				
City San Clemente			City			
State California	ZIP Code + 4 92672	State		ZIP Code + 4		
4. Date fiscal year ends:	5. Type of person:					
Dec / 31	a. Individual b. Partnership	c. Corporation d. Other (Specify):				
Nature of Agreement or Arrangemen	t					
6. Full name and address of employer with whom made (include ZIP Code):			7. Date entered into: 6 / 24 / 2010			
Name Susan A Loveira		0 / 24 / 2010				
Organization Volunteers of America, Los Angeles		Name of person(s) through whom made:				
Trade Name, if any			Name			
P.O. Box, Bldg., Room No., if any			Name			
Street 3600 Wilshire Blvd., Suite 1500			Name			
City Los Angeles			Name			
State California	ZIP Code + 4 90010	Name				
Signatures						
the information contained in any accommendation contained in any accommendation and complete. (See Section 13. Signed Michael Dans Title Other (Specify) Partner	_	penalties of laby the signate 14. Signed Title On	on and is, to the best of	of the undersigned's know	ledge and belief,	
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9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:					
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.					
b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.					
10. Terms and conditions (Explain in detail; see instructions. Written agreements	must be attached):				
Payment on a fee-for-service basis at the hourly rate of \$325.00 plus reasonable and customary expenses					
Specific Activities to be Performed					
11. For each activity, separately list in detail the information required (See instructions):					
a. Nature of activity: To advise employees of their Section 7 rights, the NLRB petition and election processes, union					
organizing tactics, and Volunteers of America's neutrality position regarding third-party representation.					
11.b. Period during which performed:	11.c. Extent performed:				
June 28 - July 1, 2010	Ongoing				
11.d. Name and address through whom performed:	Additional Name and address	ss through whom performed, if any:			
Name Michael D Penn	Name				
Organization The Crossroads Group	Organization				
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any				
Street 63 Via Pico Plaza, Suite 505	Street				
City San Clemente	City				
State California ZIP Code + 4 92672	State	ZIP Code + 4			
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:				
Teachers, Assistants, Family Advocates, dietary and maintenance staff, and other administrative personnel in the employer's Head Start and Early Head Start programs in their East L.A., South Bay, Pacoima and North Hollywood, California areas.					