

## **User Stories CodeMonkeys Scheduler**

- As a customer, I need to be able to search and find the appropriate adviser, teacher, or tutor on the website, so that I can access the resources I need efficiently.
- As staff, I need to set my availability and non-available times on the scheduler, enabling me to dynamically book appointments around my schedule.
- As a customer, I need to receive automated reminder emails containing Zoom links 24 hours before appointments, ensuring I can easily join virtual meetings on time.
- As a user, I need the ability to cancel appointments, freeing up space on my schedule, and allowing others to book that time slot.
- As a user, I need to log in to the system, allowing it to store my personal information (such as email, phone numbers, and Zoom links) for future use.
- As a customer, I need to view the schedules of staff members, enabling me to choose the most convenient appointment time.
- As staff, I need to set predetermined Zoom links for appointments, streamlining the process of sending automated reminder emails to customers.
- As staff, I need to view the availability of other staff members, facilitating scheduling with colleagues when necessary.
- As staff, I need a link to my availability page, making it easy for customers to access and schedule appointments with me.
- As a customer, I need to navigate through departments and categories of people (like teachers, advisors, and tutors) when logging in, helping me find the right person for scheduling.