

Etta Haselden

423-438-7569 | ettahaselden@gmail.com
Bristol, TN | [Portfolio](#) | [LinkedIn](#) | [GitHub](#)

Skills

- HTML, CSS, SCSS, Bootstrap
- React & Redux
- JavaScript
- Google Firebase: Firestore DB, Authentication, Hosting
- jQuery, Ajax, Express, Node.js
- MySQL & PostgreSQL
- MongoDB
- GitHub/Git Version Control
- AWS Lambda and Amplify
- Active Listening
- Organization
- Problem-Solving
- Customer Service
- Troubleshooting & Research

Education & Certifications

Full-Stack Web Development Certification | *Career Foundry* | August 2022
Intro to Computer Science (Java) | *East Tennessee State University* | Spring 2021
Intro to Database Systems (SQL) | *Northeast State Community College* | Spring 2021
M.S., Social Work – Organizational Leadership | *University of Tennessee* | 2018
B.A., Applied Psychology & Human Services | *Carson-Newman University* | 2015

Projects

Holiday Hope Fund Website | *Morristown-Hamblen Central Services* | December 2022

- Project Goal: Facilitate online donations and share information about Christmas social service program
- Technologies: React, Bootstrap, AWS Amplify, PayPal JavaScript SDK, React-PayPal-JS

Hamblen Resource Guide | *Ready by 6* | June 2022 – Present, launched March 2023

- Project Goal: Develop a managed resource guide to social services and events for Hamblen County, TN.
- Technologies: React, Node.js, Progressive Web App, Google Firebase (Firestore DB, Authentication, Hosting)

Meet App | *Career Foundry* | May – June 2022

- Project Goal: Create a serverless, progressive web app using a test-driven development approach.
- Technologies: React, Create React App, Google API, AWS Lambda, Recharts

Etta's Movie Database | *Career Foundry* | March – May 2022

- Project Goal: Build a full-stack web app with the MERN stack that utilizes a REST API.
- Technologies: MongoDB, Express, React, Node.js, Redux, Bootstrap, HTTP & JWT Authentication, Postman

Work History

Assistant Director of Human Resources | *Northeast State Community College* | **September 2022 – Present**

HR Talent & Development Partner | *Northeast State Community College* | **December 2019 – August 2022**

- Increased employee engagement and retention by identifying professional development opportunities, promoting employee wellness, and meeting with employees to discuss concerns.
- Coordinated College hiring process, averaging 40 open requisitions at a time, via Cornerstone OnDemand ATS.
- Collaborated with supervisors & other employees to fill vacancies & assist with other HR processes.
- Maintained Human Resources webpage via Ektron CMS; write custom CSS as needed.

Administrative Social Worker | *Morristown-Hamblen Central Services* | **October 2016 – November 2019**

- Spearheaded technology utilization, including:
 - Launched and managed agency's first electronic record system, increasing efficiency and accuracy of reporting client services and providing timely data to stakeholders.
 - Trained staff of 10 on G-Suite for collaboration; created agency template documents and procedures
 - Reconstructed Access database for Christmas program, migrating over 1,200 client records
- Conducted general and program-specific research to enhance reporting and continuous improvement.
- Analyzed agency through SWOT analysis & presented findings to Board of Directors.

Server & Hostess | *Gondolier Italian Restaurant* | **April 2013 – April 2018**

- Prioritized guest and restaurant needs to ensure timely customer service and maintain restaurant cleanliness.