Seodesigns.co

Susan Seo, User Experience Designer

Combining creativity and problem-solving skills to create products that people use and enjoy daily.

Work Experience

User Experience Designer at SolarWinds

August 2019 – Present | Austin, TX

- Launch new product line in the IT enterprise space (Log Analyzer), deliver new features, refactor legacy features
- Design complex prototypes for application & infrastructure management and network management (virtualization, logs)
- Conduct user research sessions to generate user insight and drive design solutions

User Experience Intern at SchooLinks

January 2017 – May 2017 | Austin, TX

- Delivered mockups and wireframes for a college readiness platform for a diverse user group (counselors, colleges & students)
- Partnered with product owners, designers, and engineering to ship new features

Mobile Design Intern at IBM

May 2013 – August 2013 | Austin, TX

- Wrote UX flows and user stories for two internal iOS apps
- Helped manage crowdsourced design competition for iOS apps by reviewing submissions and managing schedules

Education

Management Information Systems
The University of Texas at Austin

May 2013 – May 2017

Elements of Computer Science Certificate

Design Skills

UX Design (Sketch, Figma)
Prototyping (InVision, Marvel)
Graphic Design (Photoshop, Illustrator, InDesign)

Computer Skills

Basic knowledge in HTML/CSS, Python, Oracle SQL