

Ethan Rowe

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Summary

I started my first job as line support at Ann's House of Nuts in Robersonville, North Carolina. In less than six months I was promoted to line lead until I moved to Southern Indiana.

After moving to Indiana, I started working at Jasper Engines and Transmissions(JET) rebuilding 6L80/90 transmissions. Shortly after, I began attending school at Ivy Tech Community College for an associates in computer science with an emphasis on software development, primarily in C++, Java, and a little bit of HTML, CSS, and JavaScript.

During school I transferred internally from rebuilding transmissions at JET to the IT department as a IT helpdesk technician.

I am now responsible for the daily NOC process, I provide call queue support for JET's 50+ locations across the company during business hours, as well as being the only on-site support for one of our primary production facilities in Leavenworth, IN.

Experience



Information Technology Help Desk Technician

Jasper Engines & Transmissions

Feb 2022 - Present (2 years 4 months)



Process Operator

Jasper Engines & Transmissions

Aug 2019 - Feb 2022 (2 years 7 months)

Job consists of mechanical skills. More specifically, remanufacturing 6L80 and 6L90 transmissions, from disassembly to assembly and testing.

Line Leader

Ann's House of Nuts

Mar 2018 - Jun 2019 (1 year 4 months)

Job consisted of managing multiple lines varying in make and model, production type, and line support. Also, leadership and communication skills, as well as experienced mechanical and food safety skills.

Education



Ivy Tech Community College

Associate of Science - AS, Computer Science

2020 - Dec 2023

Long nights and sacrifices to achieve my goal of obtaining my degree! Degree completion is scheduled for late December, 2023.

Skills

Single Sign-On (SSO) • Active Directory • Microsoft 365 • VMware • Dynamic Host Configuration Protocol (DHCP) • Printer Support • Cognex • C++ • Java • Visual Studio