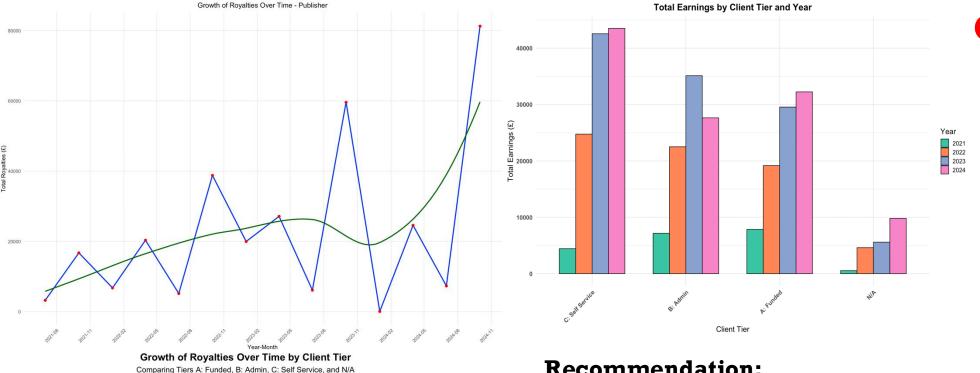
Royalties Analysis

Context

 The board has raised concerns about the lack of detailed insights into neighbouring rights royalties and how they have evolved over time.
This is a critical area for the company, as it directly impacts the distribution of royalties to clients, territories, and works.

Purpose:

- Track the growth of royalties over time
- Identify where royalties are coming from
- · Highlight the top earning clients, tiers, and works
- Pinpoint potential revenue loss due to suspicious accounts and deactivated works
- Provide actionable recommendations



Client Tier

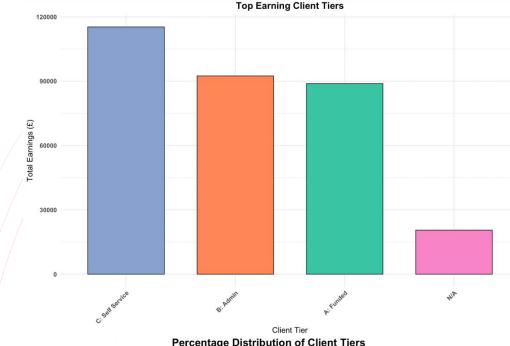
Recommendation:

- 1. Monitor growth patterns, especially in the Self-Service,
 - Adapt marketing and resource allocation strategies to accommodate this growth.
- 2. Investigate dips in revenue
 - Analyse and address dips
 - 2. Adjusting marketing or outreach efforts during low periods.

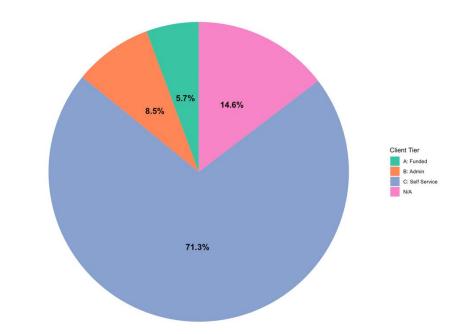
Growth Analysis

Insight: There is volatility in revenue over time, but client tiers, especially C: Self Service, are showing significant growth.

Insight: There is consistent growth over time, though with notable spikes and drops.



