Kamstrup LKG License Key Generator

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1 Introduction

The program Kamstrup License Key Generator is used when

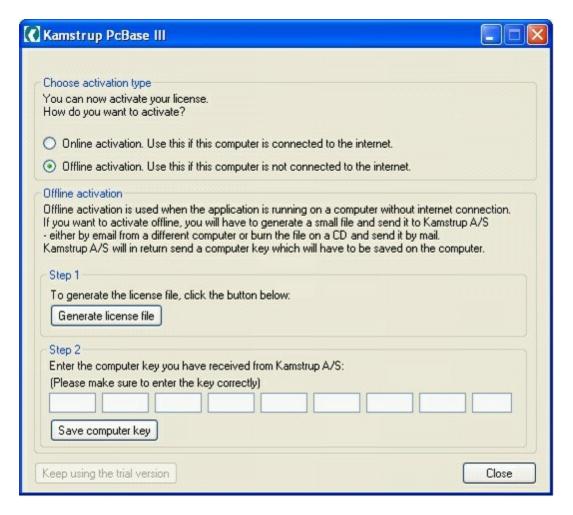
- a customer is registering a PcBase III license without using the internet
- generating extra license keys to a customer, or
- maintaining licenses (unlock/delete/add extra trial license days).

2 Offline activation of license

Offline activation is used in the cases where PcBase III is installed on a computer that does not have access to the license server. The reasons for this can be that the computer is not connected to the internet or that network communication is prevented by a firewall.

In PcBase III, the following is shown to the customer:

The customer wants to activate his license for PcBase III offline:

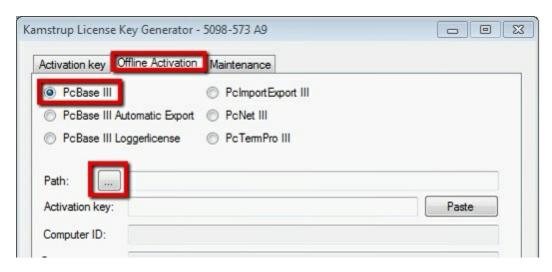


The customer generates a license file via the button [Generate license file] and sends it to Kamstrup A/S.

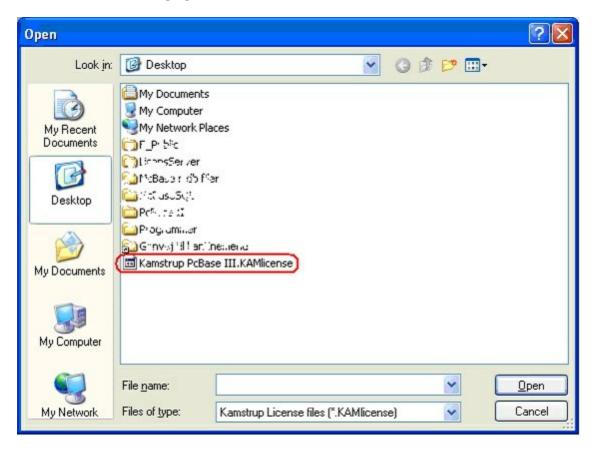
The following is shown at Kamstrup A/S:

The file is saved on the computer in order to access it from e.g. the desktop.

Start the program Kamstrup License Key Generator.

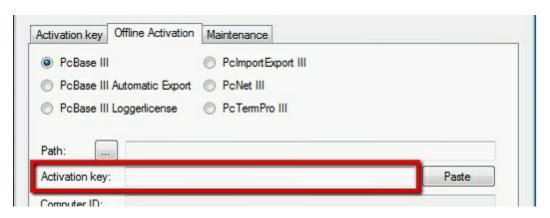


- 1. Choose the tab Offline Activation
- 2. Choose PcBase III
- 3. Choose the button [...] and search for the file.

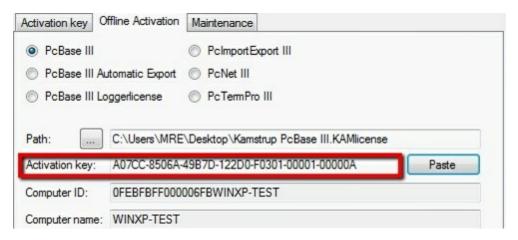


Then, one of the following can happen:

1. The field *Activation key* has not been entered:



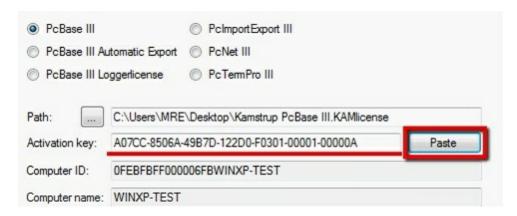
2. The field *Activation key* has been entered:



If the field has not been entered:

Generate an activation key (see Generating a new activation key).

