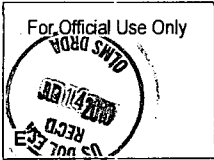


FORM LM-20

AGREEMENT AND ACTIVITIES REPORT



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

1. File Number: C- 00527

431229

Person Filing

2. Name and mailing address (include ZIP Code):

Name JOHN M HERMANN

Title CEO

Organization LABOR RELATIONS SERVICES, INC.

P.O. Box, Bldg., Room No., if any SUITE 100

Street 24 CORPORATE PLAZA

City NEWPORT BEACH

State California

ZIP Code + 4 92660

3. Any other address where records necessary to verify this report are kept:

Name

Title

Organization

P.O. Box, Bldg., Room No., if any

Street

City

State

ZIP Code + 4

4. Date fiscal year ends:

Dec: / 31

5. Type of person:

a. ☐ Individual b. ☐ Partnership c. ☒ Corporation d. ☐ Other (Specify):

Nature of Agreement or Arrangement

6. Full name and address of employer with whom made (include ZIP Code):

Name WINNIE HEH

Organization LANGUAGE LINE, LLC

Trade Name, if any

P.O. Box, Bldg., Room No., if any BLDG #2

Street 1 LOWER RAGSDALE DR.

City MONTEREY

State California

ZIP Code + 4 93940

7. Date entered into:

5 / 20 / 2010

8. Name of person(s) through whom made:

Name

Name

Name

Name

Name

Signatures

Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII on penalties in the instructions.)

13. Signed

President
(If other title, see
instructions)

Title President

14. Signed

Treasurer
(If other title, see
instructions)

Title Treasurer

On 6/8/2010

Date

949-719-1962

Telephone Number

On 6/8/2010

Date

949-719-1962

Telephone Number

9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:

- a. ☒ To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.
- b. ☐ To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.

10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):

All services described in Section 11a. below shall be performed on a flat rate basis \$40,000.00 for three consultants over 6 days. Expenses in connection with the performance of such services as travel, accomodations, copies, telephone long distance, etc., will be paid for by the client directly.

Specific Activities to be Performed

11. For each activity, separately list in detail the information required (See instructions):

a. Nature of activity:

Labor Relations Services, Inc., has been retained to assist the employer named above in communication with its employees with regard to the manner in which they exercise their rights to organize and bargain collectively. We will assist in conducting meetings with employees.

11.b. Period during which performed:

5/20/2010-6/5/2010

11.c. Extent performed:

None as of this date.

11.d. Name and address through whom performed:

Name Alex Casillas
Organization Labor Relations Services

P.O. Box, Bldg., Room No., if any Suite 100

Street 24 Corporate Plaza

City Newport Beach

State California ZIP Code + 4 92660

Additional Name and address through whom performed, if any:

Name Eddie Echanique
Organization Labor Relations Services, Inc

P.O. Box, Bldg., Room No., if any Suite 100

Street 24 Corporate Plaza

City Newport Beach

State California ZIP Code + 4 92660

12.a. Identify subject groups of employees:

ALL PART-TIME AND FULL-TIME EMPLOYEES AS AGREED
TO BETWEEN THE PARTIES.

12.b. Identify subject labor organizations:

Communication Workers of America

Filer: JOHN HERMANN LABOR RELATIONS SERVICES, INC.	File Number C- 00527
---	----------------------

Specific Activities to be Performed (Continuation Page)	
<p>11. For each activity, separately list in detail the information required (See instructions):</p> <p>a. Nature of activity:</p> <p>Labor Relations Services, Inc., has been retained to assist the employer named above in communication with its employees with regard to the manner in which they exercise their rights to organize and bargain collectively. We will assist in conducting meetings with employees.</p>	
11.b. Period during which performed:	11.c. Extent performed: None as of this date.
<p>11.d. Name and address through whom performed:</p> <p>Name Carlos Ortiz</p> <p>Organization Labor Relations Services, Inc.</p> <p>P.O. Box, Bldg., Room No., if any Suite 100</p> <p>Street 24 Corporate Plaza</p> <p>City Newport Beach</p> <p>State California ZIP Code + 4 92660</p>	<p>Additional Name and address through whom performed, if any:</p> <p>Name</p> <p>Organization</p> <p>P.O. Box, Bldg., Room No., if any</p> <p>Street</p> <p>City</p> <p>State ZIP Code + 4</p>
<p>Additional Name and address through whom performed, if any:</p> <p>Name</p> <p>Organization</p> <p>P.O. Box, Bldg., Room No., if any</p> <p>Street</p> <p>City</p> <p>State ZIP Code + 4</p>	<p>Additional Name and address through whom performed, if any:</p> <p>Name</p> <p>Organization</p> <p>P.O. Box, Bldg., Room No., if any</p> <p>Street</p> <p>City</p> <p>State ZIP Code + 4</p>
<p>12.a. Identify subject groups of employees:</p> <p>ALL PART-TIME AND FULL-TIME EMPLOYEES AS AGREED TO BETWEEN THE PARTIES.</p>	<p>12.b. Identify subject labor organizations:</p>