U.S. Department of Labor Office of Labor-Management-Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1245-0003 Expires 10-31-2013



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

	509 2(e/2)			
1. File Number: C- 735				
Person Filing	·			
Name and mailing address (include ZIP Code):		3. Any other address where records necessary to verify this report are ker	pt.	
Name Dana	Tran	Name	:	
Title Consultant		Title	,	
Organization		Organization	ļ	
P.O. Box, Bldg., Room No., if any		P.O. Box, Bldg., Room No., if any		
Street 6575 Alyssa Drive		Street		
City San Jose		City		
State California	ZIP Code + 4 95138	State ZIP Code + 4		
4. Date fiscal year ends:	5. Type of person:			
Dec / 10	a. Individual b. Partnership	c. Corporation d. Other (Specify):		
	•		·	
Nature of Agreement or Arrangement				
6. Full name and address of employer with whom made (include ZIP Code):		7. Date entered into:		
Name Bridgett Zeterberg, Esq.		12 / 3 / /0		
Organization Zale Corporation, Serramonte		8. Name of person(s) through whom made:		
Trade Name, if any		Name Lupe Cruz		
P.O. Box, Bldg., Room No., if any		Name		
Street 901 West Walnut Hill Lane		Name	- 1	
City Irving		Name		
State Texas	ZIP Code.+.4 75038	Name		
Signatures				
Each of the undersigned declares, under the information contained in any accommodation correct, and complete. (See Section 2)	panying documents) has been examined	penalties of law, that all of the information submitted in this report (including by the signatory and is, to the best of the undersigned's knowledge and bel	l ief,	
Title Sole Proprietor	President (If other title, see instructions)	14. Signed Treasurer (If other title, 3 instructions)		
On /2/30/12 pate	Telephone Number	On Date Telephone Number		
*				

~P.	
Filer: Dána Tran	File Number C-
9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:	. ·
To persuade employees to exercise or not to exercise, or persuade employees as to the manner of ecollectively through representatives of their own choosing.	exercising, the right to organize and bargain .
b. Of supply an employer with information concerning the activities of employees or a labor organization such employer, except information for use solely in conjunction with an administrative or arbitral pro-	
10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):	
Paid Hourly. Expenses reimbursed.	
·	
Specific Activities to be Performed	
11. For each activity, separately list in detail the information required (See instructions):	
a. Nature of activity:	
Provide information on employees and what they feel are the aspects of can be improved by holding small group meetings with employees to deterdispleasure among the employees related to their particular facility, and the employer generally.	rmine issues of concern or

11.b. Period during which performed:	11.c. Extent performed:
Ongoing	Held meetings with employees
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:
Name Lupe Cruz	Name
Organization Cruz & Associate, Inc.	Organization
P.O. Box, Bldg., Room No., if any P.O. Box 1831	P.O. Box, Bldg., Room No., if any
Street	Street
City Upland	City
State California ZIP Code + 4 91785	State ZIP Code + 4
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:
All employees in the facility	

Form LM-20 (2003)