U.S. Department of Labor Oxice of Labor-Management Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved
Office of Management
and Budget
No. 1215-0188
Expires 11-30-2006



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFUL	LY BEFORE PREPARING THIS REPORT. 657 305		
1. File Number: C- 00633	: '		
Person Filing	•		
2. Name and mailing address (include ZIP Code):	3. Any other address where records necessary to verify this report are kept:		
Name Michael D Penn	Name		
Title Partner	Title .		
Organization The Crossroads Group	Organization		
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any		
Street 63 Via Pico Plaza, Suite 505	Street		
City San Clemente	City		
State California ZIP Code + 4 92672	State ZIP Code + 4		
Date fiscal year ends: 5. Type of person:			
Dec / 31 a Individual b. Partnership	c. Corporation d. Other (Specify):		
Nature of Agreement or Arrangement			
6. Full name and address of employer with whom made (include ZIP Code):	7. Date entered into: 9 / 18 / 2017		
Name Robert T Coyle	9 / 18 / 2017		
Organization Republic Services, Inc.	8. Name of person(s) through whom made:		
Trade Name, if any	Name Robert T Coyle		
P.O. Box, Bldg., Room No., if any	Name		
Street 18500 N. Allied Way	Name		
City Phoenix	Name		
State Arizona ZIP Code + 4 85054	Name .		
Signatures			
Each of the undersigned declares, under penalty of perjury and other applicable the information contained in any accompanying documents) has been examined true, correct, and complete. (See Section VII on penalties in the instructions.)	penalties of law, that all of the information submitted in this report (including by the signator) and is, to the best of the undersigned's knowledge and belief,		
13. Signed Michael Dana Pen President (If other title, see instructions)	14. Signed Treasurer (If other title, see instructions)		
Title Partner	Title Partner		
On 09/30/2017 818-999-5632	On 10/3/2017 949-248-0884		
Date Telephone Number	Date Telephone Number		

Filer Michael Penn The Cross	sroads Group		File Number C- 00633
Check the appropriate box to indicate whe	ther an object of the activities under	aken, is directly or indirectly: .	
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.			
			n in connection with a labor dispute involving seeding or a criminal or civil judicial proceeding.
10. Terms and conditions (Explain in detail; s	ee instructions. Written agreements	must be attached.):	
Payment on a fee-for-service expenses	e basis at the hourly ra	te of \$375.00 plus	reasonable and customary
			· · · · · · · · · · · · · · · · · · ·
Specific Activities to be Performed	· · · · · · · · · · · · · · · · · · ·		
11. For each activity, separately list in detail t	he information required (See instructi	ons):	
a. Nature of activity:			
To assist the Employer in a information regarding third		their Section 7 ri	ghts and to furnish them with
			• .
			-
11.b. Period during which performed:		11.c. Extent performed:	
09/19/17 to the Present		Continuing	
11.d. Name and address through whom perf	formed:	Additional Name and addres	s through whom performed, if any:
Name Michael D Penn		Name	
Organization The Crossroads Grou	p 	Organization	
P.O. Box, Bldg., Room No., if any		P.O. Box, Bldg., Room No.,	if any
Street 63 Via Pico Plaza, Suite	505 	Street	
City San Clemente		City	
State California	ZIP Code + 4 92672	State	ZIP Code + 4
12.a. Identify subject groups of employees:		12.b. Identify subject labor of	organizations:
All full-time and regular padriver helpers, including leading leading at its facilities in Mountain Home, ID	ads, employed by the	IBT Local 483	
,			
,		,	



Michael D. Penn. Partner 818.999.5632 mpenn@tcgconsultants.com

Steven A. Beyer, Partner 949.248.0884 sbeyer@icgconsultants.com

Personal & Confidential

September 13, 2017

Mr. Rob T. Coyle, Vice President of Labor Relations Republic Services 18500 N. Allied Way Phoenix, AZ 85054

Re: Agreement for Professional Services

Mr. Coyle,

In accordance with our conversations and mutual agreements, this letter will confirm that Republic Services ("Client") has retained The Crossroads Group Labor Relations Consultants ("Consultant") regarding general personnel and labor relations activities for the National Labor Relations Board supervised election campaign at its Boise, Idaho and nearby locations commencing on or about September 19, 2017. This agreement may be terminated at any time by either the Client or Consultant and may be extended by mutual agreement between the parties.

