

ATM Cost-Effectiveness (ACE) Benchmarking Handbook

Prepared by the Performance Review Unit
with the ACE Working Group

June 2023

Background

This report has been commissioned by the Performance Review Commission (PRC).

The PRC was established in 1998 by the Permanent Commission of EUROCONTROL, in accordance with the ECAC Institutional Strategy (1997).

One objective in this Strategy is *«to introduce a strong, transparent and independent performance re-view and target setting system to facilitate more effective management of the European ATM system, encourage mutual accountability for system performance»*.

The PRC's website address is <https://www.eurocontrol.int/air-navigation-services-performance-review>

Notice

The Performance Review Unit (PRU) has made every effort to ensure that the information and analysis contained in this document are as accurate and complete as possible. Should you find any errors or inconsistencies we would be grateful if you could please bring them to the PRU's attention.

The PRU's e-mail address is pru-support@eurocontrol.int

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