



# [SkinFusion]

## Hybrid Skincare Product Recommendation System: A Multi-Criteria Approach with Aspect-Based Sentiment Analysis (ABSA)

**Name:** Tee Kai Yau (TP059063)

**Programme:** B.Sc. (Hons) in Computer Science with a Specialism in Data Analytics - APD3F2308CS(DA)

**Supervised By:** Assoc. Prof. Dr. Raja Rajeswari (Ms.)

**2nd Marker:** Ms. Palvinderjit Kaur



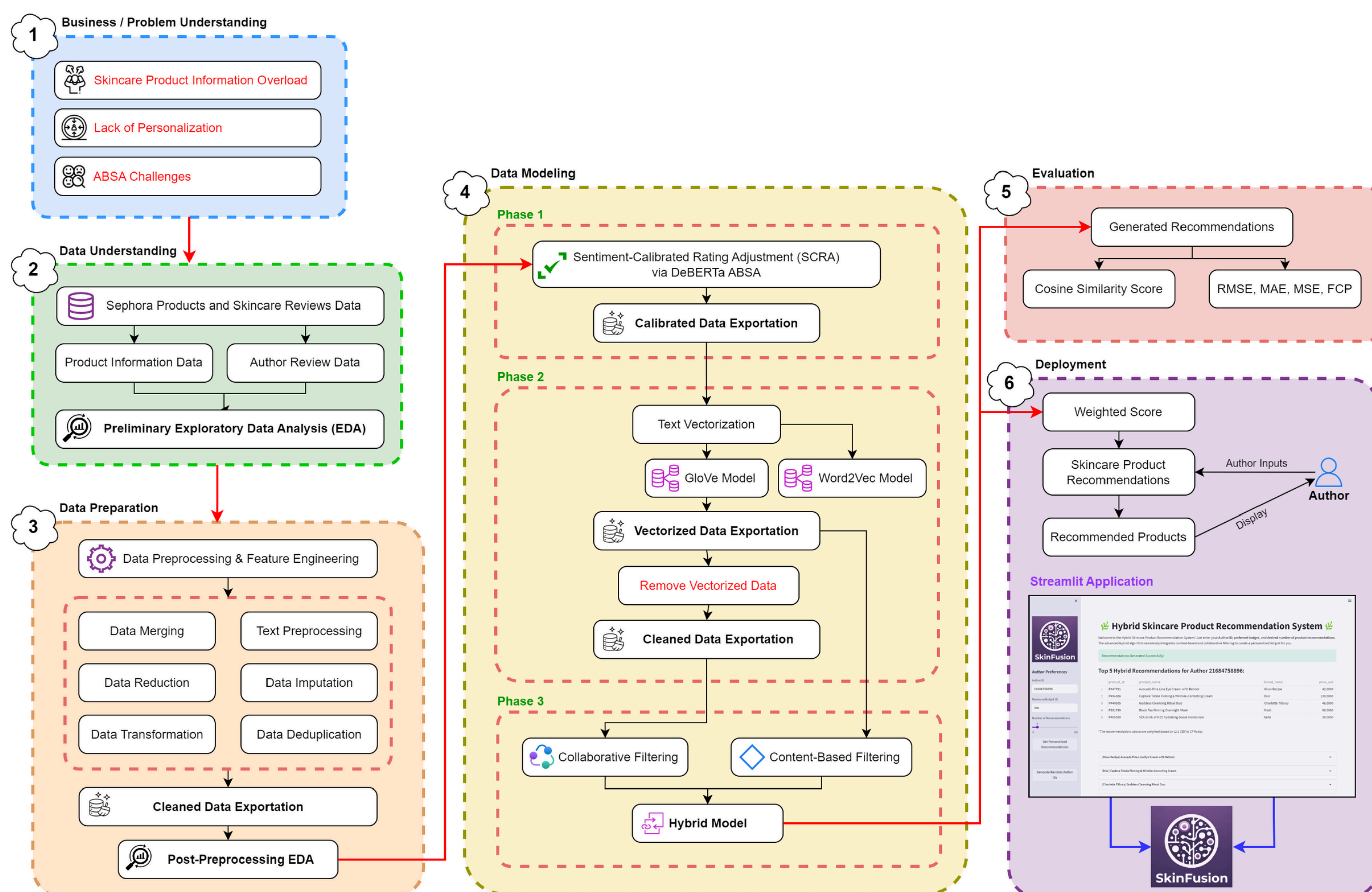
### Introduction

Due to the overwhelming amount of skincare product choices, the lack of accuracy and personalization, and the challenges faced in Aspect-Based Sentiment Analysis (ABSA) in skincare product recommendations, this project utilizes a hybrid approach. It aims to provide authors with personalized skincare product recommendations through a novel Sentiment-Calibrated Rating Adjustment (SCRA) approach. SCRA adjusts ratings to provide more accurate representations, eventually providing more tailored and personalized recommendations.

### Objective

- To **utilize aspect-based sentiment analysis (ABSA)** for **refining product ratings** by analyzing the sentiment expressed in skincare product reviews.
- To **identify the best machine learning algorithms** for recommending skincare products.
- To **develop a hybrid recommendation system** that combines collaborative filtering, content-based filtering, and sentiment insights obtained from ABSA techniques.
- To **deploy the hybrid recommendation system** on a website.

### CRISP-DM Methodology



### Problems

- Information Overload** in Skincare Product Choices
- Lack of Accurate and Personalized** Product Recommendations
- ABSA Challenges** in Skincare Products

