

Susan Seo, User Experience Designer

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Work Experience

User Experience Designer at SolarWinds

August 2017 – Present | Austin, TX

- Work with cross-functional team to deliver 14+ new product features, one major product launch, and one major UI launch in enterprise IT space using an end-to-end product design approach
- Develop complex prototypes for application and infrastructure management and network management (virtualization, logs)
- Build UI specs and documentation for new enterprise design system using Sketch, Marvel and InVision
- Took part in 3-month user research mentorship under Senior UX Researcher and led user sessions and surveys to generate user insight and drive product decisions

User Experience Intern at SchoolLinks

January 2017 – May 2017 | Austin, TX

- Delivered mockups and wireframes for a college readiness platform for a diverse user group (counselors, colleges & students)
- Partnered with product owners, designers, and engineering to ship new features

Mobile Design Intern at IBM

May 2013 – August 2013 | Austin, TX

- Wrote UX flows and user stories for two internal iOS apps
- Helped manage crowdsourced design competition for iOS apps by reviewing submissions and managing schedules

Education

Management Information Systems

The University of Texas at Austin

May 2013 – May 2017

Elements of Computer Science Certificate

Design Skills

User Experience Design: Sketch, Figma

Prototyping: InVision, Marvel

Graphic Design: Adobe Photoshop, Illustrator, InDesign

Programming: Basic knowledge in HTML/CSS, Python, Oracle SQL