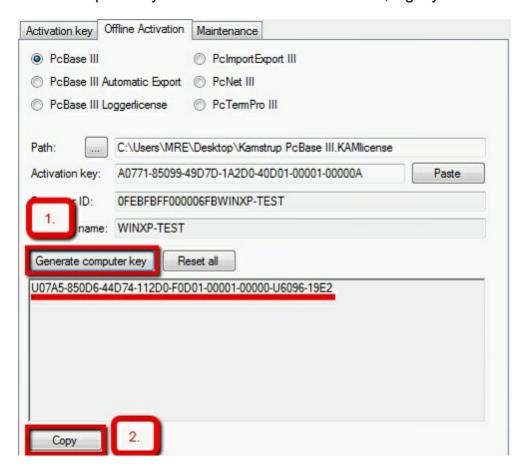
Click on [Paste]. This will insert the activation key in the field.



Then proceed as if the field had been entered from the beginning.

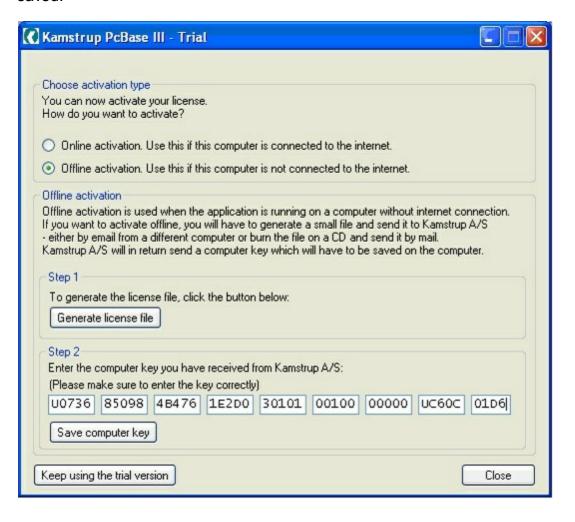
If the field has been entered:

- 1. Click on [Generate computer key]. In this case, the license server is contacted, and therefore, it may take a while before the computer key is shown in the text field.
- 2. Click on [Copy]. This will copy the computer key from the text field and place it in the clipboard folder.
- 3. The computer key can now be sent to the customer, e.g. by e-mail.



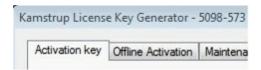
Now, the following is shown to the customer:

When the customer has received the computer key, it must be entered under *Step 2* and saved:



3 Generating a new activation key

Choose the tab Activation key:

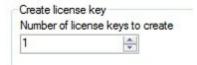


To generate a license key, enter an order number and click on [OK].

Please make sure to enter the order number correctly.

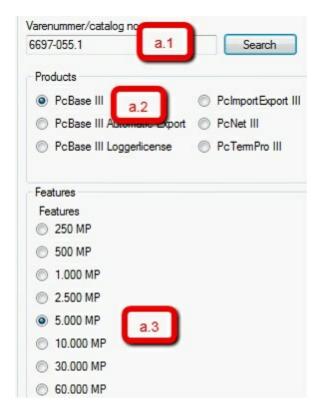


Choose the number of keys to generate:



Choose the reason for unlocking the key either by:

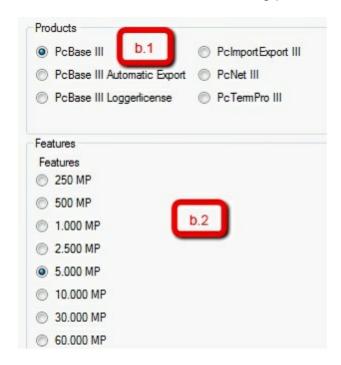
- a) Searching by catalog No.
 - 1. Enter the catalog No.
 - 2. Click on [Search].
 - 3. Check the markings under *Products* and *Features*.



or

b) Choosing separately

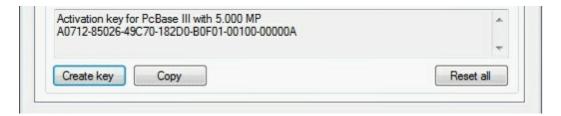
- 1. Choose PcBase III as product
- 2. Choose the number of metering points that the customer has bought.



Click on [Create key] in the lower left corner.

The key/keys are visible in the text field at the bottom of the window.

