

IMPORTANT NOTICE FOR ORBITAL AND NETCONNECT DISASTER RECOVERY EXERCISE

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This Important Notice includes upcoming technical changes to Chase Merchant Services' payment processing platforms and related systems. These planned updates will be implemented in support of various initiatives by Chase and the respective card brands alike.

This document is intended to provide a high-level preview of planned changes and detailed technical specifications will be published after planned changes have been finalized, if applicable. This document does not represent a contract or guarantee of future functionality. Chase assumes no responsibility for any action that results from deviations or changes to the planned content or release dates included in this document. Unless otherwise noted, updated technical specifications will be published on the scheduled implementation date referenced within the document.

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Key Dates – Milestone View

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Key Dates		
Target Milestones	Planned Date	Notes
Testing window start date	January 13, 2019 10:00PM EST	
Testing window end dated	January 14, 2019 2:00AM EST	

Chase Merchant Services' Orbital and NetConnect platforms will perform an annual disaster recovery and resiliency testing event. This event will occur on the date listed above.

Merchants that whitelist IP addresses will need to add the following IP addresses to the system's accepted networking traffic to prevent an interruption in service during this event or in the event of an actual failover event.

Netconnect

URL	Primary IP Address	Failover IP Address
netconnect.paymenttech.net	65.124.118.170	12.96.58.170
netconnect1.paymenttech.net	65.124.118.120	12.96.58.120
netconnect1.chasepaymenttech.com	206.253.176.170	206.253.186.170
netconnectka1.paymenttech.net	65.124.118.180	12.96.58.180
netconnectka1.chasepaymenttech.com	206.253.176.172	206.253.186.172
netconnect2.paymenttech.net	12.96.58.125	65.124.118.125
netconnect2.chasepaymenttech.com	206.253.184.171	206.253.176.171

URL	Primary IP Address	Failover IP Address
netconnectka2.paymenttech.net	12.96.58.185	65.124.118.185
netconnectka2.chasepaymentech.com	206.253.186.173	206.253.176.173

Orbital SOAP

URL	Primary IP Address	Failover IP Address
ws.paymenttech.net	12.96.58.210	65.124.118.210
ws1.chasepaymentech.com	206.253.186.178	206.253.176.178
ws2.paymenttech.net	65.124.118.215	12.96.58.215
ws2.chasepaymentech.com	206.253.176.179	206.253.186.179

Orbital XML

URL	Primary IP Address	Failover IP Address
orbital1.paymenttech.net	12.96.58.70	65.124.118.70
orbital1.chasepaymentech.com	206.253.186.176	206.253.176.176
orbital2.paymenttech.net	65.124.118.75	12.96.58.75
orbital2.chasepaymentech.com	206.253.176.177	206.253.186.177

Mobile Service

URL	Primary IP Address	Failover IP Address
mobileservices.chasepaymentech.com	206.253.176.199	206.253.186.199

Virtual Terminal

URL	Primary IP Address	Failover IP Address
secure.payments.com	65.124.118.150	12.96.58.150

OPT

URL	Primary IP Address	Failover IP Address
opt.chasepayments.com	206.253.176.226	206.253.186.226

Contact a Chase Merchant Services Relationship Manager for any questions or more information.