

# Evan Robinson

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## EDUCATION

### Brigham Young University

*Graduated Bachelor of Arts in Communication Studies*

**Provo, UT**

June 2021

- Major GPA: 3.84 / 4.0
- Relevant Coursework: Media Ethics, Media Law and Responsibility, Media Effects, Research in Communications, Persuasion in the Media Age, Principles of Economics

## EXPERIENCE

### Blue Raven Solar

*Customer Experience Coordinator*

**Orem, UT**

October 2021 – Feb 2023

- Acquired a comprehensive understanding of the solar process and proficiently aided and instructed customers in response to their questions
- Conducted training sessions for new hires on Blue Raven's process to ensure compliance with expectations, enabling them to meet and surpass departmental objectives
- Exhibited outstanding communication skills across multiple channels, including phone, email, and text, while interacting with both sales representatives and customers

### Estate Planning and Wealth Strategies

*Administrative Assistant*

**Chesterfield, MO**

Summers of 2019 – 2020

- Demonstrated expertise in accurately managing and updating confidential client financial information into the Cambridge Investment Advisor CLIC database
- Carefully organized and updated various correspondence documents, resulting in enhanced operational efficiency within the organization

### BYU Bookstore

*Early Morning Custodian*

**Provo, UT**

January 2018 – May 2018

- Executed daily maintenance duties, starting at 5am each morning, to ensure the BYU Bookstore was clean and orderly, accommodating the large volume of daily visitors
- Collaborated effectively with coworkers to delegate various daily tasks, including bathroom cleaning, mopping/vacuuming floors, and waste disposal, ensuring the store was presentable

## LEADERSHIP

### Chess

*Chess Teacher*

**Provo, UT**

2018 – Present

- Attained a pinnacle online rating of 2287 ELO; surpassing approximately 98.9% of all chess players
- Imparted instruction on the foundational principles of chess to many individuals, elevating their respective online ratings by an average of ~300 points through engaging chess lessons

### Boy Scouts of America

*Eagle Scout*

**Chesterfield, MO**

Oct 2012 – Present

- Successfully achieved the rank of Eagle Scout, which represents the highest level of achievement within the scouting program and is attained by only ~4% of all scouts
- Spearheaded and managed the planning, organization, and execution of a bookshelf construction project, directing and coordinating the efforts of 20+ individuals

## ADDITIONAL INFORMATION

**Volunteer:** Church Organist and Choir Piano Accompanist for 4+ years, Plays Piano in Assisted Living Homes for Elderly Individuals

**Interests:** Music Production, Piano, Chess, Golf, Stand-up Comedy, Weight Lifting

**Funny Quote:** "Every day I try to expand my vocabulary by using new words to give my arguments more verisimilitude. Today's word is expand." Norm MacDonald