U.S. Dep Innent of Labor Office of Labor-Management Standards

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1245-0003 Expires 10-31-2013



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

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READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

Person Filing 2. Name and mailing address (include ZIP Code): Name Name Title Organization LRI Consulting Services, Inc. P.O. Box, Bldg., Room No., if any Street 7850 South Elm Place, Suite E City Broken Arrow ZIP Code + 4 74011 State Oklahoma ZIP Code + 4 74011 State ZIP Code + 4	cept:	
2. Name and mailing address (include ZIP Code): Name Name Title Organization LRI Consulting Services, Inc. P.O. Box, Bldg., Room No., if any Street 7850 South Elm Place, Suite E City Broken Arrow 3. Any other address where records necessary to verify this report are II Organization P.O. Box, Bldg., Room No., if any Street City	kept:	
Name Title Title Organization LRI Consulting Services, Inc. P.O. Box, Bldg., Room No., if any Street 7850 South Elm Place, Suite E City Broken Arrow Name Title Organization P.O. Box, Bldg., Room No., if any Street City City	ept:	
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Street 7850 South Elm Place, Suite E City Broken Arrow City City		
City Broken Arrow City		
State Oklahoma ZIP Code + 4 74011 State 7IP Code + 4		
4. Date fiscal year ends: 5. Type of person:		
Dec / 31 a. Individual b. Partnership c. Corporation d. Other (Specify):		
Nature of Agreement or Arrangement		
6. Full name and address of employer with whom made (include ZIP Code): 7. Date entered into: 9 / 2 / 2016		
Name 8. Name of person(s) through whom made:		
Organization Towne Park		
Trade Name, if any		
P.O. Box, Bldg., Room No., if any		
Street One Park Place, Ste 200		
City Annapolis Name		
State MD ZIP Code + 4 21401 Name		
Signatures		
Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (include the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and true, correct, and complete. (See Section VII or benalties in the instructions.) 13. Signed President (If other title, see instructions) Title President Title President Title President Title	belief, le, see	
On 1/4/2017 918-455-9995 On 1/4/2017 918-455-9995	٠,	
Date Telephone Number Date Telephone Number		

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Filen LRI Consulting Services, Inc.	File Number C- 00525	
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9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:		
 a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing. b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving 		
such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.		
10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):		
•	must be attached.).	
See Attached		
Specific Activities to be Performed		
	iona).	
11. For each activity, separately list in detail the information required (See instruct a. Nature of activity:	ons).	
•		
Engaged to communicate to employees regarding exercising their rights to organize and bargain collectively.		
11.b. Period during which performed:	11.c. Extent performed:	
9/7 - 9/8/16	Fully Performed	
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:	
Name Carlos Flores	Name	
Organization C&C Consultant	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 30000 Avenida Cima Del Sol	Street	
City Temecula	City	
	State 71D Code / 4	
State CA ZIP Code + 4 92591	State ZIP Code + 4	
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:	
Cashiers, Valets, Parking Attendants And Traffic	Teamsters	
Enforcement Employees		



Proposal

September 1, 2016

Misti Mukherjee Executive Vice President and General Counsel Towne Park One Park Place, Ste 200 Annapolis, MD 21401

410-295-8052 MMukherjee@townepark.com

RE: Campaign Consulting, Petition 31-RC-182755

Situation Assessment

You have requested a proposal to provide materials and consulting services to help you win your upcoming NLRB election. You have a few short weeks to educate your employees on the disadvantages of unions and convince them to put their trust in a direct relationship with you rather than the union. You want to make sure that your consulting is persuasive, does not interfere with employees' protected rights and provides the best opportunity to build trust with your employees.

Proposed Intervention(s)

Campaign Consulting: For this option we will provide expert campaign consulting with an on-site facilitator to communicate your message directly to employees in employee meetings and one-on-one. Our consultant will work with managers and supervisors at your location to increase your own internal capacity for handling employee relations issues after the campaign is over. Based on our joint assessment of the need, we will assign appropriate consulting resources to your campaign for a pre-approved schedule of meetings.

Objectives

- Win the NLRB election by as wide a margin as possible or achieve a withdrawal of the petition, without meritorious election objections or unfair labor practice charges.
- Increase trust and credibility of the current leadership team by improving communication and developing their ability to create a positive employee relations environment.
- Retain your direct-relationship with employees and preserve the operational flexibility needed to remain productive and profitable. The dead weight cost of unionization is estimated at 25% for most organizations.

Value to Organization

- You avoid a steep and slippery learning curve and are free to do the most important trust-building work.
- You can talk to employees without engaging in mudslinging. You are free to spend your time on a positive message about the company.
- Your communication strategy is legally proven and sound. Our communication tools have never been found to be objectionable by the NLRB in thousands of elections.
- You receive a proven program, with over 10,000 successful client engagements.

Terms and Conditions

The fee for consulting is \$3,000 per consultant per day (plus travel expenses). For purposes of this

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proposal a consulting day means each calendar day worked by each consultant. If more than one consultant is working on your case the parties understand and agree that multiple consulting days may be worked on each calendar day. However, if the consultant works 4 hours or less, the company will be billed half a day at \$1500. The consultant will focus on speaking one on one to the employees after the training for the remainder of the day and the following day if warranted. The company's outside counsel will manage the consultant and all campaign materials will come from the company's outside counsel, with input on issues from LRI. The consultant is not authorized to produce campaign materials independent of the the company's outside counsel. Furthermore, debrief communications from meetings will be conducted with a company executive or outside counsel to protect the attorney client privilege.

Payment Terms

All fees are due upon the delivery of the consulting services and are nonrefundable. Consulting fees and expenses incurred by consultant will be billed to you and you agree to pay those invoices upon receipt and to settle those statements within 14 days. You agree and acknowledge that failure to pay fees or expenses associated with this project under these terms will result in reassignment of consultant(s), a penalty of the maximum allowable interest rate per month plus any costs we incur to collect an outstanding balance, until all outstanding invoices are paid in full.

It is further understood that all materials included in or with the above referenced items or programs are fully covered and protected by federal copyright laws. Federal law provides civil and criminal penalties for the unauthorized reproduction, distribution or exhibition of protected products.

You further acknowledge that no representation by LRI or its representatives were relied on by you or any member of your company in entering this agreement, and that this document represents the full understanding of the parties. You also acknowledge and agree that we have informed you of the obligation to report any direct persuader activity performed on your behalf to the United States Department of Labor by both our firm and your firm and that failure to timely file these reports can subject your company to criminal penalties. Further, you agree to make LRI aware of and share copies of any unfair labor practice charges and or objections and challenges to the conduct of an election alleging anything regarding speech or behavior, in any form, on the part of any LRI consultant.

Your payment, in the absence of your signature below, indicates your acceptance of this project and the terms and conditions as stated herein. The terms and conditions on this proposal are good for 90 days from the date on this proposal unless specified otherwise. The parties agree that Oklahoma law governs any dispute between them and to resolve any disputes by arbitration in Tulsa, Oklahoma under the American Arbitration Association rules.

Campaign Consulting	
For LRI Consulting Services, Inc.	For Towne Park
Phillip B. Wilson, President/General Counsel	Misti Mukherjee, Executive Vice President and General Counsel
Date: September 1, 2016	Date:
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