

JOANNE JUN

UX DESIGNER

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EXPERIENCE

User Support Associate

Jumbo Privacy, Remote | Oct 2020 - July 2022

Led design and front-end development of user FAQ. Conducted usability and user journey mapping interviews, developed email/survey campaigns.

Assistant Language Teacher

Yamagata, Japan | July 2018 - Feb 2020

Created English lesson plans for elementary/middle school students. Organized community events, led weekly seminars, and translated/interpreted for students.

Technical Solutions Engineer

Epic Systems, Verona, WI | Feb - July 2018

Worked in client-facing role with hospital analysts to diagnose problems through weekly calls, find solutions, and finally implement changes in Epic software.

Virtual Reality Development Research Assistant

Univ. of Notre Dame, Notre Dame, IN | Aug - Dec 2017

Developed an interactive VR environment in Unity that utilized Leap Motion and HTC Vive. Also created models in Autodesk Maya.

Business Analyst Intern

City of South Bend, South Bend, IN | May - Aug 2017

Assisted in front-end development of various websites used by South Bend residents and by city departments, focusing on ease of use, functionality, and aesthetic design.

EDUCATION

University of California, Berkeley

August 2022 - Present

Master of Information Management and Systems (MIMS)
Human-Computer Interaction and User Experience Design

University of Notre Dame

August 2014 - January 2018

B.A. in Japanese | Minor in Computing & Digital Technologies
Magna cum laude (GPA: 3.87 / 4.00, Dean's List 2015 - 2017)

PROJECTS

UX Designer

Ersilia | Oct - Nov 2022

Designed web GUI for CLI interface of machine learning model hub. Conducted competitor analysis, user interviews. Delivered sketches, wireframes, and low/hi-fidelity mockups.

UX Designer & Front-End Developer

Jumbo Privacy FAQ | Jan - Apr 2021

Designed and implemented user FAQ website. Conducted competitor analysis, created prototypes, and implemented high-fidelity design through HTML/CSS/JavaScript.

SKILLS

UX Methods

User research
Usability testing
Journey mapping
Personas
Prototyping
Wireframing
Lo/Hi-fi design

Tools

Figma
Photoshop
Autodesk Maya
HTML/CSS
JavaScript
Python
C#

Languages

English
Japanese
Korean

Certificates

JLPT N2