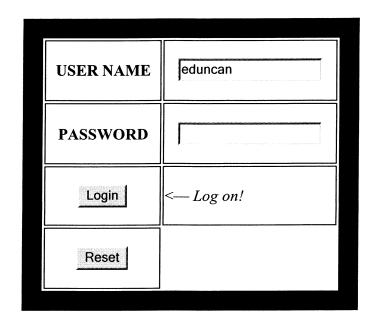
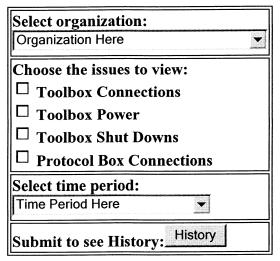
TOOLBOX SUPPORT LOGIN PAGE



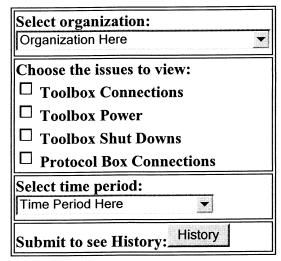
History



Status

Select organization:
Organization Here
Submit to see Status: Status

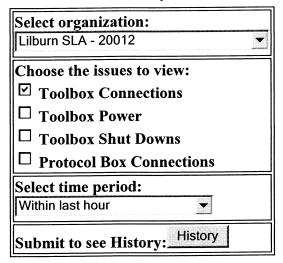
History



Status

Select organization:
Sandy Springs SLA - 20112
Submit to see Status: Status

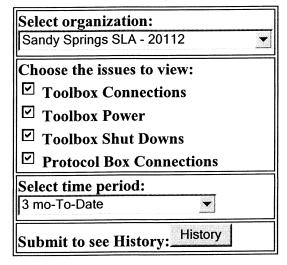
History



Status

Select organization:	
Organization Here	_
Submit to see Status: Status	

History



Status

Select organization:	
Organization Here	_
Submit to see Status: Status	

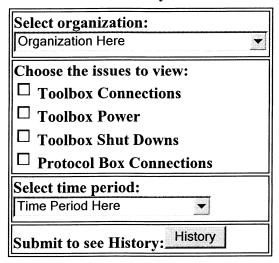
History

Select organization					
Sandy Springs SLA - 20112					
Choose the issues to view:					
▼ Toolbox Conne	ctions				
□ Toolbox Power					
□ Toolbox Shut D	Oowns				
☐ Protocol Box Connections					
Select time period:					
Select your own time	interval. 🔻				
mm/dd/yyyy	to 6/25/2001				
Submit to see History: History					

Status

Select organization:	
Organization Here	—
Submit to see Status: Status	

History



Status

Select organization:	
All listed organizations.]
Submit to see Status: Status	

TOOLBOX SITE STATUS PAGE

Logout

Back to Selection Page

Refresh Table

Organization Name	Site Id	Toolbox Connection	Toolbox Power	1	Last Heartbeat	Protocol Box	IP Address	PB Devic
Norcross SLA	20003			Yes	6/25/01 1:36:40 PM EDT	Connected	64.221.2.218	Disconnec
Mableton SLA	20010			Yes	6/25/01 1:36:56 PM EDT	Connected	64.221.2.138	Disconnec
Lilburn SLA	20012			Yes	6/25/01 1:37:08 PM EDT	Connected	64.221.2.178	Connecta
Douglasville SLA	20017	Primary		Yes	6/25/01 1:37:21 PM EDT	Connected	64.2.161.242	
Jonesboro SLA	20019			Yes	6/25/01 1:37:31 PM EDT	Connected	64.221.98.162	Disconnec
Indian Trail SLA	20022			Yes	6/25/01 1:33:43 PM EDT	Connected	64.221.2.130	Disconnec
Northside SLA	20024	Secondary		No	6/25/01 1:33:25 PM EDT	Connected	38.30.188.198	Disconnec
Gwinnett SLA	20026			Yes	6/25/01 1:33:06 PM EDT	Connected	64.2.146.218	Disconnec
Sandy Springs SLA	20112			Yes	6/25/01 1:33:10 PM EDT	Connected	12.38.248.10	
Test Org 99996	99996				6/25/01 1:34:21 PM EDT		148.71.178.54	
Test Org 99998	99998				6/25/01 1:34:35 PM EDT		64.1.36.147	