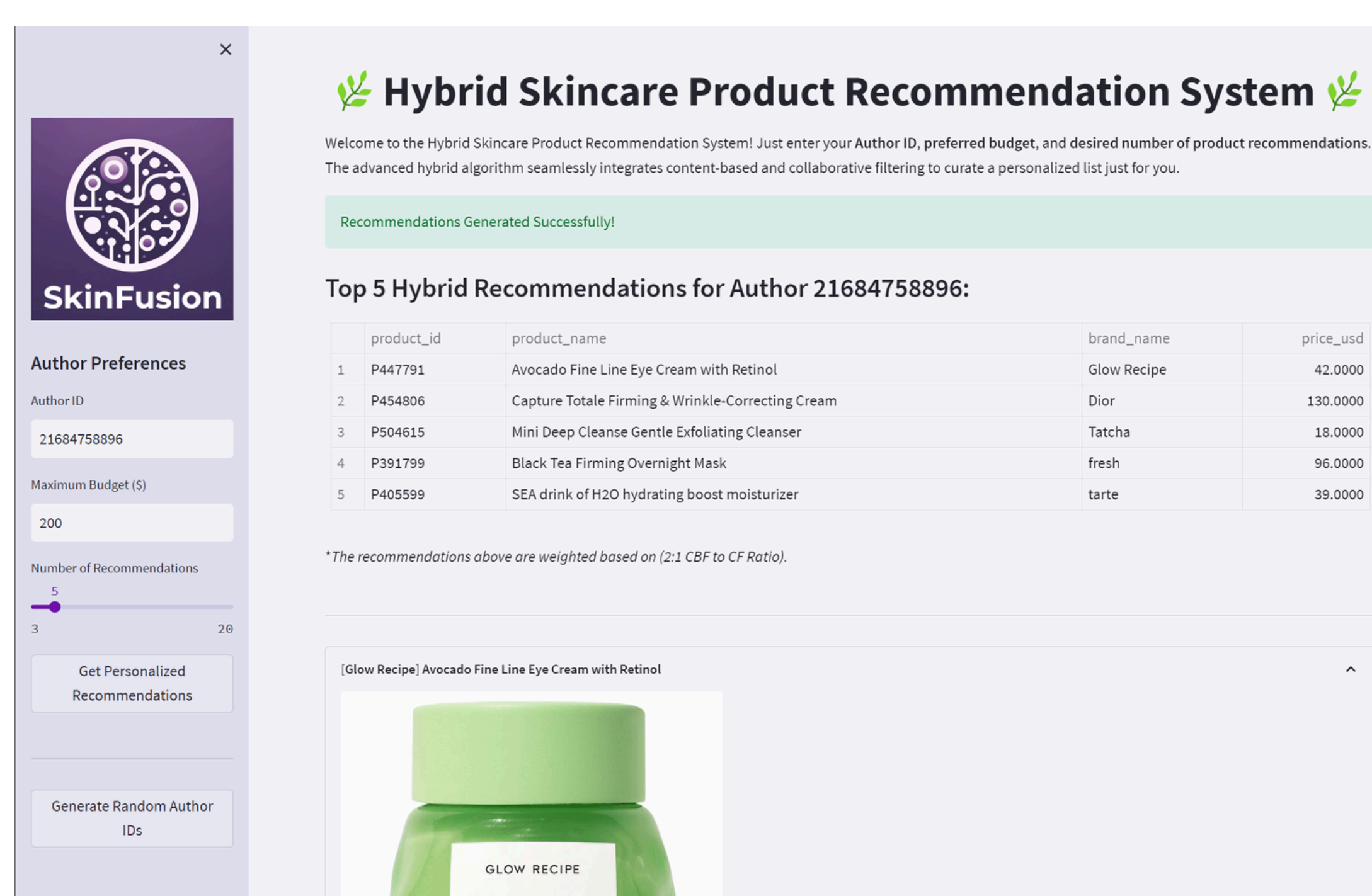
### Results

Metrics	RMSE	MAE	MSE	FCP
Initial SVD Model	0.5565	0.3071	0.3096	0.5244
Optimized SVD Model	0.5332	0.2844	0.2843	0.5689
Initial KNN Model	0.6223	0.3076	0.3872	0.5576
Optimized KNN Model	0.5739	0.2868	0.3293	0.5110

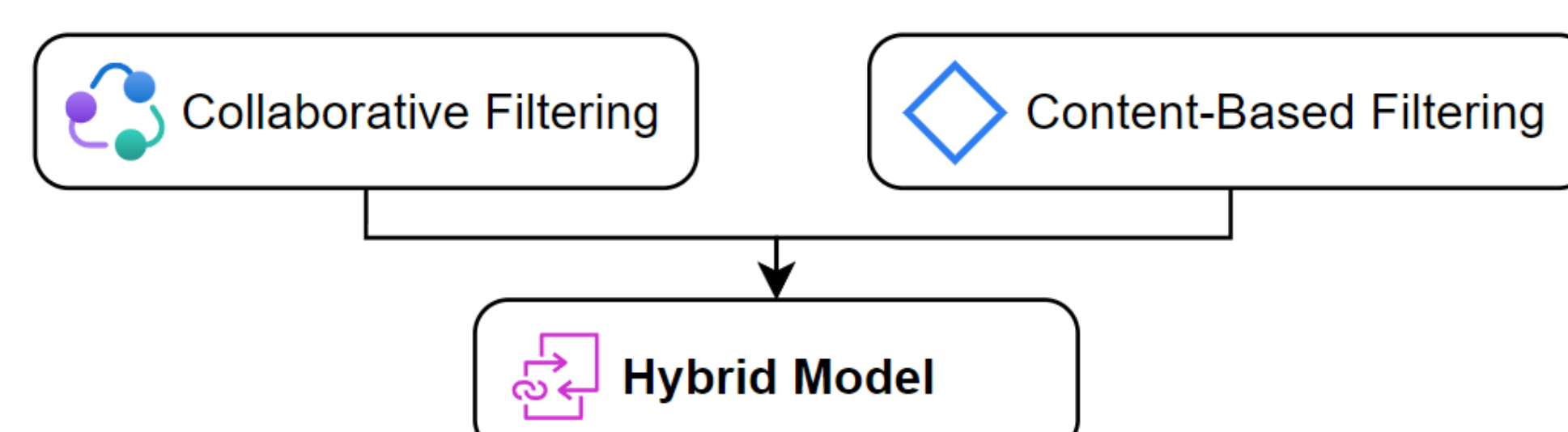
#### For Collaborative Filtering:

The **hyperparameter-tuned SVD Model** has achieved a **RMSE** as low as **0.5332**.

### Solution - SkinFusion



### Hybrid Model (Weighted)



Hybrid Recommendation is displayed as CBF to CF recommendations (**2:1 ratio by default**):

- Reduce the author's cold start problem.**
- Align more with the author's personal preferences.**

### Conclusion

The successful deployment of SkinFusion using a **weighted hybrid approach** successfully **integrates ABSA** to enhance skincare product recommendations. Ultimately, SkinFusion aims to **revolutionize the skincare industry** by providing a technologically advanced solution that not only meets but anticipates user needs, thereby greatly **enhancing customer satisfaction**.