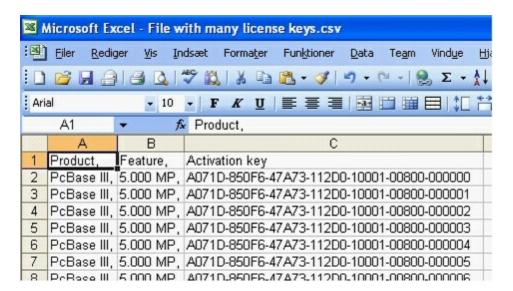
If you have generated **one key**, you can click on [Copy]. This button only copies the activation key, and not the entire text in the text field.



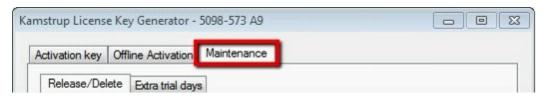
If you have generated **several keys**, you can click on [Save keys to file].



By clicking this button, it is possible to save the keys in a csv file that can be opened in Excel:



4 Maintaining licenses



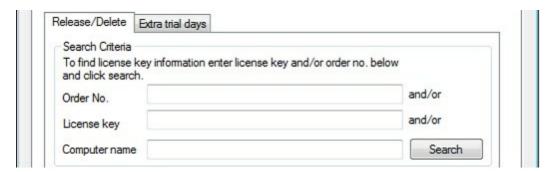
Under the tab *Maintenance*, you can do the following:

- 1. Unlock a license
- 2. Delete a license
- 3. Give a customer extra days for a trial license.

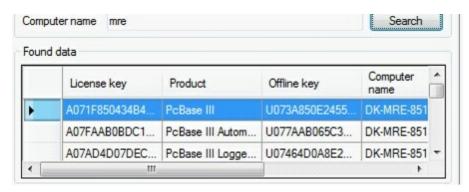
4.1 Unlock/delete license

To unlock or delete a license, the relevant license must be available in the database. The license can be found by entering the order number, the activation key and/or the computer name.

<u>Unfortunately, not all keys are linked to an order number</u>, and therefore, not all keys may be found on the basis of this number.



The search result appears from the table:

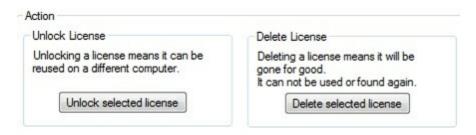


If several licenses fulfil the search criteria, only the marked license will be handled. You can change the marking by clicking the relevant line.

In the right side of the table, the number of times a license has been unlocked is visible:

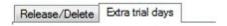


When the license has been chosen, you can either unlock it in order to reuse it on a different computer or delete it:



You are welcome to enter a comment in the comment field - this may be useful when reviewing the log at a later time.

4.2 Extra days for the trial license

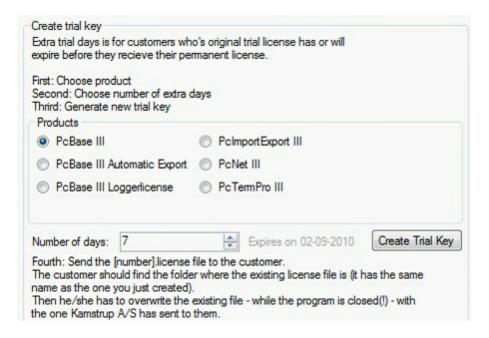


If a customer's license has run out, and the customer cannot do without the program for the period of time it takes before he receives a permanent license on CD by post, a license file can be generated that gives him extra trial license days.

This is only applicable to customers who have bought a license, and therefore, the order number must be entered in order to generate the file:



When the order number has been approved, choose the product for which extra days are needed, and enter the number of extra days needed (max 90 days). Then, click on [Create Trial Key]:



The key is saved in a file that must be sent to the customer. The customer must now close the current program, find the folder with the existing license file and overwrite it with the file received from Kamstrup A/S.

The customer may need help to find the relevant folder. As standard, it is located in the same place as where the program is installed (under Program files) or under C: \ProgramData\Kamstrup.

5 Overview of concepts

Activation key

Can also be referred to as online license key since it is the key with which the customer can register on the network. The customer receives it on the CD in a text file called ActivationKey.txt.

An activation key is not locked to a specific customer. In principle, it can be used by anyone until it is locked by being activated.

Computer key

Can also be referred to as offline license key since it is the key that should be sent to the customers that do not have network access to their product. The computer key is locked to a specific computer.

Computer ID

The ID to which the computer key is locked. It consists of a hardware ID and the computer name. If the customer changes one or both of these, the license no longer works and the product cannot be used.

Computer name

Computer name

License file

A file that customers send to Kamstrup A / S when they have to offline activate their licence. The file is encrypted so you cannot immediately see that it contains:

- Computer name
- Computer ID
- Activation key this only exists in the file if the customer has entered his activation key in the product. Otherwise, it is missing.