U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

## FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved
Office of Management
and Budget
. No. 1215-0188
Expires 11-30-2006



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT. 1. File Number: C- 00633 Person Filina 2. Name and mailing address (include ZIP Code): 3. Any other address where records necessary to verify this report are kept: Name Name Michael D Penn Title Title Partner Organization Organization The Crossroads Group P.O. Box, Bldg., Room No., if any P.O. Box, Bldg., Room No., if any Street Street 63 Via Pico Plaza, Suite 505 City San Clemente City ZIP Code + 4 92672 State ZIP Code + 4 State California 5. Type of person: 4. Date fiscal year ends: Individual b. Partnership c. Corporation d. Other (Specify): **Nature of Agreement or Arrangement** 6. Full name and address of employer with whom made (include ZIP Code): 7. Date entered into: 2012 Name Veronica Lara 8. Name of person(s) through whom made: Organization Volunteers of America of Los Angeles Name Veronica Lara Trade Name, if any Name P.O. Box, Bldg., Room No., if any Name Street 3600 Wilshire Blvd., Suite 1500 City Los Angeles Name State California ZIP Code + 4 90010 Name Signatures Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory end is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII on penalties in the instructions.) President 14. Signed Treasurer (If other title, see (If other title, see instructions) instructions) Other (Specify) Other (Specify) Title Title Partner 818-999-5632 10/29/2012 Date Telephone Number

< · •		
Filer: Michael Penn The Crossroads Group		File Number C- 00633
.9. Check the appropriate box to indicate whether an object of the activities	es undertaken, is directly or indirectly:	
a. To persuade employees to exercise or not to exercise, or persuade collectively through representatives of their own choosing.	uade employees as to the manner of	exercising, the right to organize and bargain
b. To supply an employer with information concerning the activities such employer, except information for use solely in conjunction		
10. Terms and conditions (Explain in detail; see instructions. Written agre	pements must be attached ):	
Payment on a fee-for-service basis at the hour expenses	,	reasonable and customary
Specific Activities to be Performed		
11. For each activity, separately list in detail the information required (See	instructions):	
a. Nature of activity:		
To assist the Employer's efforts to advise the with information regarding third-party representations		ection 7 rights and furnish them
11.b. Period during which performed:	11.c. Extent performed:	
10/02 - 10/05/12	Completed	
11.d. Name and address through whom performed:	Additional Name and addres	ss through whom performed, if any:

10/02 - 10/05/12	Completed	
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:	
Name Michael D Penn	Name	
Organization The Crossroads Group	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 63 Via Pico Plaza, Suite 505	Street	
City San Clemente	City	
State California ZIP Code + 4 92672	State ZIP Code + 4	
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:	
All teachers, teacher's assistants, family advocates and other staff of VOALA's Head Start program in the employer's South Los Angeles area.	SEIU Local 99	