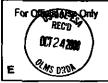
U.S. Department of Labor Office of Labor-Management **Standards** Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1215-0188 Expires 12-31-2010



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Ristations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Diss: losure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT. 1. File Number: C- 00464 Person Filling 2. Name and mailing address (include ZIP Code): 3. Any other address where records necessary to verify this report are kept: Name Name Marta De los Rios Title Title Office Manager Organization Organization Labor Information Services P.O. Box, Bldg., Room No., if any $\,p_{O}\,$ $\,Box\,$ $\,6063$ P.O. Box, Bldg., Room No., if any Street Street City City Malibu State California ZIP Code + 4 State ZIP Code + 4 90265 Date fiscal year ends: 5. Type of person: c. Corporation d. Other (Specify): Individual b. Partnership Dec Nature of Agreement or Arrangement 7. Date entered into: 6. Full name and address of employer with whom made (include ZIP Code): / 30 / 2008 Name Jeanne Ortiz 8. Name of person(s) through whom made: Organization Diedrich Coffee, Inc. Name Jeanne Ortiz Trade Name, if any Name P.O. Box, Bidg., Room No., if any Suite 200 Name Street 28 Executive Park City Irvine Name ZIP Code + 4 92614 State California Name **Signatures** Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII on penalties in the instructions.) Signed President Treasurer (If other title, see (If other title, see instructions) instructions) President Other (Specify) Title Title Office Manager 10/14:/2008 310-589-5225 310-589-5225 10/14/2008 On Telephone Number Date Telephone Number

| Filer: Marta De los Rios Labor Information Services | File Number C- 00464 |
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| Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly: | |
| a. To persuade employees to exercise or not to exercise, or persuade employees as to the marmer of exercising, the right to organize and bargain collectively through representatives of their own choosing. | |
| b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding. | |
| | |
| 10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.): | |
| Starting 9/30/08 until the assignment ends (no date has been determined), our firm will be conducting meetings with employees in the voting bargaining unit to discuss the realities of signing authorization cards and voting in the upcoming election. There is no maximum number of hours allocated to this work assignment. Billing of time and expenses will be done monthly. There is no written agreement as to a maximum billable amount. | |
| | |
| Specific Activities to be Performed | |
| 11. For each activity, separately list in detail the information required (See instructions): | |
| a. Nature of activity: | |
| To inform employees in the voting unit to exercise their right to choose whether or not they wish to be represented for the purposes of collective bargaining. | |
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| | |
| 11.b. Period during which performed: | 11.c. Extent performed: |
| 9/30/08 until end of assignment | On-going |
| 11.d. Name and address through whom performed: | Additional Name and address through whom performed, if any: |
| Name Elizabeth Hernandez | Name |
| Organization Labor Information Services | Organization Labor Information Services |
| P.O. Box, Bldg., Room No., if any PO Box 6063 | P.O. Box, Bldg., Romm No., if any PO Box 6063 |
| Street | Street |
| City Malibu | City Malibu |
| State California ZIP Code + 4 90265 | State California ZIP Code + 4 90265 |
| 12.a. Identify subject groups of employees: | 12.b. Identify subject labor organizations: |
| All voting employees in the bargaining unit. | |
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