

# EVE-AMABELLE DIBY

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I have experience with HTML, CSS, and C++. I am eager to join the computer science industry and learn the trade. I want to write, code, and collaborate on code that will help aid in the creation of animated films and/or video games. I finished my Web Development certificate with a 3.5 GPA and came recommended by my professors to work for other companies for student computers science/ web development jobs.



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## WORK EXPERIENCE

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### Student IT Technician

05/2021 to 01/2022

Front Range Community College  
2190 Miller Dr, Longmont, CO 80501

- Reset passwords and unlock accounts
- Resolve more complex service requests using remote access tools
- Assist user in classroom or office when issue can't be completed remotely
- Monitor Ticketing system and emails and ticket contact the user by the most appropriate means possible
- Contact users needing IT assistance via phone, Email, the Lansweeper ticketing system, Chat and Video Conference
- Assist Walk-in users with IT assistance
- Write technical documentation such as tutorials for users and co-workers
- Work and communicate with peers on different campuses via WebEx teams, phone, and e-mail
- Set up faculty and administrative offices
- Install technology such as printers and projectors
- Take inventory of all assets
- Repair hardware in house when applicable

### Classroom Support

02/2022 to Present

University of Colorado Boulder - Office of Information Technology  
2400 Colorado Avenue, Campus Box 379, Boulder, Colorado 80302

- Monitor Ticketing system and emails and ticket contact the user by the most appropriate means possible
- Write technical documentation such as tutorials for users and co-workers
- Work and communicate with peers in different departments of OIT
- Set up classrooms
- Routinely check that all technology in classrooms is up-to-date and functioning properly
- Event support
- Schedule class recordings



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## SKILLS

Writing skills - 6 years

HTML5 - 3 years

CSS3 - 3 years

C++ - 2 years



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## EDUCATION

### Front Range Community College

Other

Web Development

2190 Miller Dr, Longmont, CO 80501

08/2018 to Present

### University of Colorado Boulder

Bachelor's

Computer Science

Boulder, CO

08/2021 to Present