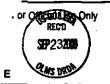
U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved
Office of Management
and Budget
No. 1215-0188
Expires 11-30-2006



This report is mandatory under P L 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U S.C 439 or 440 Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFU	LLY BEFORE PREPARING THIS REPORT.	
1. File Number: C- 00323		
Person Filing		
2. Name and mailing address (include ZIP Code):	3. Any other address where records necessary to verify this report are kept:	
Name ROBERT L- MONSON	Name NONE	
Title PRESIDENT	Title	
Organization PRO DUCTIVITY IMPROVEMENT INC	Organization	
P.O. Box, Bldg., Room No., if any N	P.O. Box, Bldg., Rcom No., if any	
Street 15678 CICERONE PATH	Street	
city ROSEMOUNT	City	
State MINNESOTA ZIP Code + 4 55068	State ZIP Code + 4	
4. Date fiscal year ends: 5. Type of person:		
	c. Corporation d. Other (Specify):	
CACENDAR YEAR		
Nature of Agreement or Arrangement		
6. Full name and address of employer with whom made (include ZIP Code): Name ROBERT GREGORY	7. Date entered intc. Nov / 29 / 2003	
Organization ROCHESTER FORD-TOYOTA, INC.	8. Name of person(ii) through whom made:	
Trade Name, if any N/A	Name ROBILLY GREGORY	
P.O. Sox, Bldg., Room No., if any N/A	Name	
Street 4900 HEHWAY 52 NORTH	Name	
City ROCHESTER	Name	
State MINNESOTA ZIP Code + 4 55906	Name	
Signat	ures	
Each of the undersigned declares, under penalty of perjury and other applicable the information contained in any accompanying documents) has been examined true, correct, and complete. (See Section VII on penalties in the instructions.)		
13. Signed Asht President (If other title, see	14. Signed Treasurer (If other title, see	
Title President Instructions)	Title Treasurer instructions)	
On 8-29-08 651-423-3911 Date Telephone Number	On	

Filer: ROBERT L. MONSON	File Number C- 00 323
	•
10. Terms and conditions (Explain in detail; see instructions. Written agreements FEES RELATED TO A REP NLRB RELATED. TOTAL NEXT PAGE.	RESENTATION ELECTION -
Specific Activities to be Performed 11. For each activity, separately list in detail the information required (See instruction). INFORM EMPLOYEES AS THE NLRA -	
11.b. Period during which performed: 12-2-03 11.d. Name and address through whom performed	11.c. Extent performed: 2 - 1-5 Hour MEETINGS Additional Name and address through whom performed, if any:
Name ROBERT L. MONSON Organization PRODUCTIVITY / MPROVEMENT. /WC.	Name Name Organization
P.O. Box, Bidg., Room No., if any NIA Street 15678 CICERONE PATH	P.O. Box, Bldg., Roem No., if any Street
City ROSE MOUNT State MINNESOTA ZIP Code + 4 55068	State ZIP Code + 4
SERVICE TECHNICIANS LUBRICATION TECHNICIANS	12.b. Identify subject labor organizations:

Page 2 of 2



Consultants to Management

15678 Cicerone Path Rosemount, MN 55068 Phone: 800-766-0743

www.productivity-improvement.com

December 5, 2003

Mr. Robert Gregory – President Rochester Ford-Toyota, Inc. 4900 Highway 52 North Rochester, MN 55906

BILLING SUMMARY

	Amount	Description
8	\$ 5,000.00	Petition to Election Consulting – 18-RC-17199
}	- 2,500.00	Retainer - Check Dated 11-29-2003. Thank You.
	- 2,500.00	Check Dated 12-3-2003. Thank You.
ŀ	None	Balance Due