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Factsheet for case **HR-2020-13/508**

## Government coordinates Social Welfare Institutions and Other Social Services Providers during the COVID-19 Disease Outbreak

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Country	Croatia, applies nationwide
Time period	Open ended, started on 25 March 2020
Type	Legislation or other statutory regulation
Category	Support for essential services – Other (N/A)
Case created	12 April 2020 (updated 25 April 2020)

### Background Information

In addition to personal and political freedoms and rights, economic and cultural rights, and the right to a healthy life, social welfare rights are protected by the Constitution and other regulations. There are almost 19 thousand employees in social welfare institution. These are institutions for child care, care and support for older people, care and support for people with disabilities, people with mental health problems, substance abuse, homelessness and other. Due to the adverse circumstances, there was a need to improve the coordination of the work of social welfare institutions.

### Content of measure

This Decision establishes the coordination of the work of social welfare institutions founded by the Republic of Croatia or a unit of local and regional self-government and social service providers with whom the Ministry for Demography, Family, Youth and Social Policy has concluded a cooperation agreement on the provision of social services throughout the Republic of Croatia and the joint operation of all institutions and other social service providers. A Ministry of Demography, Family, Youth and Social Policy is authorized to manage and coordinate the work of all institutions and other providers of social services. In order to establish a single line of command, facility directors and responsible persons from other social service providers are responsible for communicating with the Ministry for Demography, Family, Youth and Social Policy.

All employees in the sector of social policy are obliged to execute the orders of the competent persons of institutions and other providers of social services, including the eventual obligation of shift work, on-call duty and standby, unless it is otherwise possible to provide the provision of accommodation and organized housing to the beneficiaries.

## Use of measure

N/A

## Actors, target groups and funding

Actors	Target groups	Funding
National government	Sector specific set of companies	No special funding required

## Social partners

Role of social partners	No involvement
Form of involvement	No involvement

Due to the nature of the measure there was no involvement of the social partners

## Sectors and occupations

This case is sector-specific (only private sector).

Economic area	Sector (NACE level 2)
Q - Human Health And Social Work Activities	Q87 Residential care activities
	Q88 Social work activities without accommodation

This case is not occupation-specific.

## Sources

- 25 March 2017: Odluka o uvođenju nužne mjere posebne organizacije ustanova socijalne skrbi i drugih pružatelja socijalnih usluga za vrijeme proglašene epidemije bolesti COVID-19 ([narodne-novine.nn.hr](http://narodne-novine.nn.hr))