

EUNICE PEREIRA

Software Developer
Houston, TX

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SUMMARY

Software developer focused on learning and building with the latest technologies in server and client-side development. Technical background in industrial engineering combined with 3 years of claims adjuster experience and over 8 years of customer service experience brings a well-rounded perspective, with effective problem-solving, high attention to detail, proficient communication, effective team collaboration, and natural interpersonal skills.

EDUCATION

DIGITAL CRAFTS | CODING BOOTCAMP | *Certificate in Software Engineering* February 2021
Intensive software engineering training program covering front-end and back-end development through comprehensive projects. Technologies and tools used include Python, JavaScript, HTML/CSS, React JS, Node.js, Express, SQL, PostgreSQL, AWS, git, GitHub, and VSCode.

TEXAS A&M UNIVERSITY | *Bachelor of Science Industrial and Systems Engineering* May 2011
Focused skills required to design, develop, improve, implement, and control sophisticated production and service systems. Successful Capstone Senior Design project in partnership with GE Aero Energy to provide various system solutions utilizing time-study and simulation techniques.

RELEVANT PROJECTS

FRONT END APPLICATION: "THE DINING ROOM" November 2020
JavaScript, HTML, CSS, REST APIs | [View GitHub](#)

- Front-end web project emulating a dining lifestyle site utilizing two APIs providing NY Times dining articles and a cocktail generator
- Responsible for rendering data from the cocktail API and collaborating with web styling

BACK END APPLICATION: "SOULREADS" January 2021
Node.js, Express, PostgreSQL, JavaScript, HTML, CSS | [View GitHub](#)

- Digital book club utilizing CRUD methodologies, allowing members to create a profile and manually add favorite books to their online library, with ability to edit and delete items
- Responsible for designing and building all backend architecture, including functionality and database models

CAPSTONE PROJECT: "SOULREADS" February 2021
Node.js, Express, PostgreSQL, JavaScript, React, HTML, CSS, REST API | [View GitHub](#)

- Continuation of back-end project with added features, API integration, and frontend design with React. Extended user features to search for books using a Google API, add journal entries to books saved to their online library, and make public posts that can receive comments
- Responsible for designing and building additional backend functionalities, models, and connected front-end components with React

ADDITIONAL EXPERIENCE

TEXAS MUTUAL INSURANCE | HOUSTON TX June 2017 – September 2020
Bilingual Claims Adjuster II

- Investigated incoming Worker's Compensation claims to determine coverage and benefit eligibility, ensuring accuracy and timeliness.
- Achieved promotions from Claims Trainee to Adjuster II by undergoing highly detailed investigations, showcasing effective communication, and meeting company and State compliance guidelines.
- Responsible for dedicated \$1 million policyholder account due to effective problem-solving, relationship building, and bilingual ability.

MAC COSMETICS | HOUSTON TX August 2012 – May 2017
Assistant Retail Manager

- Managed 10-18-person team to deliver excellent customer service and exceed productivity goals, while learning current artist trends
- Achieved promotions from freelance artist to assistant retail manager by quickly learning company retail systems, effectively processing inventory deliveries, daily problem-solving, building customer relationships, and encompassing a natural self-starter attitude
- Generated weekly and monthly sales reports, analyzed productivity trends, and determining areas of improvement for location's success
- Facilitated team training sessions to teach new product knowledge and introduce current trends per company standards