U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

# FORM LM-20 **AGREEMENT AND ACTIVITIES REPORT**

Form approved Office of Management and Budget No. 1245-0003 Expires 10-31-2013



C- 00525

1. File Number.

This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

531669

Person Filing		
2. Name and mailing address (include ZIP Code):	Any other address where records necessary to verify this report are kept:	
Name	Name	
Title	Title	
Organization LRI Consulting Services, Inc.	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 7850 South Elm Place, Suite E	Street	
City Broken Arrow	City	
State Oklahoma ZIP Code + 4 74011	State ZIP Code + 4	
4. Date fiscal year ends: 5. Type of person:		
Dec / 31 a. Individual b. Partnershi	p c. Corporation d. Other (Specify):	
Nature of Agreement or Arrangement		
Full name and address of employer with whom made (include ZIP Code):	7. Date entered into: 5 / 24 / 2013	
Name	<u> </u>	
Organization Spring Oak Assisted Living	Name of person(s) through whom made:	
Trade Name, if any	Name David Coluzzi	
P.O. Box, Bldg., Room No., if any	Name	
Street 396 South White Horse Pike	Name	
City Berlin	Name	
<b>State</b> NJ <b>ZIP Code + 4</b> 08009	Name	
Signatures		
Each of the undersigned declares, under penalty of perjury and other applicable the information contained in any accompanying documents) has been examine true, correct, and complete. (See Section VII on penalties in the instructions.)  13. Signed  President (If other title, see instructions)	to be penalties of law, that all of the information submitted in this report (including ed by the signatory and is, to the best of the undersigned's knowledge and belief,  14. Signed  Treasurer (If other title, see instructions)	
On 6/19/2013 918-455-9995  Tolophore Number	On 6/19/2013 918-455-9995  Date Telephone Number	
Date Telephone Number	Date Telephone Runber	
Form LM-20 (2003)	Page 1 of 2	

Filer: LRI Consulting Services, Inc.	File Number C- 00525	
9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:		
a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.		
To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding.		
10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):		
See Attached		
Specific Activities to be Performed		
11. For each activity, separately list in detail the information required (See instruction	ons):	
a. Nature of activity:		
Engaged to communicate to employees regarding exercising their rights to organize and bargain collectively.		
11.b. Period during which performed:	11.c. Extent performed:	
Various days beginning 5/28/13	Fully Performed	
11.d. Name and address through whom performed:	Additional Name and address through whom performed, if any:	
Name Michael Rosado	Name	
Organization M Rosado Manaement Consultants LLC	Organization	
P.O. Box, Bldg., Room No., if any	P.O. Box, Bldg., Room No., if any	
Street 5 Quail Court	Street	
City Englewood	City	
State NJ ZIP Code + 4 07024	State ZIP Code + 4	
12.a. Identify subject groups of employees:	12.b. Identify subject labor organizations:	
LPNs, CMAs, CNAs, Activity aides, housekeeping, dietary, cooks and maintenance	Food & Commercial Workers	

## **Proposal**

May 24, 2013

David Coluzzi, Esquire Spring Oak Assisted Living 396 South White Horse Pike Berlin, NJ 08009

732-905-4660 dcoluzzi@esquireg.com

RE: Petition 4-RC-105223 Situation Assessment

You have asked for a proposal to provide materials and consulting services to help you win your upcoming NLRB election. You have a few short weeks to educate your employees on the disadvantages of unions and convince them to put their trust in a direct relationship with you as opposed to an outside third party like the union. You want to make sure that your consulting is persuasive, legally sound and provides the best opportunity to build trust with your employees.

#### Proposed Intervention(s)

Campaign Consulting: For this option we will provide expert campaign consulting with an on-site facilitator to communicate your message directly to employees in employee meetings and one-on-one. Our consultant will work with managers and supervisors at your location to increase your own internal capacity for handling employee relations issues after the campaign is over. Based on our joint assessment of the need, we will assign appropriate consulting resources to your campaign for a pre-approved schedule of meetings. This option does not include representation before the NLRB, which would require an additional engagement if desired by the client.

#### **Objectives**

- Win the NLRB election by as wide a margin as possible or achieve a withdrawal of the petition, without meritorious election objections or unfair labor practice charges.
- Increase trust and credibility of the current leadership team by improving communication and developing their ability to create a positive employee relations environment.
- Maintaining a direct-relationship at your facility (unionized facilities are less productive and profitable than direct relationship ones - the estimated "dead weight cost" of unionization around 25% more than the cost of operating non-union).

#### Value to Organization

- You avoid a steep-and slippery-learning curve and are free to do the most important trust-building work.
- You can talk to employees without engaging in "mud-slinging." You are free to spend your time on a positive message about the company.
- Your communication strategy is legally proven and sound. Our communication tools have never been found to be
  objectionable by the NLRB in thousands of elections.

You receive a proven program, with over 10,000 successful client engagements.

Page 1 of 2 (Initial

extured to

BUSINES

SIRM

Forbes



Labor Relations Institute, Inc.

7850 S. Elm Place · Suite E Broken Arrow, OK 74011

#### **Terms and Conditions**

The fee for consulting is \$3,000 per consultant per day (plus travel expenses) for 10 or more hour's per day or \$250.00 per hour for hours worked less than 10 hours. For purposes of this proposal a consulting day means each calendar day worked by each consultant. If more than one consultant is working on your case the parties understand and agree that multiple consulting days may be worked on each calendar day.

### **Payment Terms**

All fees are due upon the delivery of the consulting services and are non-refundable. Consulting fees and expenses incurred by consultant will be billed to you and you agree to pay those invoices upon receipt and to settle those statements within 7 days and to provide a credit card for us to settle outstanding invoices not paid by that time. You also agree to coordinate, arrange and pre-pay consultant's airfare, hotel accommodations and, if deemed necessary, a rental car. You agree and acknowledge that failure to pay fees or expenses associated with this project under these terms will result in reassignment of consultant(s), a penalty of the maximum allowable interest rate per month plus any costs we incur to collect an outstanding balance, until all outstanding invoices are paid in full.

It is further understood that all materials included in or with the above referenced items or programs are fully covered and protected by federal copyright laws. Federal law provides civil and criminal penalties for the unauthorized reproduction, distribution or exhibition of protected products. Criminal copyright infringement is investigated by the FBI and may constitute a felony penalty of up to five years in prison and/or a \$250,000 fine.

You further acknowledge that no representation by LRI or its representatives were relied on by you or any member of your company in entering this agreement, and that this document represents the full understanding of the parties. You also acknowledge and agree that we have informed you of the obligation to report any direct persuader activity performed on your behalf to the United States Department of Labor by both our firm and your firm and that failure to timely file these reports can subject your company criminal penalties. Your payment, in the absence of your signature below, Indicates your acceptance of this project and the terms and conditions as stated herein. The terms and conditions on this proposal are good for 90 days from the date on this proposal unless specified otherwise. The parties agree that Oklahoma law governs any dispute between them and to resolve any disputes by arbitration in Tulsa. Oklahoma under the American Arbitration Association rules.

## Acceptance

We accept the proposal above and the intervention(s) selected:		
Campaign Consulting		
For LRI Consulting Services, Inc.	For Spring Oak Assisted Living	
Holel_	10 Cala.	
Phillip B. Wilson, President/General Counsel	David Coluzzi, Esquire	
Date: May 24, 2013	Date: 5/24/13	

Page 2 of 2 (Initial

featured in

Labor Relations Institute, Inc.







Forbes

