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Factsheet for case GR-2020-14/683

“Help at Home Plus” program (Municipality of Athens, 01.04.2020)

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Country	Greece, applies locally – EL3 ATTIKH (ATTIKI)
Time period	Temporary, started on 01 April 2020
Type	Legislation or other statutory regulation
Category	Measures to prevent social hardship – Provision of services in kind
Case created	16 April 2020 (updated 24 April 2020)

Background Information

The Municipality of Athens has introduced its “Help at Home Plus” program which aims to support vulnerable groups deal with the Covid-19 crisis. “Help at Home Plus” is addressed to Athens’ residents that face diseases and medical emergencies; the elderly that cannot receive help from their family; and people that are alone. Its services are offered at home by social workers, medical staff and the program’s assistants, and include counseling, medical care, as well as the delivery of basic goods such as medicines and groceries.

Content of measure

The Municipality of Athens' existing “Help at Home” program, extended its scheme aiming to receive and meet the demands of Athens’ residents that are affected by the measures imposed due to the coronavirus pandemic. “Help at Home Plus” is addressed to Athens’ residents that face diseases and medical emergencies; the elderly that cannot receive help from their family; and people that are alone. Its services are offered at home by social workers, medical staff and the program’s assistants, and include counseling, medical care, as well as the delivery of basic goods such as medicines and groceries. Athens’ residents can report their needs by phone.

It should be mentioned that the Ministry of Interior's Circular sent to 332 municipalities and 13 regions of the country defines the way of "Strengthening municipal structures of social policy and solidarity - Employment of local government staff and their legal entities during the adoption of measures to avoid and limiting coronary propagation - COVID 19 ”.

Use of measure

“Help at Home Plus” is addressed to Athens’ residents that face diseases and medical emergencies; the elderly that cannot receive help from their family; and people that are alone.

Actors, target groups and funding

Actors	Target groups	Funding
Local / regional government	older people disabled other workers & citizens	Local funds

Social partners

Role of social partners	No involvement
Form of involvement	No involvement

No involvement

Sectors and occupations

This case is not sector-specific.

This case is not occupation-specific.

Sources

- 20 March 2020: Help at Home Plus (athina984.gr)