Christian Evans

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EDUCATION

University of Central Florida | Orlando, FL   *Expected Graduation May 2026*
B.S. in Information Technology, Minor in Digital Media (Web Development Track)

Relevant Coursework
Data Structures and Algorithms, Object Oriented Programming, Database Concepts, Fundamentals of Interactive Design, Computer Network Concepts, Fundamentals of Information Technology, System Administration, UI/UX Design

Student Organizations: Knight Hacks, National Society of Black Engineers, ColorStack

WORK EXPERIENCE

UCF IT | University of Central Florida, FL   *July 2024 – Present*
IT Client Support Technician
- **Provided** tier 1 technical support for **over 500** students, faculty, and staff, diagnosing and resolving hardware, software, and network connectivity issues for the University of Central Florida's largest IT zone.
- **Administered Active Directory** services, including user account creation, password resets, **group policy management**, and **OU (Organizational Unit) maintenance** to ensure secure access to network resources.
- **Maintained** accurate and detailed documentation of **10+** daily customer interactions, handling service requests and technical recommendations to improve service efficiency and tracking in **ServiceNow**.
- **Executed** the end-to-end hardware lifecycle **180+** for university assets, including deployment, maintenance, and secure decommissioning of laptops, desktops (Windows and MacOS devices), and specialized equipment.
- **Wrote** bash scripts to automate IT onboarding tasks, boosting ticket resolution times by **32%**.

The StartUp Life | Miami, FL
Front-End Development Intern   *July 2022 – April 2023*
- Led a team of 4 front-end developers to build a **responsive website** for a digital marketing startup, delivering the project in 6 weeks using **React** and modern web technologies
- **Developed**, and **deployed** the primary landing page for the company site, enabling users to book appointments and contact higher management for consultation and information on company services.
- **Optimized** the design the landing page, leading to a major increase in company exposure, with an upwards of **27% higher** conversion rate for startup consultation service bookings.
- **Enhanced** user experience through custom **React** components and **Bootstrap** integration, creating responsive UI elements that improved user engagement by **30%**

PROJECTS

Alto | Next.js, TypeScript, Tailwind, Google Gemini ADK, Plaid | *Knight Hacks 2025*
- **Developed** Alto, a smart financial planner, by architecting a full-stack integration between **Next.js**, **Tailwind**, and **Plaid-formatted data** to visualize spending timing and prevent user overdrafts.
- **Built** a **multi-agent system** using **Google ADK** that utilized a root coordinator to route complex tasks between specialized Q&A and calendar agents for real-time financial insights.
- **Engineered** an interactive Calendar UI in **React** featuring a chat functionality, allowing users to move payment dates and see immediate updates to their projected financial balance.
- **Implemented** persistent session management via Local Storage to maintain transaction state and user context across sessions, ensuring a **seamless MVP experience** during live demonstrations.

TL;DR | Next.js, TypeScript, Tailwind, Google Gemini API, ElevenLabs TTS | *ShellHacks 2025*
- **Built** a **multimodal content pipeline** that transforms a single input into multiple outputs: AI summaries, MP3 narration, and image prompts in under 24 hours at **ShellHacks 2025 Hackathon**.
- **Engineered** PDF text extraction using **pdfjs-dist** with a client-side worker, integrated with **Google Gemini** for real-time summarization and prompt generation.
- **Implemented** optional **ElevenLabs** Text-to-Speech to stream natural-sounding MP3 narration, enhancing accessibility for auditory learners.
- **Designed** a responsive, modern UI leveraging **Next.js** and **Tailwind v4**, to ensuring a seamless user experience across desktop and mobile environments.

TECHNOLOGIES AND SKILLS

Certifications: CodePath TIP 102, CodePath WEB 102, CompTIA IT Fundamentals Pro

Languages: JavaScript/Typescript, Python

Frameworks and Technologies: HTML, CSS & Tailwind CSS, React, Next.js, Node.js, MongoDB with Mongoose

Other Technologies: Git & GitHub, Figma, Adobe Illustrator, Microsoft Office Suite, Unity, Active Directory