# Cadence Eva Custin

*Full-Stack Developer*

**https://cadence-eva.netlify.app/**

## Contact

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## Skills

| | |
|---|---|
| ASP.NET Core MVC | Agile |
| SQL | Azure |
| Javascript | PostgreSQL |
| ADO Boards | Restful API |
| Postman | GitHub |
| Entity Framework | LINQ |
| TypeScript | CI/CD |
| SCSS/CSS | HTML |

## Education

**Full Stack Web Development**

*Coder Foundry*, 2023

**Juris Doctorate**

Michigan State University, 2015

**Bachelor of Music**

James Madison University, 2012

## Activities & Interests

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|---|---|---|
| Writing fiction | Testing new technologies | |
| Chess | My dogs & cats | Video games |

## Professional Experience

### Product Support Engineer

*Solventum (previously 3M Health)* | Jan 2024 – present

Developed and provided support for Oral Care Portal, a web application for orthodontists and dentists to provide custom smile solutions. Added to and maintained existing .NET codebase in an Agile environment. Addressed support needs by checking and manipulating the database using SQL, making Restful API calls with Postman, searching Azure logs in blob storage, and finding then fixing bugs in the codebase.

### IT Support Analyst

*Gallagher Evelius & Jones* | Mar 2020 – Mar 2023

Operated on a hybrid basis. Provided IT training to all employees and maintained training and reference materials. Prepared IT reference materials and kept them up-to-date. Coordinated with a team for rapid-response, provided software and hardware support, and documented solutions extensively.

### IT Contractor

*Modis* | June 2019 – Mar 2020

Troubleshooted IT issues as they arose and documented solutions. Installed new hardware and software and trained end users in their use. Diagnosed and solved issues for remote users. Developed and maintained images for deployment. Imaged and patched PCs.

### Geek Squad Agent

*Best Buy* | June 2016 – June 2019, Nov 2023 – present

Found unmet client needs and solved associated technology issues. Installed new hardware and software and trained clients in their use. Detection and removal of malware. Coordinated schedule, accommodating client requests wherever possible. Recovery and transfer of data.

## Personal, Full-Stack Projects

*Chrysalis* | https://chrysalis-production.up.railway.app/

Chrysalis is an all-inclusive issue tracking application developed using ASP.NET Core MVC, JavaScript, HTML, Bootstrap, and PostgreSQL. It includes everything a company needs to keep their teams working efficiently together.