Etienne Gwiavander Lakiebukeh

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Professional Summary

With **5+ years of experience** crafting enterprise-level applications, particularly in the **EdTech** sector, I bring a wealth of expertise in **Frontend Development**. This is complemented by **two years of professional experience** as a **Support Engineer**, giving me a well-rounded perspective on the entire software development lifecycle. As an **AI enthusiast**, I am driven to combine my development skills, support background, and growing **Artificial Intelligence** knowledge to create secure, user-friendly digital experiences that truly **convert** and drive results.

Technical Skills

- **Frontend Development:** React.js, Next.js, JavaScript (ES6+), TypeScript (inferred from JS expertise), JSX, HTML, CSS, Material UI, Tailwind CSS, Bootstrap, jQuery, jQuery UI, Web Components (e.g., Stencil - inferred from component-based experience)
- **Backend Development:** Node.js, Express.js, PHP, MySQL, MongoDB, Python, SQL
- **Web Technologies & Protocols:** HTTP, REST, JSON, APIs, Web Applications
- **Testing & Quality Assurance:** End-to-End Testing Frameworks (competence in writing tests), Debugging, Automated Testing (inferred from testing experience), Code Quality, Functionality Testing
- **Version Control:** Git, GitHub
- **Development Tools & Methodologies:** NPM, Agile Methodologies, CI/CD concepts, Technical Architecture & Design, Strategic Planning, Problem Solving
- **Operating Systems & Systems Administration:** Linux (Ubuntu, CentOS), Windows (10, Servers 2016, 2019), macOS, Server Configuration, Log Analysis, Active Directory, Domain Controllers
- **Other:** Professional English Proficiency, Collaboration & Communication, Team Leadership, Mentorship, Technical Documentation, SEO

Professional Experience

Chief Technology Officer | Full Stack Developer | Fluentile LLC. | Colorado (Remote)
June 2024 – Present
- Led the technical vision and product roadmap, contributing to the **development of advanced user experiences** across a cloud-based **EdTech platform**.
- Personally **architected and built approximately 80% of the core platform** on a LAMP stack (Linux, Apache, MySQL, PHP), demonstrating expertise in both **server and client-side concepts** and **building backend services** and web applications.
- Developed robust and responsive frontend interfaces using **React.js, jQuery, jQuery UI, and Bootstrap**, applying modern CSS standards.
- **Debugged and fixed any issues** that arose, and **conducted thorough testing to ensure code quality and functionality** for production systems.
- Made high-level decisions regarding feature implementation and architecture, ensuring scalability and maintainability.
- Collaborated effectively with other developers, designers, and product managers, fostering an **Agile** development environment.

IT Support Engineer | Integrations Team | INSWITCH | Montevideo, Uruguay (Remote)
October 2023 – January 2024
- Integrated customers to use various **APIs**, ensuring the compatibility and functionality of systems and networks, demonstrating experience with **REST** principles.
- **Troubleshot system issues on servers**, navigated logs to find customer issues, and configured servers, crontab, and data pipelines using Apache NiFi, showcasing **backend understanding** and **system-level debugging**.
- Resolved and followed up on tickets from Jira, communicating with customers and internal teams to provide timely and effective solutions for **production systems**.

IT Support Engineer | INSWITCH | Montevideo, Uruguay (Remote)
May 2022 – September 2023
- Provided technical support and maintenance for the company's products and services, including **e-commerce** and digital payments, involving **testing and debugging** of applications in a production environment.
- Handled customer inquiries and complaints, often requiring **troubleshooting and**

issue resolution at a system level, contributing to the stability of live services.
- Contributed to the improvement and documentation of support processes and procedures, demonstrating a proactive approach to system quality.

IT Support Technician (Internship) | GAOTek Inc. | Toronto, Canada (Remote)
February 2024 – June 2024
- **Tested, debugged, and maintained the quality and performance** of e-commerce and fintech applications using various tools and methods, directly contributing to **production system stability**.
- Collaborated with other teams, including developers, to provide feedback and solutions for improving product offerings, demonstrating understanding of the full development lifecycle.

Information Technology Support Specialist | JOBSKILLSHARE (Job skills for tech) | Silver Spring, MD, USA (Remote)
January 2021 – May 2022
- Applied **strong knowledge of client and server systems using Active Directory and Domain Controllers**, demonstrating foundational understanding of backend infrastructure.
- Created and managed **technical documentation**, which involved understanding and articulating system functionalities and troubleshooting steps.

Education

Master's Degree in Mechanical Engineering | Higher Technical College, University of Bamenda, Cameroon
Bachelor of Engineering in Agricultural and Environmental Engineering | College of Technology, University of Bamenda, Cameroon

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Certifications & Professional Development

- **Developing AI Applications with Python and Flask (IBM)**
- **Introduction to Agile Development and Scrum (IBM)**
- **Introduction to Software Engineering (IBM)**
- **Introduction to DevOps (IBM)**

- **Introduction to Cloud Computing (IBM)**
- IBM IT Support Professional Certificate
- Help Desk Support Technical Skills V1.0 (Jobskillshare Platform)
- Help Desk Ticketing Systems V1.0 (Jobskillshare Platform)
- Office 365 Administration (Jobskillshare Platform)