

# Ethan Ling

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## Summary

Junior Web Developer with an eye for design, interested in a front-end or back-end development role with a company with an influential web presence. Fluent in various Javascript technologies, particularly React and NodeJS, as well as SQL/NoSQL databases and Wordpress development. Experienced with customer relations and technical support.

## Proficiencies

- Javascript
- React
- Express
- NodeJS/NPM
- HTML/HTML5
- CSS/CSS3
- Git/GitHub/GitLab
- SQL/MySQL
- MongoDB/Firebase
- RESTful APIs
- Wordpress Development
- Customer Service
- Leadership Experience
- Striving to Innovate
- Working with Teams
- Trouble-Shooting
- Fast Learner
- Versatile
- Adobe Creative Suite
- Microsoft Office
- iWork
- Logic Pro X

## Experience

### TECHNICAL SPECIALIST – APPLE, INC

**JANUARY, 2018 – PRESENT**

Performed troubleshooting on a variety of Apple products, including iPhones, iPads, Watches, etc. while delivering high quality customer service. Educated customers about various features, using their devices for fully, and maintaining data safety and security. Fulfilled a number of technical roles for the store, all while working with a team of over one-hundred.

### SALES SPECIALIST – APPLE, INC

**AUGUST, 2017 - JANUARY 2018**

Assisted customers in choosing the products best suited for their needs. Educated customers about new features and software. Maintained a high level understanding of new products and software in to benefit the customer experience. Worked to maintain superior visual standards.

## Certification

Case Western Reserve University Coding Bootcamp - Fullstack Web Development, 2018

## Education

Denison University – B.A. Religion, 2017

Founders Scholarship

President – Denison Hilltoppers A cappella

President – Lambda Chi Alpha Fraternity