Test / Validation Plan  
  
CMMS 2024 Bucket Change 1  
  
  
CMMS  
  
  
CHGXXXXX  
  
   
Document Approval  
The electronic signatures for this document are maintained in an electronic document management system, myCIMS. This should not be considered an approved document and used for reference unless the signature page from that system is attached.  
  
Revision History  
The revision history for this document is maintained in an electronic document management system, myCIMS.  
  
  
  
  
  
Scope  
Scope Description:  
This change (CHGXXXXX) plan outlines the validation process and deliverables required to execute the updates required per change control CHGXXXXX. The CR is noted as Level 1 as some of the updates are covered by item 1 in section 5.9.7 of PRCD-XXXXX (CMMS Application Management) - Creation/Modification of validated reports which require a level 1 change. The overall level of the CR will default to a level 1 as it includes these level 1 category changes.  
This CR is to update the following items and includes all validation activities required to verify and document the proper function of the changes.  
The following 9 changes are within the scope of this CR:  
Audit Trail Report Logic Change:  
Logic changes are made to the Audit trail reports. The reports will now have a note if the work order comment is greater than 3000 characters. This note prompts the reviewer to reference the work order tab itself rather than the report entry as the comment length is too long for the report field.  
The following reports are affected by this change:  
audit trail review (WSJOBE) v1  
audit trail review (WSJOBW) v1  
audit trail review (WSJCRA) v1  
audit trail review (WSJACL) v1  
Spelling fixes in Audit Trail  
Edits to R5OBJECTS table to fix the following spelling:  
From “Dorment End Date” to “Dormant End Date”  
From “Reuse Dorment Date Range” to “Reuse Dormant Date Range”  
Edits to R5PPMOBJECTS table to fix the following spelling:  
From “Doement End Date” to “Dormant End Date”  
From “Reuse Domant Date Range” to “Reuse Dormant Date Range”  
Logic changes made to Work Order Report to change the pointed location at the Work Order and not at the object location  
Add Lots to display on the Calibration Standards Tab  
Add visible field to display last login of a user  
Remove logic that automatically makes a new user have an active license  
Change the View All Equip Update Requests screen  
Hide “QA Review”  
Hide “QA Reviewer (if req.)”  
Hide the Administrative ECDB menus from users:  
For SME, PLNSCH, and QA accounts disable Attribute Types, Phases, Revision Control Status, Revision Control Status Authorizations, and Revision Control eRecords Setup  
For BUSADMIN accounts disable Revision Control Status, Revision Control Status Authorizations, and Revision Control eRecords Setup  
For SME, PLNSCH, QA, and BUSADMIN users, provision access to the following ECDB reporting screens (reports validated in CHGXXXXX):  
Attributes on Equipment Report  
Bill of Equipment Revision Report  
Bill of Equipment Summary  
Equipment Change (IEL) Report  
"Forgot Password” button  
Removing the “Forgot Password” button located below the “LOGIN” button  
After the successful completion of deliverables in section 12, combined Test/Validation Plan Report will be used to document that the fixes have been implemented successfully.   
Purpose  
For the Computerized Maintenance Management System (CMMS) 2024 Bucket Change 1 (CHGXXXXX), this combined Test & Validation Plan describes the implementation strategy, including activities that will occur as part of the System Developmental Life Cycle (SDLC) updates.   
This plan is required to provide documented evidence that the Computerized Maintenance Management System (CMMS) will perform accurately and reliably as intended. In addition, project roles and release for use criteria are also included in this document.  
Definitions, Acronyms, and Abbreviations  
  
