

Ethan R. Jones

Customer Service Specialist

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OBJECTIVE

Seeking a public facing customer service job with aims for management.

WORK EXPERIENCE

Fine Wine and Good Spirits, PLCB — *Liquor Store Clerk*

3080 McIntyre Square Dr, Pittsburgh, PA 15237

AUGUST 2019 - CURRENT

Handle all daily operations of the store including cashiering, stocking and merchandising.

Giant Eagle, Market District — *Front End Coordinator*

155 Towne Centre Drive, Wexford, PA 15090

JANUARY 2018 - MAY 2018

Manage all daily front end tasks with assistance from the Self Checkout Attendant.

Giant Eagle, Market District — *Self Checkout Attendant*

JANUARY 2017 - MAY 2018

Efficiently manage front end duties with Coordinator, while ensuring the self checkouts run smoothly.

Giant Eagle, Market District — *Cashier*

AUGUST 2016 - MAY 2018

Checkout customers in a timely, friendly, and accurate manner.

Carmike Cinemas — *Theatre Usher*

4950 Carlisle Pike, Mechanicsburg, PA 17050

MAY 2015 - JUNE 2016

Clean theaters promptly between showings. Sell tickets and upsell concessions between showings.

EDUCATION

PERSONAL SKILLS

- Works well under high stress environments.
- Outstanding customer service record.
- Received accommodations from Carmike Cinemas and Giant Eagle.

ACHIEVEMENTS

- CV Linux Club founded a Linux Club at my high school.
- Boy Scouts of America National Court of Honor Certificate of Merit, Lifesaving.

HOBBIES

- Listening to vinyl record collection.
- Politics.
- Computer programming

Eastern Gateway Community College — *Business Management*

Online

JANUARY 2020 - CURRENT

Cumberland Valley School District — *High School*

6746 Carlisle Pike, Mechanicsburg, PA 17050

GRADUATED JUNE 2016

