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Factsheet for case **AT-2020-13/224**

Openhotels platform for essential workers

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| | |
|--------------|---|
| Country | Austria, applies nationwide |
| Time period | Temporary, 27 March 2020 - 30 April 2020 |
| Type | Company practice |
| Category | Re-orientation of business activities – Creation of platforms for businesses aimed at customer |
| Case created | 31 March 2020 (updated 16 April 2020) |

Background Information

When the Austrian government ordered the temporary closure of accommodations (hostels, hotels, b&b etc.) as one public health measure to combat the Corona virus, this website was set up. Its aim is to match open hotels with companies providing essential services, who are looking for temporary accommodation for workers in essential service. e.g. for caregivers, food retailers, mechanics and aid workers.

It is available for all 9 Austrian regions. For establishments in the regions of Salzburg, Carinthia and Vorarlberg special exceptions are required, as all touristic establishments have been locked between 16 March 2020 and 13 April 2020, in the first place.

Content of measure

Businesses in accommodation services can register on: <https://openhotels.at/> and companies can then look for open accommodation for essential workers in their regions. It has been set up by the section on hotel businesses of the Federal Economic Chamber (WKO). Establishments can register on the platform, once they have been issued such an exception. Sanctions for keeping the establishments open and non-compliance with the regulation amount to 1,450 euro or alternatively imprisonment of up to 4 weeks.

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Use of measure

n.a.

Actors, target groups and funding

| Actors | Target groups | Funding |
|--------------------------|--|------------------------|
| Employers' organisations | Particular professions Seasonal workers Posted workers Companies providing essential services | Employers organisation |

Social partners

| | |
|-------------------------|----------------|
| Role of social partners | Not applicable |
| Form of involvement | Other |

Unilateral initiative of the employers organisation WKO, section for hotels.

Sectors and occupations

This case is sector-specific.

| Economic area | Sector (NACE level 2) |
|---|-----------------------|
| I - Accommodation And Food Service Activities | I55 Accommodation |

This case is not occupation-specific.

Sources

- 30 March 2020: Tourismus Massnahmenpaket (www.bmlrt.gv.at)
- 31 March 2020: Neue Matching-Plattform hilft bei der Suche nach geöffneten Hotels in Österreich (www.wko.at)