

# EVAN LABANCA

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## EXPERIENCE

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### NYU Tisch School of Arts

New York, NY

*Computer Support Technician*

*Feb 2020 – Present*

- Utilized ServiceLink ticketing platform to assist users via email and follow up on outstanding requests to ensure timely resolution
- Provided remote desk support to assist end users with desktop and software related issues

### Valiant Marketing Group

Santa Ana, CA

*Campaign Manager*

*Aug 2018 – Dec 2018*

- Promoted brands and marketed products to consumers through the means of direct marketing
- Trained new employees and supervised them during shifts to ensure proper application of our methods

### Boiling Point Group, Inc

Irvine, CA

*Server and Host*

*Jun 2016 – Dec 2017*

- Provided customer service to each table by addressing any questions or problems that arose during their meal
- Cooperated with coworkers to ensure that both the front and back of house was flowing smoothly and without problems
- Organized, took reservations, and planned the seating arrangements in a timely manner for parties arriving

### Ayres Hotel

Fountain Valley, CA

*Guest Services Intern*

*Feb 2016 – May 2016*

- Assisted the front desk to provide service to guests by answering any of their questions or concerns
- Received calls to create reservations along with helping guests to ensure a smooth check-in and check-out process

### Vista Verde Middle School Tutoring

Irvine, CA

*Volunteer Tutor*

*Dec 2016 – Jun 2017*

- Volunteered to help students from grade K-8<sup>th</sup> with their homework and to prepare for upcoming tests

## EDUCATION

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### New York University, College of Arts & Science

New York, NY

*B.A. in Computer Science & Data Science, Minor in Chinese*

*Jan 2019 – May 2022*

- **GPA:** 3.51
- **Activities:** Pi Delta Psi (Class President)

### University High School

Irvine, CA

*High School Diploma*

*Sep 2014 – Jun 2018*

- **GPA:** 3.8/4.1 | **SAT:** 1470 (Reading & Writing: 680 Math: 790 Super scored) | **SAT II:** Biology Molecular: 740
- **Activities:** Marching Band, Concert Band

## SKILLS AND INTERESTS

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**Skills:** Fluent in English & Proficient in Mandarin, Python, HTML, CSS, Java, C, Typing Speed: 90 WPM

**Interests:** Hiking, Photography, Videography, *The Office*, Erhu, Running, Surfing