U.S. Department of Labor - Google Office of Labor-Management Standards Washington, DC 20210

FORM LM-20 **AGREEMENT AND ACTIVITIES REPORT**

Form approved Office of Management and Budget No. 1245-0003 Expires 10-31-2013

675131



00525

1. File Number:

This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

Person Filing		
2. Name and mailing address (include ZIP Code):	3. Any other address where records necessary to verify this report are kept:	
Name Phillip B Wilson	Name	
Title	Title	
Organization LRI Consulting Services, Inc.	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 7850 South Elm Place, Suite E	Street	
City Broken Arrow	City	
State Oklahoma ZIP Code + 4 74011	State ZIP Code + 4	
Date fiscal year ends: 5. Type of person:	6	
Dec / 31 a. Individual b. Partnership	c. Corporation d. Other (Specify):	
Nature of Agreement or Arrangement		
6. Full name and address of employer with whom made (include ZIP Code):	7. Date entered into: 1 10 2018	
Name	, , , , , , , , , , , , , , , , , , ,	
Organization Johnson Controls, Inc.	8. Name of person(s) through whom made:	
Trade Name, if any	Name Joe Moser	
P.O. Box, Bldg., Room No., if any	Name ·	
Street 3740 South Arizona Avenue	Name	
City Yuma	Name	
State AZ ZIP Code + 4 85365	Name	
Signatures		
Each of the undersigned declares, under penalty of perjury and other applicable		
On 3/30/2018 918-455-9995 Date Telephone Number	On 3/30/2018 918-455-9995 Date Telephone Number	
Form LM-20 (2003)	Page 1 of 2	

Filer: • LRI Consulting Services, Inc.	File Number C- 00525	
9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:		
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.		
b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.		
10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.): See Attached		
See Attached		
Specific Activities to be Performed		
11. For each activity, separately list in detail the information required (See instructions):a. Nature of activity:		
Engaged to communicate to employees regarding exercising their rights to organize and bargain collectively.		
	,	
11.b. Period during which performed: various days beginning 1/15/18	11.c. Extent performed: Fully Performed	
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:	
Name Amed Santana	Name	
Organization Santana International Inc	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 7049 Westwind Dr., Suite 6001	Street	
City El Paso	City	
State Texas ZIP Code + 4 79912	State ZIP Code + 4	
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:	
various employees	pre-petition	



January 10, 2018

Joe Moser Plant Manager Johnson Controls, Inc. 3740 South Arizona Avenue Yuma, AZ 85365

928-341-2702 joseph.andrew.moser@jci.com

RE: ACT Training

Situation Assessment

You have requested a Statement of Work (SOW) pursuant to our agreement and arrangement returned signed prior to July 1, 2016. This SOW is to provide a subject matter expert to educate and prepare your employees for union organizing activity. You want employees to understand that union cards are legal documents, that they need to protect their personal information and some of the common misunderstandings employees have about unions.

Proposed Intervention(s)

ACT Training: For this option we will provide a senior LRI consultant to communicate your message directly to employees, to answer their questions accurately and assess your vulnerability during small group meetings.

Objectives

- Train employees on the facts about union cards, common tactics used to get employees to sign cards and the facts to consider before signing a union card.
- Provide a credible subject matter expert who immediately increases your capacity to legally and persuasively respond to potential union organizing activity.
- Assess the organizing union's progress and your vulnerability to determine the level of risk to your direct relationship with employees.
- Prevent NLRB petitions.

Value to Organization

- You substantially reduce your company's vulnerability to union organizing and become a "hard target" by making it difficult for an organizer to get cards signed using typical tactics.
- You will better understand your level of risk and make better decisions about responding to union organizing.
- You will better understand your employees' issues and your opportunities to improve employee relations and retain the direct relationship privilege.

Terms and Conditions

The fee for consulting services is \$3,000 per day per consultant (plus travel expenses).

Payment Terms

All fees are due upon the delivery of the consulting services and are nonrefundable. Consulting fees and expenses incurred by consultant will be billed to you and you agree to pay those invoices upon receipt

Page 1 of 2 (Initial)

featured in

Labor Relations Institute, Inc.













and to settle those statements within 14 days. You agree and acknowledge that failure to pay fees or expenses associated with this project under these terms will result in reassignment of consultant(s), a penalty of the maximum allowable interest rate per month plus any costs we incur to collect an outstanding balance, until all outstanding invoices are paid in full.

It is further understood that all materials included in or with the above referenced items or programs are fully covered and protected by federal copyright laws. Federal law provides civil and criminal penalties for the unauthorized reproduction, distribution or exhibition of protected products.

You further acknowledge that no representation by LRI or its representatives were relied on by you or any member of your company in entering this agreement, and that this document represents the full understanding of the parties. You also acknowledge and agree that we have informed you of the obligation to report any direct persuader activity performed on your behalf to the United States Department of Labor by both our firm and your firm and that failure to timely file these reports can subject your company to criminal penalties. Further, you agree to make LRI aware of and share copies of any unfair labor practice charges and or objections and challenges to the conduct of an election alleging anything regarding speech or behavior, in any form, on the part of any LRI consultant.

Your payment, in the absence of your signature below, indicates your acceptance of this project and the terms and conditions as stated herein. The terms and conditions on this Statement of Work (SOW) are good for 90 days from the date on this SOW unless specified otherwise. The parties agree that Oklahoma law governs any dispute between them and to resolve any disputes by arbitration in Tulsa, Oklahoma under the American Arbitration Association rules.

Date

Acceptance

We accept the Statement of Work above and the intervention selected:

ACT Training

For LRI Consulting Services, Inc.

Phillip B. Wilson, President/General Counsel

Date: January 10, 2018

For Johnson Controls, Inc.

Joe Moser, Plant Manager

Page 2 of 2 (Initial

featured in

Labor Relations Institute, Inc.









