



OUR REF: RBA/10/39/12/2018

20th December, 2018

Consumerpro Limited
P.O Box 856 - 00606,
Nairobi.

Dear Sir/Madam,

RE: RFP FOR PROVISION OF CUSTOMER SATISFACTION SURVEY SERVICES

The aforementioned refers.

Thank you for responding to our RFP for Provision of Customer Satisfaction Survey vide our RFP No. RBA/RFP/CUSTOMERSAT/613/806/2018.

We regret to inform you that your organization was not the lowest evaluated bidder.

However, we are grateful for your response and look forward to doing business with you in the future.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Priscilla Macharia'.

PRISCILLA MACHARIA
DEPUTY MANAGER, PROCUREMENT & SUPPLY CHAIN