

EVAN LABANCA

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EXPERIENCE

NYU Tisch School of Arts

New York, NY

Computer Support Technician

Feb 2020 – Present

- Utilized ServiceLink ticketing platform and Zoom to remotely assist faculty and students of NYU Tisch with desktop and software related issues as well as to follow up on outstanding requests to ensure a timely resolution
- Assisted in deployment and troubleshooting of computer equipment and supported users with little to no technical knowledge

Hack the Web

New York, NY

Teaching Assistant

Mar 2021 – Present

- Aided and provided feedback to the coursework completed by students in Albania learning web development through Google Classrooms and GitHub

Valiant Marketing Group

Santa Ana, CA

Campaign Manager

Aug 2018 – Dec 2018

- Promoted the brand of our clients and marketed their products to consumers through the means of our marketing methods
- Trained and onboarded new employees in the office and supervised their shifts to ensure our methods are properly applied

Boiling Point Group, Inc

Irvine, CA

Server and Host

Jun 2016 – Dec 2017

- Provided customer service to each table by addressing any questions or problems that arose during their meal
- Cooperated with coworkers to ensure that both the front and back of house was flowing smoothly and without problems
- Prepared, organized, and planned reservations alongside the seating arrangements in a timely manner for the arrival of parties

Ayres Hotel

Fountain Valley, CA

Guest Services Intern

Feb 2016 – May 2016

- Assisted the front desk to provide service to guests by answering any of their questions or concerns
- Handled calls to create reservations along with helping guests to ensure a smooth check-in and check-out process

EDUCATION

New York University, College of Arts & Science

New York, NY

B.A. in Computer Science & Data Science, Minor in Chinese

Jan 2019 – May 2022

- **GPA:** 3.52
- **Activities:** Pi Delta Psi (Class President)

University High School

Irvine, CA

High School Diploma

Sep 2014 – Jun 2018

- **GPA:** 3.8/4.1 | **SAT:** 1470 (Reading & Writing: 680 Math: 790 Super scored) | **SAT II:** Biology Molecular: 740
- **Activities:** Marching Band, Concert Band

SKILLS AND INTERESTS

Skills: Fluent in English & Proficient in Mandarin, Python, HTML, CSS, SQL, Java, C, Typing Speed: 95 WPM

Interests: Hiking, Photography, Videography, *The Office*, Erhu, Running, Surfing