

Ethan Osborne

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EXPERIENCE

HCI 521 Software Design, Oswego, N.Y. — Usability and Requirements

August 2018 - December 2018

Was part of the usability and requirements teams; tasked with creating UML diagrams, prototypes, user personas, and the final usability test and survey.

Managed multiple, parallel processes and prioritized deadlines to ensure everything was finished on time.

Worked cross-functionally with engineers, stakeholders, and managers in an agile environment.

Pinckney Hugo Group, Syracuse, N.Y. — User Experience Intern

Summer 2018 Internship Program

Created Powerpoints to showcase competitive analyses and insights gathered from Google Analytics.

Tasked with creating basic wireframes which were created both by hand and by Axure.

Utilizing existing agency needs, a project was completed that included a mockup of an app that would help with the onboarding of new employees.

Pinckney Hugo Group, Syracuse, N.Y. — Web Development Intern

Summer 2017 Internship Program

Created WordPress sites from initial designs, to coding the site, to testing cross-browser compatibility and all other go-live necessities.

Developed custom experiences for each client, including social media and Google Maps API integration.

Through the use of custom post types and advanced custom fields, content was made dynamic and client's expectations were exceeded.

Developed skills in time management, client relations, and collaboration simultaneously while learning invaluable front-end development skills.

EDUCATION

Suny Oswego, Oswego, N.Y. — M.A. in Human-Computer Interaction

January 2018 - May 2019

Nazareth College, Rochester, N.Y. — B.A. in Psychology

August 2013 - May 2017

SKILLS

User Centered Design

Wireframing, Prototyping

User Research, Survey Design

Statistical Analysis, Persona Creation

Web Development, Competitive Analysis

Usability Testing, Agile

SOFTWARE

Adobe Creative Suite

Invision, Axure

Qualtrics, Github

Google Analytics