**Evan Dartt**

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**UNIVERSITY PROJECTS & EXPERIENCE\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Relevant Coursework**: Security Principles & Protocols, Information & Network Security, Programming, Databases

- **Linux Ubuntu VM**; Access Control & Authentication, Encryption, SQL Injection, Malware, Firewall & Web Security

- **MySQL**; Designed database for a University Student Records System with functional web server scripts & queries

- **Python**; Wrote programs & scripts including web scraper that pulls UFC fighter data and forms statistical models

- Presented analysis of social and technical factors of spoofed financial phishing websites vs. legit financial websites

**SKILLS                                                                                                                                                       \_\_\_\_\_\_**

|  |  |  |  |
| --- | --- | --- | --- |
| * Python | * Linux | * Data Analytics | * Unix |
| * SQL | * Windows | * Security | * Networks |
| * PHP | * HTML | * Virtual Machines | * IT Troubleshooting |

**WORK EXPERIENCE**

**OneMain Financial** | Evansville, IN Jan 2022 - Present

***Technical Support Specialist***

* Provide first-level IT support on systems infrastructure, hardware, applications, and software to end users
* Perform system administration, password resets, and account unlocks for network & third-party accounts
* Respond to incidents and record process workflow using ServiceNow ITSM tool

**Brescia University** |Owensboro, KY Oct 2021 – Present

***Assistant Esports Coach***

* Analyze gameplay, strategize with players, and assist in recruiting & managing current teams

**University Information Technology Services (UITS)** | Bloomington, IN Oct 2019 – Oct 2020

***IT Support Consultant***

* Provided online and walk-in support to thousands of clients at Indiana University & Ivy Tech campuses
* Troubleshooted and supported various platforms, hardware & software, IT & University systems
* Resolved 20+ tickets per day by efficiently triaging problems & performing administrative maintenance
* Utilized advanced ITSM ticketing application to record process workflows, and updated KB documentation

**Holiday World & Splashin’ Safari** |Santa Claus, IN Summer 2015-2018

***Drink Station Supervisor***

* Oversaw daily operations eliminating arising issues while managing 50+ employees over the entire park
* Conducted trainings & organized weekly schedules enhancing guest service and limiting downtime by 20%

***Food & Beverage Crew Leader & Host***

* Ensured safe & efficient service standards in a fast-paced environment, and coordinated inventory orders

**EDUCATION***Bachelor of Science in Security Informatics, Minor in* *Cybersecurity* Expected Graduation: 2022

**INDIANA UNIVERSITY** | Bloomington, IN