Percentage Distribution of Client Tiers



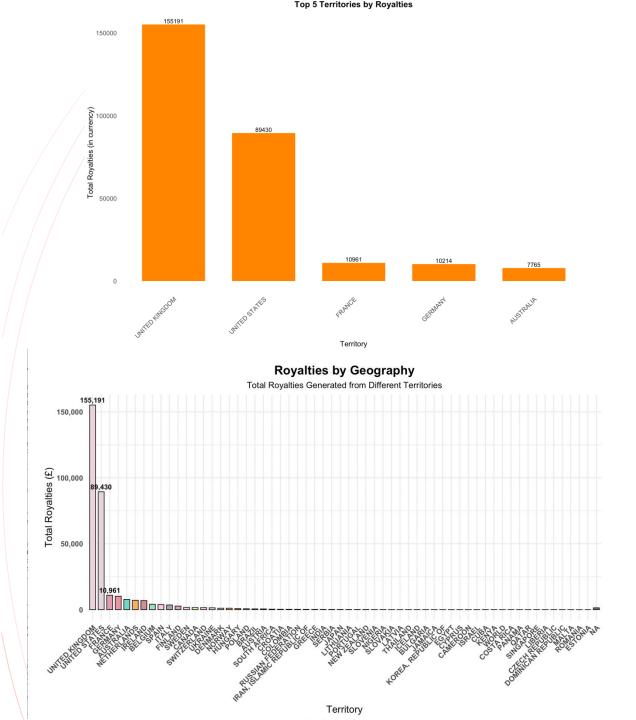
Client Tier Analysis

Insight: The Dominance of Self-Service Clients

Insight: High Earnings Potential Across Tiers

- **Self Service** typically require less direct management but generate high volumes of royalties through self-managed processes.
- Admin, despite their smaller numbers, bring in significant revenue, likely due to a more managed and personalized approach, optimized for higher-value clients.
- **Funded**, while smaller in number and proportion, generate substantial revenue, suggesting that funded clients have higher individual contributions on average compared to the self-service tier.

- 1. Further Invest in Self Service Client Support
 - 1. Boost satisfaction, improve retention, and increase revenue.
- Target Growth in the Admin and Funded Tiers
 - 1. Exclusive services, enhanced reporting, or premium features could help attract and retain more clients
- 3. Balance Resource Allocation
 - 1. balanced approach, investing in both self-service and support for high-tier clients, could maximize overall revenue



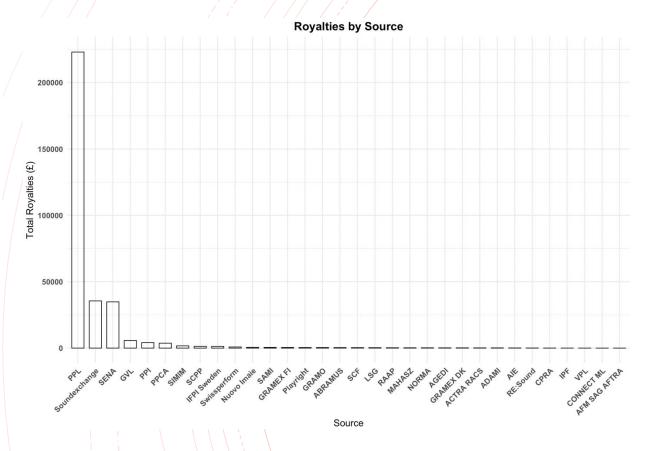
Geographical Analysis

Insight: **UK** and **US** are the largest sources of royalties, contributing the **77**% revenue.

Insight: A small number of territories account for most of the revenue, while many other regions generate very little.

- 1. Focus on growing in underperforming territories where there may be potential for higher return.
 - 1. Expanding in **France** and **Germany**.
- 2. Conduct further analysis to understand why these markets are smaller
 - 1. Adjust strategies accordingly
- 3. Evaluate the lower-performing regions.
 - 1. Cost-benefit analysis to assess investing in growing those regions or focus on the top performers