Risks and Assumptions  
Risk: Affected requirements have been identified and are included in the functional/operational testing scope. See section 9.2 for details.  
Assumption: Validation and Production environments are equivalent and current with respect to basic functionality and test data.  
Out of Scope  
All other system changes other than those related to the functionality impacted in step 3.1.  
System Overview  
System Description  
The Computerized Maintenance Management System (CMMS) is a GMP application that supports the Biogen maintenance and calibration processes. CMMS is an HTML5 compatible application accessed through a web browser for all users.  
The primary users of the CMMS are Facilities, Engineering, Manufacturing, Metrology, and Quality Assurance. The CMMS platform is accessible to all, but access is limited depending on the user group assigned. The CMMS platform is used to maintain equipment/instrument records, manage work and maintain spare parts. This includes all planned and unplanned work. The application is comprised of application servers, SQL databases, and Cognos advanced reporting servers.  
Environments  
See section 8.7 for details.  
Validation Approach  
Overall Approach  
This change is classified as a level 1 change per Administration and Management of the Computerized Maintenance Management System (CMMS) PRCD-XXXXX, and a Normal change per PRCD-XXXXX, Managing Changes to IT Systems.   
The change will be validated according to the process defined in PRCD-XXXXX, Validating IT Computerized Systems v13.0. The change request will be managed according to PRCD-XXXXX. New testing has been developed and will be executed based on required configuration changes and required testing per PRCD-XXXXX, Computerized Systems Risk Management v8.0.   
Testing activities will be outlined specifically in sections 7, 8, and 9 of this document.  
Please see section 12 for a list of deliverables associated with this project.  
Vendor Documentation  
N/A – No vendor documentation is being utilized for this change.  
Document Structure  
CMMS SDLC documentation is controlled in MYCIMS and has the full suite of application SDLC documentation.  
Document Management  
SDLC documents are managed in MyCIMS unless otherwise noted.   
Testing and defects are managed in ALM unless otherwise noted.   
All project related testing in ALM is located in the “POIT” domain with project name “CMMS”.  
Document Locations:  
Department Controlled/ Information Technology/ IT Capital Projects/CMMS(Infor11)  
Data Migration  
N/A - Data migration activities will not be conducted as part of this effort.  
Roles  
The following roles have been identified for this project:  
  
The specific roles identified in the validation effort are not necessarily the final approvers of this plan.  
Testing Overview  
Testing Scope  
This testing effort will include the following:  
Installation Qualification (IQ) – Installation and configuration will be performed   
Operational Qualification (OQ) – Functional verification of the updates  
User Acceptance Testing (UAT) – User verification of the updates  
Risks and Assumptions  
Risk: Affected requirements have been identified and are to be included in the scope of the functional/operational testing  
The change has been determined to be Medium Risk per PRCD-XXXXX, Computerized System Risk Assessment v8.0.   
Assumption: Validation and Production environments are equivalent with respect to basic functionality.  
Out of Scope  
n/a  
Test Strategy  
Test Outline  
Testing shall be conducted using the electronic test management tool ALM VERA under the Domain: POIT and Project: CMMS. All test executions and any defects will be maintained in ALM VERA, per PRCD-XXXXX, IT Test Incident Reporting (TIR) v11.0.   
Testers will use approved test scripts, governed by test instructions, and supported by customized data sets, to interact with the system and to record results.  
  
