

## 1. Individual Heuristic Tables:

Eva Stenberg

ID	Description	Heuristic(s)	Severity	Solution
es-HE-01	No feedback during host joining session	H1 Visibility	2 - Minor	Include response
es-HE-02	Unclear Navigation	H3 - User Control	3 - Major	Make arrows and direction more accurate
es-HE-03	No error prevention	H5 - Error Prevention	2 - Minor	Add possibilities of error to uploads
es-HE-04	Clean and appealing interface	H8 - Design	0 - Not a problem	No change
es-HE-05	Unclear Usage	H7 - Flexibility	2 - Minor	Make an about page
es-HE-06	No clear instructions to help or documentation	H10 - Help and Documentation	3 - Major	About page

Cam Greene

ID	Description	Heuristic(s)	Severity	Solution
cg-HE-01	No support link on login page	H10 - Help and Documentation	3 - major	Add a link to a support page
cg-HE-02	The home page is quite cluttered, information is everywhere	H8 Aesthetic and minimalist design	2 - minor	The page could be cleaned up
cg-HE-03	No Undo Button present on website	H5 Error Prevention	3 - major	Add undo button for common actions
cg-HE-04	Lack of information about the channel that a user is currently listening to (i.e. how long the music has been playing, the genre, details about the host)	H1 Visibility	2 - minor	

cg-HE-05	The user's followers / following page is buried within the account settings	H3 User Control / H1 Visibility	2 - minor	Create a separate page or display icon for the followers and following lists.
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Daniel Schott

ID	Description	Heuristic(s)	Severity	Solution
ds-HE-01	Nothing to indicate whether an artist is live or not in Listen view	H1 Visibility	2 - Minor	A "live" icon in the Listen view
ds-HE-02	No way to view followers/followed count	H3 User Control and Freedom	3 - Major	Separate pages for viewing/searching followers and followed
ds-HE-03	Route to Landing page is somewhat difficult to identify	H3 User Control and Freedom	2 - Minor	Add hover effect to logo
ds-HE-04	Separated tabs in Account and Home pages increase page readability	H8 Aesthetics	0 - Not a Problem	-
ds-HE-05	Navbar is consistent across all pages	H4 Consistency and standards	0 - Not a Problem	-
ds-HE-06	"Create account" and "login" buttons have low contrast	H8 Aesthetics	1 - Cosmetic	Change color of buttons or background, or add borders
ds-HE-07	Some sentences/terms start with a lowercase letter; others do	H4 Consistency and standards	1 - Cosmetic	Keep all grammar consistent by capitalizing the start of every sentence or standalone term
ds-HE-08	Home page does not allow vertical scrolling	H3 User Control and Freedom	2 - Minor	Add vertical overflow to user and stream lists on Home page
ds-HE-09	No help or documentation at all	H10 - Help and	3 - Major	Include a description of the app and

		Documentation		potentially additional instructions on the landing page. Alternatively, create a dedicated Help page.
ds-HE-10	Lack of chat moderation	H5 Error prevention	2 - Minor	Add basic chat moderation to censor/delete explicit words and/or phrases

Aaria Sethi

ID	Description	Heuristic(s)	Severity	Solution
as-HE-01	No freedom to be in a session while looking through feed.	H3 User Control and Freedom	3-Major	Add a bar at the bottom that shows you're in a session while scrolling through feed.
as-HE-02	Consistent nav bar, theme, and layout of each page.	H4 Consistency and Standards	0-Not a problem	
as-HE-03	No autofocus on input (Ex: Search for DJs..)	H5 Error Prevention	2-Minor	Add autofocus to search bars.
as-HE-04	Able to view the session details when you hover over it.	H6 Recognition rather than recall	0-Not a problem	
as-HE-05	No back button for easy navigation	H3 User Control and Freedom	3-Major	Add a back button.
as-HE-06	Need a bar at the bottom to show what you're listening to.	H7 Flexibility and Efficiency of Use	3-Major	Add a bar at bottom that shows what you're listening to (similar to other music apps)
as-HE-07	No way to view other people's profiles.	H3 User Control and	3-Minor	Add a "Friends" section.