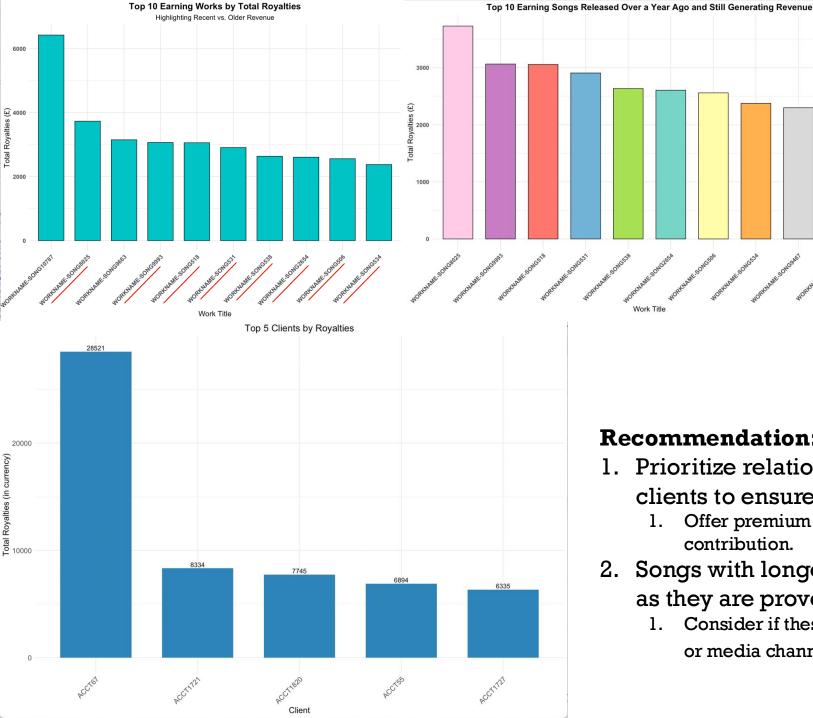
Royalty Source Analysis



Insight: Majority of royalties are generated from **PPL**.

• Other sources: **SoundExchange** and **SENA** contribute smaller but still significant amounts.

- 1. Investigate opportunities to expand revenue from sources that contribute less.
 - 1. Diversifying income streams by growing underutilized platforms like **SoundExchange** could increase overall revenue.



Top Clients and Works Analysis

Insight: A few clients generate the bulk of the revenue.

ACCT67 is a standout, contributing 9% of total, significantly more than other clients.

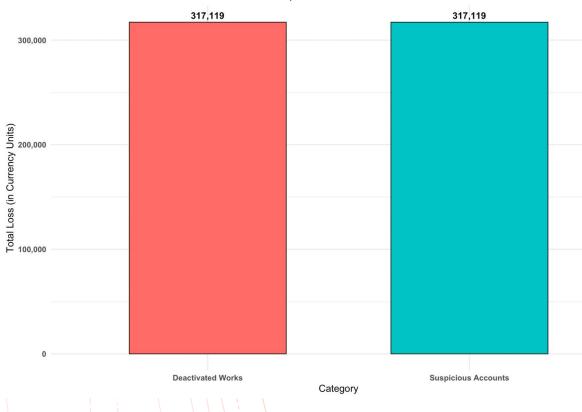
Insight: Some older works still generate substantial revenue, highlighting their long-term earning potential.

8/10 top earners were released over a year ago

- 1. Prioritize relationship management with these top clients to ensure continued satisfaction and renewals.
 - 1. Offer premium services or personalised support to maintain their contribution.
- 2. Songs with longevity should be continuously promoted, as they are proven revenue generators.
 - 1. Consider if these can be featured in more playlists, compilations, or media channels.

Total Lost Royalties

Losses from Suspicious Accounts and Deactivated Works



Risk and Losses Analysis

Insight: A substantial amount of royalties (£300,000+) has been lost due to **deactivated works** and **suspicious accounts**.

- Implement more stringent fraud detection and account monitoring practices to prevent further loss.
- 2. Review processes which classify deactivation to minimize legitimate earnings being classified as lost and not false positives.

Recommendations and Strategy

•Grow top-performing regions:

•Focus efforts on scaling growth in high-revenue territories like the **UK** and the **US**, but also explore new opportunities in regions like **France** and **Germany**.

•Client tier focus:

•Prioritize growth and retention strategies for **Self Service** clients, while exploring ways to increase the market share of **Admin** and **Funded** tiers.

•Diversify sources:

•Investigate additional revenue opportunities in underutilized royalty sources, focusing on platforms like **SoundExchange** or others with room for growth.

•Tighten security and minimize loss:

•Reduce royalty losses through enhanced account monitoring and improved fraud prevention.