U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

# FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1215-0188 Expires 09-30-2011



This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

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1. File Number: <b>C-</b> 00525	
Person Filing	
Name and mailing address (include ZIP Code):	Any other address where records necessary to verify this report are kept:
Name .	Name
Title	Title
Organization LRI Consulting Services Inc	Organization .
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any
Street 7850 South Elm Place, Suite E	Street
City Broken Arrow	City
State Oklahoma ZIP Code + 4 74011	State ZIP Code + 4
4. Date fiscal year ends: 5. Type of person:	
Dec / 31 a. Individual b. Partnership	c. Corporation d. Other (Specify):
Nature of Agreement or Arrangement	
6. Full name and address of employer with whom made (include ZIP Code):	7. Date entered into: 9 / 14 / 2011
Name	8. Name of person(s) through whom made:
Organization DSC Logistics	
Trade Name, if any	Name Verlyn Suderman
P.O. Box, Bldg., Room No., if any	Name
Street 1750 South Wolf Road	Name
City Des Plaines	Name
State Illinois ZIP Code + 4 60018	Name
Signatures	
Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VIII on penalties in the instructions.)	
13. Signed President (If other title, see	14. Signed Treasurer (If other title, see
Title President instructions)	Title Treasurer instructions)
On 10/12/2011 918-455-9995	On 10/12/2011 918-455-9995
Date Telephone Number	Date Telephone Number

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9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:		
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.		
b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.		
10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):		
See attached		
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Specific Activities to be Performed		
11. For each activity, separately list in detail the information required (See instructions):		
a. Nature of activity:		
Engaged to communicate to employees regarding exercising their rights to organize and bargain		
collectively.		
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11.b. Period during which performed:	11.c. Extent performed:	
various days beginning 9/20/11	Fully Performed	
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:	
Name	Name	
Organization Scott Michel	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 819 Herman Road	Street	
City Horsham	City	
State Pennsylvania ZIP Code + 4 19044	State ZIP Code + 4	
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:	
various employees	pre-petition	
	·	

LRI Consulting Services Inc

File Number C- 00525

# **PROPOSAL**

TO: Verlyn Suderman

General Counsel
DSC Logistics

1750 South Wolf Road Des Moines, IA 60018 September 14, 2011

(847) 635-4360/Office (847) 209-0797/Cell

VerlynSuderman@dsc-logistics.com

### **SITUATION ASSESSMENT:**

You have asked for a proposal to provide consulting services to help you prevent a union petition from being filed at a location experiencing card-signing activity. You have a few short weeks to educate your employees and convince them to put their trust in a direct relationship with you as opposed to an outside third party like the union. You want to make sure that your consulting is persuasive, legally sound and provides the best opportunity to build trust with your employees.

### PROPOSED INTERVENTION:

• Consulting: For this option we will provide expert consulting with an on-site facilitator to communicate your message directly to employees in employee meetings and one-on-one. Our consultant will work with managers and supervisors at your location to increase your own internal capacity for handling employee relations issues. Based on your joint assessment of the need, we will assign appropriate consulting resources for a pre-approved schedule of meetings. This option does not include representation before the NLRB, which would require an additional engagement if desired by the client.

## **OBJECTIVES:**

Our objectives for this project include:

- Prevent an NLRB petition from being filed;
- If a petition cannot be prevented, win an NLRB election by as wide a margin as possible or achieve a withdrawal of the petition, without meritorious election objections or unfair labor practice charges;
- Increase trust and credibility of the current leadership team by improving communication and developing their ability to create a positive employee relations environment;
- Maintain a direct-relationship at your facility (a unionized facility is normally less productive and profitable than a direct relationship one most estimates place the "dead weight cost" of unionization around 25% more than the cost of operating non-union).

### **VALUE TO THE ORGANIZATION:**

The value to your company includes:

- · You receive a program that is persuasive and proven, with thousands of election wins;
- You avoid a steep-and slippery-learning curve and are free to do the most important trust-building work. You can persuade your employees with an educational message and without engaging in "mud-slinging" you will be able to communicate a positive message about the company.

# **METHODOLOGY AND OPTIONS:**

**OPTION 1:** We will provide expert consulting for 5 days of consulting with an on-site facilitator to communicate your message directly to employees in employee meetings and one-on-one. Our consultant will work with managers and supervisors at your location to increase your own internal capacity for handling employee relations issues after the campaign is over. Based on our joint assessment of the need, we will assign appropriate consulting resources to your campaign for a pre-approved schedule of meetings.

**OPTION 2:** We will provide expert consulting for 8 days of consulting with an on-site facilitator to communicate your message directly to employees in employee meetings and one-on-one. Our consultant

**Client Initials** 

will work with managers and supervisors at your location to increase your own internal capacity for handling employee relations issues after the campaign is over. Based on our joint assessment of the need, we will assign appropriate consulting resources to your campaign for a pre-approved schedule of meetings.

### **TERMS AND CONDITIONS:**

The fee for **Options 1 and 2 is:** \$3,000 per consultant per day (plus travel expenses). This fee is due upon the delivery of the consulting services and is non refundable.

Payment Terms: We require a \$15,000 retainer for consulting services that is due upon acceptance of this proposal. The consultant's time will be billed at \$3000 per day and credited to the retainer. You will receive regular statements outlining the number of hours expended on your behalf and agree to settle all statements within 7 days. You agree to provide a credit card and authorize us to settle any outstanding invoices that are open after 14 days using that card. You also agree to coordinate, arrange and pre-pay consultants' airfare, hotel accommodations and, if deemed necessary, a rental car. Any additional expenses incurred by consultant(s) will be billed to you. You agree and acknowledge that failure to pay fees or expenses associated with this project under these terms will result in reassignment of consultant(s), a penalty of the maximum allowable interest rate per month plus any costs we incur to collect an outstanding balance, until all outstanding invoices are paid in full.

Expenses will be billed as actually incurred and are due on presentation of the invoice. We accept EFT, Visa, MasterCard and American Express for your convenience. Reasonable business expenses include, but are not limited to, transportation (air, rental car, taxi, etc.), lodging, food, and costs for campaign communication materials.

It is further understood that all materials included in or with the above referenced items or programs are fully covered and protected by federal copyright laws. Federal law provides civil and criminal penalties for the unauthorized reproduction, distribution or exhibition of protected products. Criminal copyright infringement is investigated by the FBI and may constitute a felony penalty of up to five years in prison and/or a \$250,000 fine.

You further acknowledge that no representation by LRI or its representatives were relied on by you or any member of your company in entering this agreement, and that this document represents the full understanding of the parties. You also acknowledge and agree that we have informed you of the obligation to report any direct persuader activity performed on your behalf to the United States Department of Labor by both our firm and your firm and that failure to timely file these reports can subject your company criminal penalties. Your payment, in the absence of your signature below, indicates your acceptance of this project and the terms and conditions as stated herein. The parties agree that Oklahoma law governs any dispute between them and to resolve any disputes by arbitration in Tulsa, Oklahoma under the American Arbitration Association rules.

# ACCEPTANCE: We accept the proposal above Option 1 \_\_\_\_\_ Option 2 \_\_\_\_\_ For LRI Consulting Services, Inc. For DSC Logistics

**Client Initials** 



phone 800-888-9115 fax 918-455-9998

www.LRIonline.com

Phillip B. Wilson

President – General Counsel

DATE: September 14, 2011

Verlyn Suderman General Counsel

DATE: September 14, 2011

**Client Initials** 

Labor Relations Institute, Inc.

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