U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1245-0003 Expires 08-31-2016

For Official Use Only

This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

576270

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

1, File Number: C- 65802		
Person Filing		
Name and mailing address (include ZIP Code):	3. Any other address where records necessary to verify this report are kept:	
Name	Name	
Title	Title	
Organization International Labor Relations	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 8086 South Yale Ave suite 225	Street	
City Tulsa	City	
State Oklahoma ZIP Code + 4 74136	State ZIP Code + 4	
Date fiscal year ends: 5. Type of person:		
Dec / 31 a. Individual b. Partnership	c. Corporation d. Other (Specify):	
	,	
Nature of Agreement or Arrangement		
6. Full name and address of employer with whom made (include ZIP Code):	7. Date entered into: 5 / 27 / 2014	
Name	,	
Organization Devon Nissan Dealership	8. Name of person(s) through whom made:	
Trade Name, if any	Name Diane Trach	
P.O. Box, Bldg., Room No., if any	Name	
Street 459 W. Lancaster Ave	Name	
City Devon	Name	
State Pennsylvania ZIP Code + 4 19333	Name	
Signatures		
Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying decuments) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII or penalties in the instructions.)		
President (If other title, see instructions)	14. Signed Treasurer (If other title, see instructions)	
On 5/20/2014 800-555-7509 Date Telephone Number	On 5/20/2014 800-555-7509 Date Telephone Number	

Filer: International Labor Relations	File Number C- 65802	
	to dispute to dispute a landing of the	
Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:		
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.		
b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.		
10. Terms and conditions (Explain in detail; see instructions. Written agreements	must be attached.):	
see attached agreement		
Specific Activities to be Performed		
11. For each activity, separately list in detail the information required (See instruction	ions):	
a. Nature of activity:	·	
Engaged to communicate with employees so they can make an informed decision reguarding exercising their rights to organize and bargin collectively.		
their rights to organize and bargin correctively.		
11.b. Period during which performed:	11.c. Extent performed:	
Beginning on or about 10/14/2014	Ongoing	
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:	
Name Joe Mieluchowski	Name	
Organization	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 47 E. Johnathan Ct	Street	
City Kenneth Square	City	
State Pennsylvania ZIP Code + 4 19348	State ZIP Code + 4	
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:	
All employees eligible to vote in the bargaining unit	The United Steelworkers, District 10 AFL-CIO-CLC	



Hawaii + Los Angeles + San Francisco + San Diego + Tulsa + Chicago + New York + Guam

Date: May 27, 2014

Campaign Consulting Via Email: dtrach@nissanofdevon.com

Diana Trach

Chief Financial Officer

Devon Nissan Dealership

459 W Lancaster Ave

Devon, PA 19333

Main: 610-695-2900

International Labor Relations

Corporate Headquarters

8086 South Yale Avenue Suite 225 Tulsa, OK 74136

Toll Free: (800) 555-7509 **Direct:** (918) 633-6640

RE: Devon Nissan Dealership ~ Campaign Consulting

Petition #04-RC-129271 filed on May 27, 2014 by the United Steelworkers, District 10, AFL-CIO-CLC

SITUATION ASSESSMENT:

This Engagement Letter outlines the terms of complete and comprehensive Consulting services to combat the organizing drive launched against Devon Nissan Dealership, or "Company". The United Steelworkers, District 10, AFL-CIO-CLC, the "Union", has presumably more than 50% of the unit who have signed Authorization Cards purporting to authorize the Union to act as their exclusive representative for collective bargaining wages, hours and working conditions.

Petition #04-RC-129271 dated May 27, 2014, has been filed with the NLRB Regional Director requesting that a vote be scheduled on the merits of the petition and an election is forthcoming.

A systematic, organized counter-campaign will be implemented to secure an election win. All executives, managers and supervisors must be thoroughly trained in what can be said and not said during a campaign to avoid unfair labor practice charges that could void or reverse a positive election outcome.

Time is of the essence in commencing work on behalf of the Company. Any delay is injurious to the Company's chances of successfully winning the election.



