U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1245-0003 Expires 10-31-2013



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT. 1. File Number: **Person Filing** 3. Any other address where records necessary to verify this report are kept: 2. Name and mailing address (include ZIP Code): Name Name J Cooper Kerri Title Title Principal Organization Solutioncy Organization P.O. Box, Bldg., Room No., if any P.O. Box, Bldg., Room No., if any Street Street 2729 NW Havre Court City City Bend State Oregon ZIP Code + 4 97701 State ZIP Code + 4 4. Date fiscal year ends: 5. Type of person: Partnership c Corporation d. X Other (Specify): Sole proprietorship Dec 31 Individual b. **Nature of Agreement or Arrangement** 6. Full name and address of employer with whom made (include ZIP Code): 7. Date entered into: / 2009 Name William Leopardi 8. Name of person(s) through whom made: Organization Cruz & Associates Name Trade Name, if any Name P.O. Box, Bldg., Room No., if any P.O. Box 1831 Street Name City Upland Name State California ZIP Code + 4 91785 Name **Signatures** Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII on penalties in the instructions.) 14. Signed Treasurer (If other title, see (If other title, see instructions) instructions) Sole Proprietor Treasurer May 13, 2011 541-508-9666 On Date Telephone Number Date Telephone Number

Filer Kerri Cooper Solutioncy		File Number C-
9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:		
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing. b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.		
Chariffa Astivities to be Borformed		
Specific Activities to be Performed 11. For each activity, separately list in detail the information required (See instruc	rtions):	
a. Nature of activity:		
Consulting services focused on teambuilding for the Center, including the use of assessments, training skills.		
11.b. Period during which performed: 8/1/2009 - 12/31/2009	11.c. Extent performed: Project comple	- A-d
11.d. Name and address through whom performed:		ss through whom performed, if any:
Name Kerri J Cooper	Name	
Organization Solutioncy	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 2729 NW Havre Court	Street	
City Bend	City	
State Oregon ZIP Code + 4 97701	State	ZIP Code + 4
12.a. Identify subject groups of employees:	12.b. Identify subject labor of	organizations:



May 13, 2011

U.S. Department of Labor
Office of Labor-Management Standards
200 Constitution Avenue NW, Room N-5616
Washington, DC 20210

Re: Letter dated April 18, 2011, LM-20

Enclosed please find a completed Form LM-20 for the work I completed with Cruz & Associates/Eisenhower Medical Center in 2009, even though I do not think it is an appropriate form for me to complete.

In 2009, as a subcontractor to Cruz & Associates, I conducted a teambuilding intervention at Eisenhower Medical Center, pursuant to a Gallup employee engagement survey that indicated there were some communication issues in a particular department. The work was not related in any manner to union organizing or collective bargaining. I have never been involved in any aspect of the union avoidance activities of Cruz & Associates.

If you would like further information, please contact Bill Leopardi, President of Cruz & Associates, 949-637-3207.

Sincerely,

Kerri Jo Cooper

2729 NW Havre Court

Bend, OR 97701