



ServiceNow



Associate Data Informatics Analyst

San Diego, CA · 1 month ago

\$82.9K/yr - \$120.3K/yr Remote Full-time

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About the job

Company Description

It all started in sunny San Diego, California in 2004 when a visionary engineer, Fred Luddy, saw the potential to transform how we work. Fast forward to today — ServiceNow stands as a global market leader, bringing innovative AI-enhanced technology to over 8,100 customers, including 85% of the Fortune 500®. Our intelligent cloud-based platform seamlessly connects people, systems, and processes to empower organizations to find smarter, faster, and better ways to work. But this is just the beginning of our journey. Join us as we pursue our purpose to make the world work better for everyone.

Job Description

The ServiceNow Security Organization (SSO)

The ServiceNow Security Organization (SSO) delivers world-class, innovative security solutions to reduce risk and protect the company and our customers. We enable our customers to migrate their most sensitive data and workloads to the cloud, accelerating our business so that we are the most trusted SaaS provider. We create an environment where our employees are proud to work and can make a positive impact.

The Associate Data Informatics Analyst role is a very important role that involves leading and building out design solutions for our P5 team, working extensively with Power BI. As a Power BI Technical Lead, you will be an expert in all things Power BI, responsible for strong design and visualization, and mentoring other Power BI projects.

The position requires a portfolio of analytics work, including scorecards and making things look super professional. You will also hold office hours to assist the entire business unit with Power BI, with a focus on both analytics and Power BI equally. Please see below what you get to do in this role and how to be successful.

Why Join Us?

This is an exciting opportunity for someone looking to start their career in data analytics and business intelligence. You'll work with cutting-edge tools, gain mentorship from experienced team members, and have the chance to make a real impact on our security team's decision-making processes.

What You Get To Do In This Role

- **Build Data Visualizations:** Develop and maintain Power BI dashboards and reports to provide meaningful insights for the security team.
- **Work with Data Warehouses:** Learn how to connect and analyze data from Snowflake and other data sources to support business needs.
- **Collaborate Across Teams:** Work closely with stakeholders from different teams to understand their data needs and help turn raw data into actionable insights.
- **Learn & Grow:** Gain hands-on experience with data visualization, business intelligence tools, and best practices for data analytics in a real-world environment.
- **Present Insights Effectively:** Communicate findings clearly to both technical and non-technical audiences, helping drive data-informed decisions.
- **Maintain Data Accuracy & Best Practices:** Follow data governance and quality assurance processes to ensure reports are reliable and consistent.

Qualifications

Experience in leveraging or critically thinking about how to integrate AI into work processes, decision-making, or problem-solving. This may include using AI-powered tools, automating workflows, analyzing AI-driven insights, or exploring AI's potential impact on the function or industry.

What Makes You a Great Fit

- Bachelor's degree in a relevant field (e.g., Computer Science, Data Analytics, Information Systems, or a related discipline), earned in 2024 or expected in 2025.
- 0-2 years of experience working with data, whether through internships, school projects, or personal initiatives.
- Familiarity with Power BI (or similar visualization tools like Tableau or Looker). If you've worked on school projects or internships using Power BI, we want to hear about it!
- Basic knowledge of SQL – You don't need to be an expert, but understanding how to query data will help you in this role.
- Excited to learn! We value fast learners who can pick up new tools and concepts quickly.
- Strong communication skills – You should be comfortable explaining data insights to others, even if they aren't data experts.
- Problem-solving mindset – You enjoy working with data to uncover insights and solve business challenges.

Nice To Have (but Not Required)

- Hands-on experience with Snowflake or another cloud data warehouse.
- Familiarity with DAX and Power Query for Power BI.
- Previous experience in security analytics or working with security-related data.
- A Microsoft Power BI certification or coursework in business intelligence tools.

#SecurityJobs

For positions in this location, we offer a base pay of \$82,900 to \$120,300, plus equity (when applicable), variable/incentive compensation and benefits. Sales positions generally offer a competitive On Target Earnings (OTE) incentive compensation structure. Please note that the base pay shown is a guideline, and individual total compensation will vary based on factors such as qualifications, skill level, competencies, and work location. We also offer health plans, including flexible spending accounts, a 401(k) Plan with company match, ESPP, matching donations, a flexible time away plan and family leave programs.

Compensation is based on the geographic location in which the role is located and is subject to change based on work location.

Additional Information

Work Personas

We approach our distributed world of work with flexibility and trust. Work personas (flexible, remote, or required in office) are categories that are assigned

to ServiceNow employees depending on the nature of their work. [Learn more here.](#)

Equal Opportunity Employer

ServiceNow is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, creed, religion, sex, sexual orientation, national origin or nationality, ancestry, age, disability, gender identity or expression, marital status, veteran status, or any other category protected by law. In addition, all qualified applicants with arrest or conviction records will be considered for employment in accordance with legal requirements.

Accommodations

We strive to create an accessible and inclusive experience for all candidates. If you require a reasonable accommodation to complete any part of the application process, or are unable to use this online application and need an alternative method to apply, please contact globaltalentss@servicenow.com for assistance.

Export Control Regulations

For positions requiring access to controlled technology subject to export control regulations, including the U.S. Export Administration Regulations (EAR), ServiceNow may be required to obtain export control approval from government authorities for certain individuals. All employment is contingent upon ServiceNow obtaining any export license or other approval that may be required by relevant export control authorities.

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About the company



ServiceNow

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ServiceNow (NYSE: NOW) makes the world work better for everyone. Our cloud-based platform and solutions help digitize and unify organizations so that they can find smarter, faster, better ways to make work flow. So employee ... show more

Commitments

Career growth and learning