TOOLBOX SITE STATUS PAGE

Logout Back to Selection Page Refresh Table

Organization Name		Toolbox Connection		Last Heartbeat	Protocol Box	IP Address	PB Device # 653
Sandy Springs SLA	20112		Yes	6/25/01 1:38:10 PM EDT	Connected	12.38.248.10	Connected

TOOLBOX SITE HISTORY PAGE

Sandy Springs SLA - 20112

Logout

Back to Selection Page

DATE LOGGED	DATE OCCURED	REASON
4/1/01 11:37:40 PM EDT	4/1/01 11:37:28 PM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
4/1/01 11:37:48 PM EDT	4/1/01 11:37:42 PM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
4/2/01 11:29:54 AM EDT	4/2/01 11:29:54 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/2/01 3:29:54 PM EDT	4/2/01 3:29:54 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/2/01 7:09:54 PM EDT	4/2/01 7:09:54 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/2/01 7:29:54 PM EDT	4/2/01 7:29:54 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/2/01 9:49:54 PM EDT	4/2/01 9:49:54 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/2/01 10:09:54 PM EDT	4/2/01 10:09:54 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/3/01 5:29:54 AM EDT	4/3/01 5:29:54 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/3/01 1:12:27 PM EDT	4/3/01 1:02:18 PM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
4/4/01 4:29:54 PM EDT	4/4/01 4:29:54 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/4/01 5:49:54 PM EDT		Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/6/01 3:49:56 AM EDT	4/6/01 3:49:56 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/6/01 10:49:56 AM EDT	1	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval

4/6/01 2:09:56 PM EDT	4/6/01 2:09:56 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/14/01 2:06:22 AM EDT	4/14/01 2:03:44 AM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
4/14/01 2:06:23 AM EDT	4/14/01 2:04:25 AM EDT	Site: 20112 (Sandy Springs SLA), Secondary Connection Activated
4/14/01 3:53:04 AM EDT	4/14/01 3:53:02 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
4/14/01 3:54:21 AM EDT	4/14/01 3:53:02 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
4/14/01 6:19:59 AM EDT	4/14/01 6:19:59 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/14/01 6:21:44 AM EDT	4/14/01 6:21:12 AM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
4/14/01 6:21:55 AM EDT	4/14/01 6:21:53 AM EDT	Site: 20112 (Sandy Springs SLA), Secondary Connection Activated
4/14/01 6:23:26 AM EDT	4/14/01 6:23:24 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
4/14/01 6:25:15 AM EDT	4/14/01 6:23:24 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
4/15/01 4:09:59 AM EDT	4/15/01 4:09:59 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/16/01 8:50:01 PM EDT	4/16/01 8:50:01 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/22/01 3:10:05 AM EDT		Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
4/27/01 1:23:53 AM EDT	4/27/01 1:23:53 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/2/01 8:38:03 AM EDT	5/2/01 8:38:03 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/3/01 1:48:04 AM EDT	5/3/01 1:48:04 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/3/01 12:02:11 PM EDT	5/3/01 12:02:11 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval

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5/3/01 5:02:11 PM EDT	5/3/01 5:02:11 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/3/01 6:52:11 PM EDT	5/3/01 6:52:11 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/8/01 10:02:13 AM EDT	5/8/01 10:02:13 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/8/01 10:22:13 AM EDT	5/8/01 10:22:13 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/10/01 2:06:52 AM EDT	5/10/01 2:06:03 AM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
5/10/01 2:06:52 AM EDT	5/10/01 2:06:14 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
5/15/01 4:37:49 AM EDT	5/15/01 4:37:49 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/15/01 5:02:28 AM EDT	5/15/01 5:01:14 AM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
5/15/01 5:02:31 AM EDT	5/15/01 5:01:26 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
5/15/01 5:17:01 PM EDT	5/15/01 5:13:36 PM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
5/15/01 5:17:02 PM EDT	5/15/01 5:14:02 PM EDT	Site: 20112 (Sandy Springs SLA), Secondary Connection Activated
5/15/01 5:27:49 PM EDT	5/15/01 5:27:49 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/15/01 6:00:18 PM EDT	5/15/01 5:52:37 PM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
5/15/01 6:00:23 PM EDT	5/15/01 5:56:04 PM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
5/15/01 6:00:18 PM EDT	5/15/01 5:57:18 PM EDT	Site: 20112 (Sandy Springs SLA), Secondary Connection Activated
5/15/01 6:00:18 PM EDT	5/15/01 5:58:42 PM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
5/17/01 4:11:54 AM EDT	1	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval

