

Evan Dartt

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UNIVERSITY PROJECTS & EXPERIENCE

Relevant Coursework: Security Principles & Protocols, Information & Network Security, Programming, Databases

- **Linux Ubuntu VM;** Access Control & Authentication, Encryption, SQL Injection, Malware, Firewall & Web Security
- **MySQL;** Designed database for a University Student Records System with functional web server scripts & queries
- **Python;** Wrote programs & scripts including web scraper that pulls UFC fighter data and forms statistical models
- Presented analysis of social and technical factors of spoofed financial phishing websites vs. legit financial websites

SKILLS

- | | | | |
|----------|-----------|--------------------|----------------------|
| • Python | • Linux | • Data Analytics | • Unix |
| • SQL | • Windows | • Security | • Networks |
| • PHP | • HTML | • Virtual Machines | • IT Troubleshooting |

WORK EXPERIENCE

OneMain Financial | Evansville, IN Jan 2022 - Present

Technical Support Specialist

- Provide first-level IT support on systems infrastructure, hardware, applications, and software to end users
- Perform system administration, password resets, and account unlocks for network & third-party accounts
- Respond to incidents and record process workflow using ServiceNow ITSM tool

Brescia University | Owensboro, KY Oct 2021 – Present

Assistant Esports Coach

- Analyze gameplay, strategize with players, and assist in recruiting & managing current teams

University Information Technology Services (UITS) | Bloomington, IN Oct 2019 – Oct 2020

IT Support Consultant

- Provided online and walk-in support to thousands of clients at Indiana University & Ivy Tech campuses
- Troubleshooted and supported various platforms, hardware & software, IT & University systems
- Resolved 20+ tickets per day by efficiently triaging problems & performing administrative maintenance
- Utilized advanced ITSM ticketing application to record process workflows, and updated KB documentation

Holiday World & Splashin' Safari | Santa Claus, IN Summer 2015-2018

Drink Station Supervisor

- Oversaw daily operations eliminating arising issues while managing 50+ employees over the entire park
- Conducted trainings & organized weekly schedules enhancing guest service and limiting downtime by 20%

Food & Beverage Crew Leader & Host

- Ensured safe & efficient service standards in a fast-paced environment, and coordinated inventory orders

EDUCATION

Bachelor of Science in Security Informatics, Minor in Cybersecurity Expected Graduation: 2022

INDIANA UNIVERSITY | Bloomington, IN

