

I AM...

CAPTURE

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Conflict within a team can either be a positive catalyst for change or something that is destructive. Spend some time in the group thinking about potential conflicts that might occur, and ways that you might resolve these.

BEHAVIOUR

Team member always dominating the conversation

CONSEQUENCES

Other team members feeling that they don't have a voice and valuable insights are lost

STRATEGY

Create agreed ground rules around turn taking at the beginning of a meeting