

## Product Backlog:

- User Registration and Authentication - As a user, I should be able to securely register and log in to the app using my email or social media account.
  - Profile Management - As a user, I should be able to create and update my profile with personal and payment details.
  - Ride Booking - As a user, I should be able to book a ride by setting my pickup and drop-off locations.
  - Real-Time Location Tracking - As a user, I should be able to track the driver's location in real time once the ride is booked.
  - Driver-Rider Matching Algorithm - As a user, I should be matched with the nearest available driver.
  - Payment Integration - As a user, I should be able to pay for the ride using my preferred payment method (card, in-app wallet, etc.).
  - Fare Calculation - As a user, I should be able to see an estimate of the ride fare before I book it.
  - Rating and Review System - As a user, I should be able to rate and review the driver after the ride is complete.
  - Ride History - As a user, I should be able to view my past rides and receipts.
  - Promo Codes & Referrals - As a user, I should be able to use promo codes and refer friends to earn ride credits.
  - Customer Support - As a user, I should be able to contact customer support for any help or dispute resolution.
  - Accessibility Features - As a user with special needs, I should be able to access special features like wheelchair-friendly rides.
  - Multi-language Support - As a non-English speaking user, I should be able to use the app in my preferred language.
  - In-App Messaging - As a user, I should be able to communicate with the driver using a secure in-app messaging system.
  - Push Notifications - As a user, I should receive real-time updates about my ride status via push notifications.
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- Scheduled Rides - As a user, I want to be able to schedule rides in advance so I can plan my travel.
  - Favorite Locations - As a user, I want to be able to save my frequently visited locations for quick access.
  - Split Fare - As a user, I want to be able to split the ride fare with other passengers for shared rides.
  - Lost and Found - As a user, I want a feature to report any item that I may have lost during the ride.
  - Driver Profiles - As a user, I want to be able to view the driver's profile including their ratings and reviews.
  - Safety Measures and Features - As a user, I want to have quick access to emergency contacts and other safety features.
  - Privacy Settings - As a user, I want to control my privacy settings including sharing my ride data.
  - Route Selection - As a user, I want to be able to select my preferred route for the ride.

- Tipping - As a user, I want to be able to tip the driver for good service.
- Multi-Destination Rides - As a user, I want to be able to add multiple destinations in one ride.
- Vehicle Type Selection - As a user, I want to select the type of vehicle I prefer for my ride.
- Driver Earnings Tracker - As a driver, I want to track my earnings in real-time.
- Driver Feedback System - As a driver, I want to provide feedback or report issues about riders or the trip.
- Ride Cancellation - As a user, I want to cancel my ride with applicable charges.
- Integration with Other Services - As a user, I want to access other services like music streaming, food delivery within the app.