U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved
Office of Management
and Budget
No. 1215-0188
Expires 09-30-2011

This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT. 1. File Number: C- 00597 **Person Filing** 3. Any other address where records necessary to verify this report are kept: 2. Name and mailing address (include ZIP Code): Name Name Carlos Restrepo Title Title President Organization Organization Persuasive Communications Inc. P.O. Box, Bidg., Room No., if any P.O. Box, Bldg., Room No., if any 7599 Street Street 1474 W. Price Rd. City City Brownsville ZIP Code + 4 ZIP Code + 4 78520 State State Texas 5. Type of person: 4. Date fiscal year ends: c. Corporation d. Other (Specify): Individual b. Partnership Dec 31 Nature of Agreement or Arrangement 6. Full name and address of employer with whom made (include ZIP Code): 7. Date entered into: 2008 Name Nigel Hurst 8. Name of person(s) through whom made: Organization HEI Hotels and Resorts Hurst Name Nigel Trade Name, if any HEI Name P.O. Box, Bldg., Room No., if any Name Street 101 Merritt 7 Corporate Park Name City Norwalk ZIP Code + 4 06851 State Connecticut Name **Signatures** Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII on penalties in the instructions.) Treasurer President 14. Signed 13. Signed (If other title, see (If other title, see instructions) instructions) Treasurer President Title

800-676-7389

Telephone Number

Telephone Number

Filer: Carlos Restrepo Persuasive Communications	Inc. File Number C- 00597	
9. Check the appropriate box to indicate whether an object of the activities	indertaken, is directly or indirectly:	
collectively through representatives of their own choosing.	le employees as to the manner of exercising, the right to organize and barg of employees or a labor organization in connection with a labor dispute invo- ith an administrative or arbitral proceeding or a criminal or civil judicial proc	lving
10. Terms and conditions (Explain in detail; see instructions. Written agreen	ents must be attached.):	
To conduct translation services and bilingual i supervisors and employees.	nformational and educational meetings with manage	rs,
Specific Activities to be Performed 11. For each activity, separately list in detail the information required (See in a. Nature of activity: Inform employees, managers and supervisors about	t their rights, duties and responsibilities under	
11. For each activity, separately list in detail the information required (See in a. Nature of activity:	t their rights, duties and responsibilities under	tl
11. For each activity, separately list in detail the information required (See in a. Nature of activity: Inform employees, managers and supervisors about National Labor Relations Act (NLRA) Section 7 a procedures.	t their rights, duties and responsibilities under nd under National Labor Relations Board (NLRB)	tl
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11. For each activity, separately list in detail the information required (See in a. Nature of activity: Inform employees, managers and supervisors about National Labor Relations Act (NLRA) Section 7 a procedures. 11.b. Period during which performed: July to December 2008	t their rights, duties and responsibilities under nd under National Labor Relations Board (NLRB) 11.c. Extent performed:	· tł
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Specific Activities to be Performed (Continuation Page)

- 11. For each activity, separately list in detail the information required (See instructions):
 - a. Nature of activity:

Inform employees, managers and supervisors about their rights, duties and responsibilities under the National Labor Relations Act (NLRA) Section 7 and under National Labor Relations Board (NLRB) procedures.

11.b. Period during which performed:	11.c. Extent performed:
July to December 2008	Completed
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:
Name James Needles	Name India Thompson
Organization	Organization
P.O. Box, Bldg., Room No., if any 146	P.O. Box, Bldg., Room No., if any
Street 322 Culver Bl	Street 6804 Park Boulevard
City Culver City	City Joshua Tree
State California ZIP Code + 4 90293	State California ZIP Code + 4 92252
Additional Name and address through whom performed, if any:	Additional Name and address through whom performed, if any:
Name	Name
Organization	Organization
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any
Street	Street
City	City
State Z!P Code + 4	State ZIP Code + 4
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations: UNITEHERE Local 11
All employees	ONTIMEND BOOK! II