5/19/01 4:54:21 PM EDT	5/19/01 4:54:21 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/25/01 10:33:43 PM EDT	5/25/01 10:33:43 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
5/31/01 10:28:59 PM EDT	5/31/01 10:28:59 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/1/01 4:14:43 PM EDT	6/1/01 4:14:43 PM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/3/01 5:14:45 AM EDT	6/3/01 5:14:45 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/3/01 5:33:04 AM EDT	6/3/01 5:33:03 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
6/4/01 9:50:16 AM EDT	6/4/01 9:50:16 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/6/01 3:54:47 AM EDT	6/6/01 3:54:47 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/6/01 1:41:19 PM EDT	6/6/01 1:41:18 PM EDT	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
6/6/01 1:41:19 PM EDT	6/6/01 1:41:18 PM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
6/8/01 2:54:47 AM EDT	6/8/01 2:54:47 AM EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval

You have successfully logged out.

TOOLBOX SITE STATUS PAGE

Logout

Back to Selection Page

Refresh Table

Organization Name	Site Id	Toolbox Connection	Toolbox Power	Toolbox Running?	Last Heartbeat	Protocol Box	IP Address	PB Device #	PB Device # 241	PB Device # 653
Norcross SLA	20003	,		Yes	6/25/01 2:56:41 PM EDT	Connected	64.221.2.218	Disconnected	Connected	Connected
Mableton SLA 20010	20010			Yes	6/25/01 2:57:59 PM EDT	Connected	64.221.2.138	Disconnected	Disconnected	Connected
Lilburn SLA	20012			Yes	6/25/01 2:57:08 PM EDT	Connected	64.221.2.178	Connected	Connected	Connected
Douglasville SLA	20017	Primary		Yes	6/25/01 2:57:22 PM EDT	Connected	64.2.161.242			Connected
Jonesboro SLA 20019	20019			Yes	6/25/01 2:57:32 PM EDT	Connected	Connected 64.221.98.162 Disconnected	Disconnected	Connected	Connected
Indian Trail SLA	20022			Yes	6/25/01 2:58:44 PM EDT	Connected	64.221.2.130	Disconnected	Disconnected	Connected
Northside SLA 20024	20024	Secondary		No	6/25/01 2:58:27 PM EDT	Connected	38.30.188.198	Connected 38.30.188.198 Disconnected	Connected	Connected

Gwinnett SLA 20026	20026		Yes	6/25/01 2:58:07 PM EDT	Connected	64.2.146.218	Disconnected	6/25/01 2:58:07 PM Connected 64.2.146.218 Disconnected Disconnected Connected	Connected
Sandy Springs SLA	20112		Yes	6/25/01 2:58:11 PM EDT	Connected	6/25/01 2:58:11 PM Connected 12.38.248.10 EDT		Connected	Connected
Test Org 99996 99996	96666			6/25/01 2:59:23 PM EDT		148.71.178.54			
Test Org 99998 99998	86666			6/25/01 2:59:37 PM EDT		64.1.36.147			