Our fees are charged on an hourly basis in minimum units of a quarter of an hour for all time actually expended on your behalf. You will receive my personal services, which will be billed at the discounted rate of \$375.00 per hour. Clients are billed at the hourly rate for all time expended on their behalf, plus one-half travel time and reasonable and customary out-of-pocket expenses. There shall be an eight-hour minimum for services performed by each Consultant; however, if Consultant performs services on a travel day, only actual hours worked for that day will be billed in addition to the aforementioned travel time.

We agree to send you statements clearly showing the basis for our fees and charges by detailing the services rendered and costs incurred on a weekly basis. All fees and expenses not previously paid are due and payable in full within thirty (30) days of Client's receipt of each statement. Client understands that if payment is not made in full within thirty (30) days of the statement date, Client's account shall be considered past due and an interest charge may be added to the outstanding balance in an amount equal to one and one-half percent (1.5%) per month.

Consultant is retained to provide independent and objective professional judgment and recommendations; accordingly, a difference of opinion on a question of professional judgment shall



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not excuse the Client from fees and costs incurred in the collection of any outstanding accounts receivable.

If Consultant is requested by Client, or if as a consequence of an assignment Consultant is required by judicial or administrative process to participate, appear, or testify in anticipation of, or during legal or dispute resolution proceedings of any kind during the period Consultant is providing services or thereafter, Consultant will reasonably comply with any such request or requirement based on advice of legal counsel. In the event that Consultant does so participate in any manner, the Client shall pay to Consultant all professional fees and other fees of Consultant in effect as well as the cost and expenses, including attorneys' fees, incurred in anticipation and resulting from such proceedings. These fees and expenses are in addition to any fees paid or owed for services performed or to be performed.

Any controversy or claim arising out of or relating to this Agreement, its validity, or the breach thereof, shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association (AAA). A single neutral arbitrator shall be appointed in accordance with the AAA Rules to resolve the dispute.

The arbitrator shall be an attorney who is knowledgeable in business and labor laws, and who is experienced in labor relations and union organizing activities involving employers. The arbitration hearing shall be held in Orange County, California. This contract shall be interpreted and governed by the laws of the State of California. The arbitrator shall award to the prevailing party all it's costs and fees, including AAA filing and administrative fees and attorneys' fees.

Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. Should any party refuse to arbitrate or file a court action regarding a claim, which is subject to arbitration under this Agreement, the other party shall be entitled to recover its costs and reasonable attorneys' fees in enforcing this arbitration agreement in court.

During the course of our representation, we will endeavor to keep you fully advised as to the status and progress of this matter, including our view of your rights and potential liabilities or exposure, and our recommendations as to an appropriate course of action in view of the facts, circumstances and issues involved. However, we must emphasize that our firm has not made, and cannot make any representations or guarantees regarding the successful outcome of any matter or the actual amount of any fees or costs you will incur. Often, the results in a matter and the costs and expenses are controlled by external factors beyond our control, including the factual circumstances, course of the project, logistics, etc.

If the terms and conditions of this letter are satisfactory to you, please evidence your consent to such terms and conditions by signing this letter and returning it to me by electronic mail.



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This is a final agreement and this agreement supersedes any other oral or written representations by either the Client or Consultant.

We very much appreciate the opportunity to work with you. We will provide you with our best professional efforts as we endeavor to help you achieve a successful outcome on this project.

Respectfully, Michael Dan	na Penn
Michael Dana Penn Partner	
The foregoing fee ag this 13 th day of Septe Republic Services	reement letter has been read and its terms are hereby agreed to and accepted ember, 2017
By:	Title:



Republic Services September 13, 2017 Page 3

This is a final agreement and this agreement supersedes any other oral or written representation cither the Client or Consultant.

We very much appreciate the opportunity to work with you. We will provide you with ou professional efforts as we endeavor to help you achieve a successful outcome on this project.

Respectfully,

Michael Dana Penn Partner

The foregoing fee agreement letter has been read and its terms are hereby agreed to and accept this 13th day of September, 2017

Republic Services

By: WM 2 Cook Title: VP- Labor Relate

Date: 9/18/17