IQ script will be executed in ALM for the Validation environment   
Operational testing will be conducted in the Validation environment of the application.  
User Acceptance testing will be conducted in the Validation environment of the application.  
Production activities will be scheduled with the Change Request upon approval of all validation deliverables.  
Vendor Testing  
N/A – vendor testing is not in scope  
Integration Testing  
N/A – integration testing is not in scope  
Regression Testing  
N/A - Operational Testing will confirm and verify system functionality. Separate regression testing is not required as the functional testing captures the full business process and the full scope of the configuration objects affected by IQ.  
Backup and Restore  
N/A – Backup and restore testing is not in scope  
Data Migration Testing  
N/A – Data Migration and testing is not in scope  
Environments  
Development (non-controlled):  
Used for prototyping. Hardware and software in this environment are not maintained in a controlled state.  
Validation (controlled):  
A Pre-Production environment used for formal testing. The hardware and software in this environment are maintained in a controlled state. Formal deployment of Operational Qualification testing for this change will occur in this environment.   
Production (controlled):  
The Production environment is for operational use. The hardware and software in this environment are maintained in a controlled state.  
Testing  
Installation Qualification  
Purpose and Scope  
IQ will be performed to add the required functional updates. IQ activities will be performed in the Validation environment and, following completion of successful testing, Production environment.   
See section 15 for test script details.  
Domain: POIT  
Project: CMMS  
Dependencies  
Change Request (CR) for Test environment is approved in ServiceNow.  
Trace Matrix is updated with the appropriate Test IDs  
Combined Test & Val Plan is approved in myCIMS  
IQ Script is pre-approved in ALM.  
Environment is ready to perform the Installation Qualification.  
ALM VERA is up and running.  
Acceptance Criteria  
Executed IQ Test script must be approved in ALM.  
Defects (if any) are approved in ALM.  
Operational Testing  
Operational Testing (OQ) will be performed in accordance with risk class of User Requirements relevant to this change as per ITPD-XXXXX (CMMS Risk Assessment).   
OQ testing is conducted on a complete, integrated, system to evaluate the conformance of system functionality with the User Requirements Specification, Functional Specification, and Design Specifications.  
Functional testing (positive testing only) will be performed to validate the following Medium and low risk functional requirements:   
Prevent New Users from Taking Active License:  
BR 9.2 (FR 6.8.3) (Low)  
Calibration Standards Tab Update:  
BR 4.3 (FR 6.4.10) (Low)  
View All Equip Update Requests Screen Updates:  
BR 3.1 (FR 6.3.1) (Low)  
Audit Trail Report:  
BR 4.50 (FR 6.4.65) (Low)  
Work Order Report Location Update:  
BR 7.2 (FR 6.1.7) (Low)  
New DS  
Forgot Password Button:  
BR 10.1 (FR 6.1.9) (Low)  
New DS  
Functional testing (positive and negative, where applicable) will be performed to validate the following High risk functional requirements:   
Audit Trail Spelling Fixes:  
UR-REG-36 (FS-REG-36) (High)  
See Last Login of User:  
BR 8.1 (FR 6.7.9) (High)  
New FR  
New DS  
ECDB Menu Modifications:  
BR 8.1 (FR 6.7.2) (High)  
See section 16 for IQ and OQ test script details.  
Purpose and Scope  
Operational Testing provides documented assurance that the system performs as intended and without issue.   
Verification of correct installation will be performed for all changes involved.  
Functional Testing in the positive case will occur around the Medium and Low Risk User Requirement Specification impacted by this update.  
Functional Testing in both the positive and negative case will occur around the High Risk User Requirement Specification impacted by this update.  
Dependencies  
Executed IQ Scripts approved, and defects (if any) are closed. (i.e. fixed, deferred, or rejected) as defined in PRCD-XXXXX, IT Test Incident Reporting (TIR) v11.0.  
Test Data setup: The Validation and Production environments are identical in terms of application functionality and configurations.  
Acceptance Criteria  
Executed OQ must be approved in ALM  
Defects (if any) are approved in ALM  
User Acceptance Testing  
User Acceptance Testing will be performed in accordance with the high-level User Requirements relevant to this change. For detailed test information see Appendix C.6.3.1  
Purpose and Scope  
The UAT provides documented assurance that the system performs as intended and without issue from an end-user business perspective  
Dependencies  
UAT testing can commence in the Validation environment once the OQ has been completed successfully, all executed OQ Test Scripts are approved, and OQ defects are resolved.  
UAT test scripts are pre-approved in ALM 15.  
UAT test scripts can complete execution in any sequence.  
Acceptance Criteria  
Executed UAT must be approved in ALM  
Defects (if any) are approved in ALM  
  
Test Data  
All required test data (i.e. documents of a particular type for validation of document workflows) are outlined in prerequisites on respective test scripts referenced in Section 11, Appendices A, B, & C of this document, and will be readily available in the Validation environment or are able to be generated by the tester.  
Defect Management  
Defects identified during testing activities shall be reported and managed in ALM VERA in accordance with PRCD-XXXXX, IT Test Incident Reporting (TIR) v11.0.  
Deliverables  
The following deliverables are for the project as specified in PRCD-XXXXX, Validating IT Computerized Systems v13.0. For specific requirements for each deliverable, including approvers refer to PRCD-XXXXX.  
Ensure that all deliverables listed in the table below are addressed including rationale for any exclusion in the notes section below. If no comments are required, please enter “N/A”.   
Acceptance criteria   
Upon completion of the following, the system will be deemed validated and therefore released for production use:  
Completion/approval of all deliverables listed in the previous section of this document.  
Approval of the project Change Request (CR).  
References  
  
  
Appendix A: IQ Test Scripts   
Installation Qualification (IQ)  
Domain: POIT   
Project: CMMS  
IQ Path: Subject\2024 CRs\CHGXXXXX - Bug Enhancements\IQ  
  
Appendix B: OQ Test Scripts  
Operational Qualification (OQ)  
Domain: POIT   
Project: CMMS  
OQ Path: Subject\2024 CRs\CHGXXXXX - Bug Enhancements\OQ  
  
Appendix C: UAT Test Scripts  
User Acceptance Testing (UAT)  
Domain: POIT   
Project: CMMS  
OQ Path: Subject\2024 CRs\CHGXXXXX - Bug Enhancements\UAT