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TOOLBOX SITE HISTORY PAGE

Lilburn SLA - 20012

Logout Back to Selection Page

DATE LOGGED	DATE OCCURED	REASON
6/11/01 3:54:01 PM EDT	6/11/01 3:54:00 PM EDT	6/11/01 3:54:01 PM EDT 6/11/01 3:54:00 PM EDT Site: 20012 (Lilburn SLA), Power Out
6/11/01 3:54:06 PM EDT	6/11/01 3:54:05 PM EDT	6/11/01 3:54:06 PM EDT 6/11/01 3:54:05 PM EDT Site: 20012 (Lilburn SLA), Power Restored
6/11/01 3:54:32 PM EDT	6/11/01 3:54:30 PM EDT	6/11/01 3:54:30 PM EDT Site: 20012 (Lilburn SLA), Power Out
6/11/01 3:54:37 PM EDT	6/11/01 3:54:35 PM EDT	6/11/01 3:54:35 PM EDT Site: 20012 (Lilburn SLA), Power Restored
6/11/01 4:13:44 PM EDT	6/11/01 4:13:43 PM EDT	6/11/01 4:13:43 PM EDT Site: 20012 (Lilburn SLA), Power Out
6/11/01 4:13:49 PM EDT	6/11/01 4:13:48 PM EDT	6/11/01 4:13:48 PM EDT Site: 20012 (Lilburn SLA), Power Restored
6/14/01 7:12:49 PM EDT	6/14/01 7:12:00 PM EDT	6/14/01 7:12:00 PM EDT Site: 20012 (Lilburn SLA), Power Out
6/14/01 7:13:09 PM EDT	6/14/01 7:12:00 PM EDT	6/14/01 7:12:00 PM EDT Site: 20012 (Lilburn SLA), Power Out
6/14/01 7:13:10 PM EDT	6/14/01 7:12:05 PM EDT	6/14/01 7:13:10 PM EDT 6/14/01 7:12:05 PM EDT Site: 20012 (Lilburn SLA), Power Restored
6/17/01 10:31:59 PM EDT	6/17/01 10:31:57 PM EDT	6/17/01 10:31:59 PM EDT 6/17/01 10:31:57 PM EDT Site: 20012 (Lilburn SLA), Power Out
6/17/01 10:32:04 PM EDT	6/17/01 10:32:02 PM EDT	6/17/01 10:32:04 PM EDT 6/17/01 10:32:02 PM EDT Site: 20012 (Lilburn SLA), Power Restored

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TOOLBOX SITE HISTORY PAGE

Sandy Springs SLA - 20112

Logout Back to Selection Page

DATE LOCCED	DATE LOGGED DATE OCCUPED	DEACON
5/25/01 10:33:43 PM FDT		Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout
5/31/01 10:28:59 PM EDT	8:59	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/1/01 4:14:43 PM EDT	6/1/01 4:14:43 PM Site: 20112 (Sandy EDT interval	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/3/01 5:14:45 AM EDT	6/3/01 5:14:45 AM 6/3/01 5:14:45 AM Site: 20112 (Sandy EDT EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/3/01 5:33:04 AM EDT	6/3/01 5:33:03 AM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
6/4/01 9:50:16 AM EDT	6/4/01 9:50:16 AM Site: 20112 (Sandy EDT interval	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/6/01 3:54:47 AM EDT	6/6/01 3:54:47 AM 6/6/01 3:54:47 AM Site: 20112 (Sandy EDT EDT interval	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval
6/6/01 1:41:19 PM EDT	6/6/01 1:41:18 PM Site: 20112 (Sandy EDT be received until co	Site: 20112 (Sandy Springs SLA), The toolbox reported that it has lost connectivity, Since this message can't be received until connectivity is restored, it is only for documentation purposes
6/6/01 1:41:19 PM 6/6/01 1:41:18 PM EDT EDT	6/6/01 1:41:18 PM EDT	Site: 20112 (Sandy Springs SLA), Primary Connection Restored
6/8/01 2:54:47 AM EDT	6/8/01 2:54:47 AM 6/8/01 2:54:47 AM Site: 20112 (Sandy EDT EDT	Site: 20112 (Sandy Springs SLA), Lost connection. Heartbeat message not received in the configured timeout interval

SITE CONFIGURATION SELECTION PAGE

Device Configuration



Baud rate for	or device 0.
BaudRate	9600 🕶
Parity for	device 0.
Parity	None 🔻
Stop bits fo	or device 0.
Stopbits 1 🔻	
Submit to configure devi	ce: Configure Device

SITE CONFIGURATION SELECTION PAGE

Device Configuration



Tim	neout for device 1.	
Timeout	30	
Flov	w ctrl for device 1.	
FlowControl	None	
Port	name for device 1.	
PortName	/dev/ttyS2	
Fla	avor for device 1.	
Flavor		
Submit to configu	re device: Configure Device	