



U.S. Department
of Transportation



Air Travel Consumer Report



Issued: March 2000

Includes data for the following periods:

Flight Delays	January 2000 12 Months Ending January 2000
Mishandled Baggage	January 2000
Oversales	4th Quarter 1999 January-December 1999
Consumer Complaints	January 2000
Disability Complaints	January 2000

Office of Aviation Enforcement and Proceedings

<http://www.dot.gov/airconsumer/>