

Evelina Bisell

Skogstorps Fritidsområde 5, 585 93 Linköping, Sweden

evelina.bisell@gmail.com • +46 (0)73-269 99 94

WORK EXPERIENCE

SAAB Aeronautics IT

Systems programmer

Linköping, Sweden

Nov 2023 – Now

- Developed and managed CAD software as part of the MBD Design Applications team.
- Provided third-line support for engineering users, and maintained and updated integrated scripts, including testing and DevOps tasks.

Bonnier News

IT Technician

Stockholm, Sweden

Feb 2020 – Mar 2023

- Provided IT support to Bonnier News employees on and off-site, regarding hardware, software, network and user management.
- Created and handled tickets in ServiceNow regarding incidents, requests and orders that came in through phone, email, chat or in person at our service desk.
- Handled installation, configuration and assigning of computers (Mac, HP and Chromebook), mobile phones (with company phone subscriptions) and peripherals to employees.

Lionbridge Technologies, Inc

Internet Assessor; Transcriber

Off-site

Mar 2019 – Aug 2019

- Assessed website quality, trustworthiness and how relevant they were as search results for Google.
- Transcribed sentences in Swedish for Google Assistants voice recognition systems.

Lexikon IT-konsult

IT Consultant

Stockholm, Sweden

Nov 2016 – Nov 2017

- Provided on-site end user support at the Swedish Ministry of Finance during the launch of a new app for iOS and Android.
- Set up workspaces (computers, monitors, cables, peripherals and desk accessories) for Stockholms Stad (Stockholm Municipality) at multiple offices.
- On-site technical support, troubleshooting and network cabling during office relocations.

Bedege AB

IT Support Technician

Stockholm, Sweden

Nov 2015 – Nov 2016

- Provided 1st and 2nd line IT support, served as SPOC and dispatch, through phone and email communication for several different retail companies.
- Handled installation, configuration, maintenance and troubleshooting support for POS (Point of Sale) systems and all the customers client systems (software, hardware, databases management systems and networks).
- Provided billable IT Security consultant services, beyond IT support, for one of our customers when their client systems were infected by malware.

Circle K

Gas station attendant

Finspång, Sweden

Oct 2011 – Jul 2015

- Worked summers and weekends with sales, food preparation, logistics, cleaning and package pickup point service.

EDUCATION

Stockholm University

Degree of Bachelor of Science in Computer and Systems Sciences

Stockholm, Sweden

Aug 2020 – May 2023

SKILLS

Git | Jira | Scrum | C++ (CAA) | C# | PowerShell | Bash | Linux/AIX | Jenkins (Groovy) | Ansible (YAML) | Visual Studio
OS X | Windows | Active Directory | iOS | ServiceNow | SCCM | FileWave | Google Suite | VPN | Remote Desktop |
TeamViewer | Zoom | Skype | Slack | Java | C# | Python | HTML | CSS | SQL | Android Studio | Unity | Academic Writing
Fluent in English and Swedish