		Freedom		
as-HE-08	Clean and simple interface.	H8 Aesthetic and minimalist design	0-Not a problem	

## 2. Aggregated Evaluation Table

ID	Combined Name	Heuristic(s)	Evaluator(s)	Severity
AG-HE-01	Help and Documentation. Lack of support page, contact, or any way to seek help.	H10	ES-06, CG-01, DS-09	3 - Major
AG-HE-02	No Back Button / Undo button, lack of user freedom	H3 User Control and Freedom	ES-03, CG-03, AS-05	3 - Major
AG-HE-03	Lack of displayed information in general, on the home page, listening page, and account page	H1 Visibility	ES-01, CG-04, DS-02, AS-06	2 - Minor
AG-HE-04	Consistent and Minimal Design	H4 Consistency / H8 Aesthetics	ES-04, DS-05, AS-02	0 - Not a Problem
AG-HE-05	Difficult Navigation from page to page, hard to find navigation buttons	H3 User Control and Freedom	ES-02, DS-03, AS-01E	3 - Major

## 3. Summary of Findings

**ID:** "AG-HE-01"

**Name:** No help or documentation. Lack of a support page, contact, or any way to seek help.

**Evidence:** There is no about page or other page to display this information. When you go to click for help, there is no option.

**Explanation:** Violates Help and Documentation because there is none.

**Severity:** 3 (Frequent, medium impact, and not persistent)

**Solution:** Add an about page or help page to provide help and documentation about the webpage

**Relationships:** N/A

**ID:** "AG-HE-02"

**Name:** No Back Button / Undo button, lack of user freedom

**Evidence:** When you click the back button, nothing happens, same with forward button

**Explanation:** Violates H3 User Control and Freedom because there's no freedom to advance or rewind.

**Severity:** 3 - Major (Frequent, Persistent, Medium impact)

**Solution:** Add back and forward buttons as well as navigations in the nav bar

**Relationships:** N/A

**ID:** "AG-HE-03"

**Name:** Lack of displayed information in general, on the home page, listening page, and account page

**Evidence:** When exploring pages, there are no options to view information on what the page entails.

**Explanation:** Violates H1 - Visibility because of the lack of displayed information in general, on the home page, listening page, and account page

**Severity:** 2 - Minor (Rare, minor impact, persistent)

**Solution:** Add information about each page to direct users

**Relationships:** N/A

**ID:** "AG-HE-04"

**Name:** Consistent and Minimal Design

**Evidence:** Consistent and Aesthetic design

**Explanation:** In accordance with H4 Consistency / H8 Aesthetics

**Severity:** 0 (Frequent, No impact, not persistent)

**Solution:** Keep the same

**Relationships:** N/A

**ID:** "AG-HE-05"

**Name:** Difficult Navigation from page to page, hard to find navigation buttons

**Evidence:** When you go to other pages on the site, it's difficult to find the navigation buttons to navigate to other pages. The buttons are not obvious

**Explanation:** H3 User Control and Freedom because the user can't find the navigation buttons in the nav bar

**Severity:** 3 - Major (Frequent, Persistent, High Impact)

**Solution:** Add a clearer navigation bar with clear indication of the current page

**Relationships:** N/A

Overall, we're happy with the aesthetics of our design. Certain areas need touching up, but we generally did a good job of maintaining a consistent color scheme and creating an appealing layout. Unfortunately, we do have a few major problems with usability that need to be resolved. Our navigation system is fairly well structured, but we need to add a couple more routes for viewing follower/followed lists, and improve the clarity of buttons used for navigation, such as our top-left logo which takes you to the landing page. Also, we have no clear instructions, documentation, or help/contact page which may be frustrating to users trying to understand the design.

Another significant issue with our design is our lack of feedback. Even some simple popups/notifications to let the user know they've successfully joined/left a session, followed someone, been followed by someone, etc. would be very useful. The lack of feedback on our design could lead to users being confused about what the current state of the app is.

Lastly, a fairly significant issue we found is that users are not able to browse through other pages while in a listening session. This is very important, since users having their music immediately cut off while switching streams or looking at other parts of the app would be extremely frustrating. To solve this issue, we're considering adding a bottom bar that appears when you're in someone's stream, but not on their stream page. This bar would provide basic information on the stream name, DJ, current song, and (optionally) chat notifications.