What human needs are we proposing to address?

* Being able to access handyman jobs from a single website/app within minutes.

What do we want the system (hardware & software) to do?

* Filtering system: so that users can search for handymen within a certain distance, budget, qualifications
* Handyman profiles – qualifications, price list for jobs. Here they will be able to add a portfolio of their work, before and after shots of work they have done previously.
* GPS tracking of drivers location, and GPS for location of handymen and customers to determine the distance between both.
* Tipping system
* CRB/DBS checks
* Secure card payments
* Mapping – google maps
* Augmented reality – allows users to drag and drop furniture etc ?????? (build on this idea, try and include some sort of AR).

How we want the software to perform?

* Allow users to get in touch with a handyman within 10 mins ( this does however depend on how many handymen we have in the company)