

CHRISTINA HUSSAIN

EDUCATION

University of Washington
ML Information Science
specialization in UX and IA
expected June 2019

San Francisco State University
MA Education

American University
BA International Studies

UX SKILLS

Concept Modeling
Cooperative Inquiry
Ethnography
Interviews
Paper Prototyping
Persona Creation
Survey Design
Usability Testing
Wireframes

TECH SKILLS

Adobe Illustrator
Drupal
Filemaker
Google Apps for Business
HTML & CSS
Microsoft Office Suite
Python
R
Sketch

COURSEWORK

Design Methods
Organization of Information
Participatory Design
Research, Assessment, & Design
Visualization Design

CURRENT & RECENT PROJECTS

Hackademia: CNC Machining to Resist the Robot Takeover

- Part of a research group tasked by Bantam Tools to explore how to make it easier for non-technical people to learn how to design, build, and run robots.
- Currently utilizing interviews, user testing, persona creation, and prototyping to create how-to guides and workshops for Makerspaces.

Participatory Design with KidsTeam SPL

- Led and participated in weekly cooperative inquiry design sessions with children ages 7-11 at the Seattle Public Library.
- Used techniques including affiliation diagramming and paper prototyping to gather more information on how video games can be used in libraries to teach about storytelling.

News Connections App Prototype

- Went through an iterative design process including concept mapping, interviews, ideation, sketching, and usability testing to create an artifact for facilitating family discussions about news stories.
- Utilized Adobe Illustrator to create wireframes of the app experience and to design a paper prototype of the app.

RELEVANT WORK EXPERIENCE

Operations & HR Consultant, Alto Pharmacy | 2016-2017

- Through research and observation, identified the highest priority opportunities for improving the employee experience at this rapidly growing start-up.
- Created a personnel policy manual and collaborated with multiple departments on the creation of a new structure and flow of the employee onboarding experience.

Assistant Head of School, LePort Montessori | 2015-2016

- Responsible for leading and supporting the school's 50+ teachers.
- Spearheaded projects for improving school operations including creation of a multi-layered onboarding process for teachers.
- Partnered with a software engineer to create a web-based text-messaging tool for day-of substitution needs.

Assistant Director of Admissions, LWHS | 2011-2014

- Used feedback from students and parents to improve the format and content of the shadow visit program.
- Oversaw the transition to a new online application and database system, including database design and content.
- Collaborated on the updating of content and design for the Admissions pages of the school's website.