U.S. Department of Labor Office of Labor-Management Standards

## FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1215-0188 Expires 11-30-2006



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

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READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

1. File Number: <b>C-</b> 00633	
Person Filing	
Name and mailing address (include ZIP Code):	Any other address where records necessary to verify this report are kept:
Name Michael D Penn	Name
Title Partner	Title
Organization The Crossroads Group	Organization
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any
Street 63 Via Pico Plaza, Suite 505	Street
City San Clemente	City
State California ZIP Code + 4 92672	State ZIP Code + 4
4. Date fiscal year ends: 5. Type of person:	
Dec / 31 a Individual b. Partnership	c. Corporation d. Other (Specify):
Nature of Agreement or Arrangement	
6. Full name and address of employer with whom made (include ZIP Code):	7. Date entered into: 4 / 5 / 2015
Name David C Goldberg	
Organization Serco Inc.	Name of person(s) through whom made:
Trade Name, if any Serco USCIS	Name David C Goldberg
P.O. Box, Bldg., Room No., if any	Name
Street 1818 Library Street, Suite 1000	Name
City Reston	Name
State Virginia ZIP Code + 4 20190	Name .
Signatures	
Each of the undersigned declares, under penalty of perjury and other applicable the information contained in any accompanying documents) has been examined true, correct, and complete. (See Section VII on penalties in the instructions.)  13. Signed     Mikkel Dana Personal President (If other title, see instructions)   Title   Other (Specify)   Partner	14. Signed  Title  Other (Specify)  Partner  Telephane description of the information submitted in this report (including the including the information submitted in this report (including the including the includ
On 04/26/2015 818-999-5632	On 4/29/2015 949-248-0884
Date Telephone Number	Date Telephone Number

9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.
b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.
10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):

File Number C- 00633

The Crossroads Group

Payment on a fee-for-service basis at the hourly rate of \$350.00 plus reasonable and customary expenses

## Specific Activities to be Performed

- 11. For each activity, separately list in detail the information required (See instructions):
  - a. Nature of activity:

Filer: Michael Penn

To assist the Employer in advising their employees of their Section 7 rights and furnish them with information regarding third-party representation

11.b. Period during which performed:	11.c. Extent performed:
04/15/15 - Present	Continuing
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:
Name Michael D Penn	Name
Organization The Crossroads Group	Organization
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any
Street 63 Via Pico Plaza, Suite 505	Street
City San Clemente	City
State California ZIP Code + 4 92672	State ZIP Code + 4
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:
All full-time and regular part-time couriers/drivers, accounting clerks, general clerks, data entry operators, quality control data collectors, and quality control analysts at the Employer's USCIS Nebraska Service Center located at 805 S Street, Lincoln, NE 68508	United Electrical, Radio & Machine Workers (UE)

Form LM-20 (2003) Page 2 of 2