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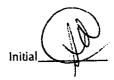
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Corporate Headquarters 8086 South Yale Avenue Suite 225 Tulsa, OK 74136

> Toll Free: (800) 555-7509 Direct: (918) 633-6640

OBJECTIVES:

- We objectives for this campaign include conducting a thorough assessment as to the local management and conditions that led to the organizing effort.
- Training local management in the operation of the National Labor Relations Act including formation of the Company's Union-free philosophy statement, the enforcement of no-solicitation, no-distribution policies, a full understanding of the actual Union Organizing Plan, and an understanding of the use and misuse of Union Authorization Cards.
- Management's knowledge of what they can say during the Union campaign including disadvantages of Union representation from the viewpoint of the Company Services and the Company employees. A thorough understanding of the facts involving collective bargaining, strikes, Union fines against members, and obligations owed by employees to the Union.
- An understanding of what the supervisor can do during the organizing campaign. A thorough understanding of the TIPS rules including common questions that employees ask supervisors during a campaign and desired responses.
- Supervisor/employee role-playing scenarios involving common situations that occur during Union organizing campaigns.
- Development of a campaign calendar that outlines what should happen in countering the Union organizing effort on a daily basis. This includes development of management and supervisor speeches and talks, handouts that can be utilized, posters that can be posted, and legally compliant anti-Union material that can be distributed to all eligible voters.
- Systematic captive audience meetings with all supervisors and voting employees on a weekly basis, with distribution of appropriate handouts in English or any other applicable language.





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MEASURES OF SUCCESS:

- ** Our metrics will include obtaining the most effective and appropriate bargaining unit and election scenario that improves the likelihood of an effective winning campaign.
- Winning the election while avoiding all unfair labor practice charges.

VALUE TO THE ORGANIZATION:

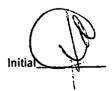
- The value to the organization will include permitting the Company to continue to operate without the necessity of bargaining with the Union over wages, benefits, hours and working conditions.
- Proactively identifying those factors and conditions by department that contribute to low employee morale and disaffection.
- Me-on-one discussions with each manager and supervisor to localize issues that demand attention and possible correction during the election and following the election. Reporting to senior management about the strengths and weaknesses in the organization that require immediate intervention and corrective action to minimize the likelihood of future Union encroachment.

TERMS AND CONDITIONS:

Fees: The hourly fee for Consulting is \$250.00 per hour including travel time plus expenses. This agreement covers consulting up to and including the election dates directed or stipulated to by the Company and the Union.

Should additional days of Management Consulting be requested by the Company, or an additional Consultant assigned to case, it is understood those additional consulting hours will be billed at our customary rate of \$250.00 per hour.

In the event NLRB Representation is required and assigned to International Labor Relations Consultant, NLRB Representation shall be billed at \$375 per hour.





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Company shall provide air travel, rental car, hotel accommodations, meals, and reasonable business expenses as set forth below to consultants through direct billing to Company.

Payment Terms:

Statement of Services Rendered: Payment of Statement of Services Rendered, to be delivered in an electronic format, is expected upon delivery throughout the campaign for Management Consulting.

Expenses: All travel time, airfare, hotel, rental car, and reasonable business expenses will be billed as incurred and are due upon presentation of Expense Reports. Expenses may include unpaid transportation (air, rental car, taxi, parking, etc.), lodging expenses, food, and other reasonable business expenses.

AGREEMENT TERMS:

Copyright: It is further understood that all materials included in or with the above referenced items or programs are fully covered and protected by federal copyright laws. Federal law provides civil and criminal penalties for the unauthorized reproduction, distribution or exhibition of protected products. Criminal copyright infringement is investigated by the FBI and may constitute a felony penalty of up to five years in prison and/or a \$250,000 fine.

U.S. Department of Labor Reporting Requirements:

You further acknowledge that no representation by International Labor Relations or its representatives were relied on by you or any member of your Company in entering this agreement, and that this document represents the full understanding of the parties. You acknowledge and agree that we have informed you of the obligation to report any direct persuader activity performed on your behalf to the United States Department of Labor by both our firm and your firm and that failure to timely file these reports can subject your company criminal penalties.

Arbitration:

Your payment, in the absence of your signature below, indicates your acceptance of this project and the terms and conditions as stated herein. The parties agree that Oklahoma law governs any dispute between them and to resolve any disputes by arbitration in Tulsa, Oklahoma under the American Arbitration Association rules.

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Campaign Consulting

ACCEPTANCE: Your signature below indicates acceptance of the terms and this proposal. In the event this Agreement is unsigned by Company, work commenced by Consultant on behalf of Company shall constitute acceptance by Company of all terms and conditions stated herein.

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Toli Free: (800) 555-7509 **Direct:** (918) 633-6640

For Consultant:	For Company:
International Labor Relations	Devon Nissan Dealership

Printed Name: FIM EASCE

On this day of: May 27, 2014

Jim Teague President & CEO

International Labor Relations

Signature: _

Printed Name:

On this day of

Diana Trach

Chief Financial Officer

Devon Nissan Dealership

