

# Etta R. Haselden

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Portfolio Site (link TBD) | [LinkedIn](#) | [GitHub](#)

## Skills

- HTML, CSS, SCSS, Bootstrap
- React & Redux
- WCAG & ARIA
- JavaScript
- jQuery, Ajax, Express, Node.js
- MySQL & PostgreSQL
- MongoDB
- GitHub/Git Version Control
- AWS Lambda
- Data Visualization
- Active Listening
- Organization
- Problem-Solving
- Customer Service
- Troubleshooting & Research

## Education & Certifications

**Full-Stack Web Development Certification** | *Career Foundry* | January – August 2022  
**Intro to Computer Science** | *East Tennessee State University* | Spring 2021  
**Intro to Database Systems** | *Northeast State Community College* | Spring 2021  
**M.S., Social Work – Organizational Leadership** | 2018 | *University of Tennessee* | *Knoxville, TN*  
**B.A., Applied Psychology & Human Services** | 2015 | *Carson-Newman University* | *Jefferson City, TN*

## Projects

**Hamblen Resource Guide Website** | *Morristown-Hamblen Central Services* | *June 2022 - Present*  
• Project Goal: Develop a managed resource guide to social services and events for Hamblen County, TN.  
• Technologies: React, Node.js, Progressive Web App, Serverless Deployment, NoSQL Database  
**Meet App** | *Career Foundry* | *May – June 2022*  
• Project Goal: Create a serverless, progressive web app using a test-driven development approach.  
• Technologies: React, Create React App, Google API, AWS Lambda, Recharts  
**Etta's Movie Database** | *Career Foundry* | *March – May 2022*  
• Project Goal: Build a full-stack web app with the MERN stack that utilizes a REST API.  
• Technologies: MongoDB, Express, React, Node.js, Redux, Bootstrap, HTTP & JWT Authentication, Postman

## Work History

**HR Talent & Development Partner** | **December 2019 – Present** | *Northeast State Community College*  
• Coordinated College hiring process, averaging 40 open requisitions at a time, via Cornerstone OnDemand ATS.  
• Collaborated with supervisors & other employees to fill vacancies & assist with other HR processes.  
• Maintained Human Resources webpage via Ektron CMS; write custom CSS as needed.  
**Administrative Social Worker** | **October 2016 – November 2019** | *Morristown-Hamblen Central Services*  
• Spearheaded technology utilization, including:

- Launched and managed agency's first electronic record system, increasing efficiency and accuracy of reporting client services and providing timely data to stakeholders.
- Trained staff of 10 on G-Suite for collaboration; created agency template documents and procedures
- Reconstructed Access database for Christmas program, migrating over 1,200 client records

  
• Conducted general and program-specific research to enhance reporting and continuous improvement.  
• Analyzed agency through SWOT analysis & presented findings to Board of Directors.  
**Server & Hostess** | **April 2013 – April 2018** | *Gondolier Italian Restaurant*  
• Prioritized guest and restaurant needs to ensure timely customer service and maintain restaurant cleanliness.