U.S. Department of Labor Office of Labor-Management Standards Washington, DC 20210

## FORM LM-20 AGREEMENT AND ACTIVITIES REPORT

Form approved Office of Management and Budget No. 1215-0188 Expires 09-30-2011



C- 00483

1. File Number:

This report is mandatory under P.L. 86-257, as amended. Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 439 or 440. Required of persons, including Labor Relations Consultants and Other Individuals and Organizations, Under Section 203(b) of the Labor-Management Reporting and Disclosure Act of 1959, as amended. (LMRDA)

READ THE INSTRUCTIONS CAREFULLY BEFORE PREPARING THIS REPORT.

Person Filing 2. Name and mailing address (include ZIP Code): 3. Any other address where records necessary to verify this report are kept: Name Name Lupe Cruz Title CEO Organization Cruz & Associates, Inc. Organization P.O. Box, Bldg., Room No., if any P.O. Box, Bldg., Room No., if any Street 10201 Trademark Street, Ste C Street City City Rancho Cucamonga State California ZIP Code + 4 ZIP Code + 4 91730 State 4. Date fiscal year ends: 5. Type of person: c. Corporation d. Other (Specify): Dec Partnership 10 Individual b. Nature of Agreement or Arrangement 6. Full name and address of employer with whom made (include ZIP Code): 7. Date entered into: 2010 13 Name Sharon Ginchansky 8. Name of person(s) through whom made: Organization Country Villa Health Services/La Mesa Name Trade Name, if any Name P.O. Box, Bldg., Room No., if any Name Street 5120 West Goldleaf Circle, Ste 400 City Los Angeles Name ZIP Code + 4 State California 90056 Name **Signatures** Each of the undersigned declares, under penalty of perjury and other applicable penalties of law, that all of the information submitted in this report (including the information contained in any accompanying documents) has been examined by the signatory and is, to the best of the undersigned's knowledge and belief, true, correct, and complete. (See Section VII on penalties in the instructions.) 14. Signed 13. Signed President Treasurer (If other title, see (If other title, see instructions) instructions) Treasurer Title 08/04/2010 909-980-8736 On Date Telephone Number Date Telephone Number Page 1 of 2

| Filer_Lupe Cruz & Associates, Inc.  | File Number C- 00483 |  |
|---|----------------------|--|
| 9. Check the appropriate box to indicate whether an object of the activities undertaken, is directly or indirectly:   |                      |  |
| a. To persuade employees to exercise or not to exercise, or persuade employees as to the manner of exercising, the right to organize and bargain collectively through representatives of their own choosing.  |                      |  |
| b. To supply an employer with information concerning the activities of employees or a labor organization in connection with a labor dispute involving such employer, except information for use solely in conjunction with an administrative or arbitral proceeding or a criminal or civil judicial proceeding. |                      |  |
| 10. Terms and conditions (Explain in detail; see instructions. Written agreements must be attached.):   |                      |  |
| Paid Hourly, Expenses Reimbursed  |                      |  |
|   |                      |  |
|   |                      |  |
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## Specific Activities to be Performed

- 11. For each activity, separately list in detail the information required (See instructions):
  - a. Nature of activity:

Provide information on employees and what they feel are the aspects of their employment situation that can be improved by holding small group meetings with employees to determine issues of concern or displeasure among the employees related to their particular facility, management, working conditions, and the employer generally.

| 11.b. Period during which performed:           | 11.c. Extent performed:                                     |  |
|--|---|--|
| July 20 to present                             | On-going  |  |
| 11.d. Name and address through whom performed: | Additional Name and address through whom performed, if any: |  |
| Name Heidi Fisher                              | Name  |  |
| Organization                                   | Organization  |  |
| P.O. Box, Bldg., Room No., if any              | P.O. Box, Bldg., Room No., if any                           |  |
| Street 24235 Davida                            | Street  |  |
| City Laguna Niguel                             | City  |  |
| State California ZIP Code + 4 92677            | State ZIP Code + 4  |  |
| 12.a. Identify subject groups of employees:    | 12.b. Identify subject labor organizations:                 |  |
| All employees in the facility                  |   |  |
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