### Education

B.S.B.A. Finance from the University of Southern Mississippi (December 2010)

#### **Employment**

## Help.com - Chief Technology Officer - (Mar 2018 - Mar 2020)

- Managed multiple engineering teams (both remote and onsite)
- Contributed heavily to both frontend and backend systems (React, Node.js, Goland)
- · Designed backend infrastructure on Kubernetes
  - o Built operator to make deploying services easier
- Significantly enhanced deployment process with GitLab and Kubernetes
  - Wrote chatbot to promote from staging to production
- Improved delivery process by creating review apps for frontend and backend teams
  - Developers and QA were able to test changes in isolated environments before merging code
- · Wrote API gateway in Golang

## Help.com - Principal Architect - (Oct 2017 - Mar 2018)

- Designed backend systems
- · Ensured code quality
- · Identify and correct low performing services/endpoints

## Help.com - Senior Software Engineer - (Nov 2015 - Oct 2017)

- · Built a lot of the building blocks for full system rewrite
- · Wrote high performance microservice library
  - Features code generation for validators and data structures
  - · Has built in tracing for use with Stackdriver
- Wrote high performance API Gateway for our infrastructure
  - Can handle ~20k req/s on a single cpu

## Help.com - Software Engineer - (Jun 2015 - Nov 2015)

- · Contributed to both frontend and backend application development
- Significantly improved performance of prototype application
  - Rewrote client communication library to boost performance from 500 messages total before crashing to 100k messages/sec
- · Introduced testing strategy for backend microservices

## Self Employed / Freelance - Software Engineer - (Mar 2015 - Jun 2015)

- Focused on contributing to multiple open source projects
  - Main focus was working on Node.js (https://github.com/nodejs/node)
- · Maintained multiple node.js applications
  - o MongoDB, MariaDB, redis for databases

# GAW Miners - Software Engineer - (May 2014 - Mar 2015)

- · Led daily meetings with development and QA teams
- Was responsible for code review
- Deployed builds 3-6 times per week
- DevOps and Server administration (Ubuntu, SmartOS)

# Hattiesburg Clinic, PA - Interface Programmer / Web Developer - (Oct 2012 - May 2014)

- Was responsible for design, implementation, and debugging of interfaces between various applications
- Maintained local Intranet
- Maintained legacy web applications
- Was responsible for all internal web development (PHP, Node.js, MongoDB, MySQL, MS SQL Server)

# Curapps - Principle - (Mar 2010 - Mar 2018)

- Wrote custom iOS applications (Objective-C)
- · Wrote web services (PHP, Node.js)
- · Database administration (MongoDB, MySQL)
- Server administration (Linux, SmartOS, Mac OS X)

### **Technical Skills**

- Languages: JavaScript (Node.js), Objective-C, HTML, CSS, Swift, Golang, PHP,
- Databases: MongoDB, MySQL, MariaDB, MS SQL Server, Redis, Couchbase, Postgres, Elasticsearch
- Frameworks: React.js, Material-UI, Apollo, GraphQL, Redux, GatsbyJS

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- · Shells: fish, bash
- · Orchestration/tooling: kubernetes, helm, docker

### **Projects**

- help-app-controller: Kubernetes operator that automatically creates Services and Deployments/DaemonSets that use best practices for zero downtime deployments. (Golang)
- nano-gateway: API Gateway with authentication to proxy requests from the outside world to a complex backend system. Includes rate limiting, role based access control, and pluggable session storage. (node.js, couchbase, redis)
- releaseit: CLI tool to automate releasing packages and services.
  Uses commit metadata to determine versioning, bumps, tags, and builds release
  - artifacts. (node.js, docker)
- build-ast: Node.js package to make generating source code via AST easier.
- OnCall: On Call Schedule Generator that randomly assigns working days for providers based on a set of rules. (node.js, express, socket.io, MongoDB)
- PatientReps: Real-time work order management tool that has different priority levels and employee reporting.
   (node.js, express, socket.jo, MS SQL Server)

## Open Source

- Node.js: Technical Steering Committee Emeritus and former member of the Release team. Currently a core committer
- build-ast: Node.js package to make generating source code via AST easier
- gcr: A GitLab CI Runner for node.js (JavaScript)
- node-launchctl: Native bindings to launchd for node.js (C++, JavaScript)
- dam: Man for markdown in your terminal (JavaScript)
- nodengine-hI7: HL7 parser for node.js (JavaScript)
- learnyoumongo: MongoDB Nodeschool workshop (JavaScript)
- fish-kubectl-completions: fish shell completions for the kubectl CLI tool (Golang, fish)

# Links

- Node.js (https://github.com/nodejs/node)
- fish-kubectl-completions (https://github.com/evanlucas/fish-kubectl-completions)
- build-ast (https://github.com/helpdotcom/build-ast)
- gcr (https://github.com/evanlucas/gcr)
- node-launchctl (https://github.com/evanlucas/node-launchctl)
- dam (https://github.com/evanlucas/dam)
- learnyoumongo (https://github.com/evanlucas/learnyoumongo)