

Reflection on Assignment 2

On 5th December 2023, we attended a virtual talk about UTM Digital through Webex. The discussion included UTMDIGITAL's mission, vision, and primary responsibilities in addition to ICT services including UTM ID, official emails, licensed software, and network services. It also included system development methodologies, security protocols, Wi-Fi initiatives, and data center migration. The lecture promoted responsible, people-centered technology use and gave us a better understanding of the digital world. The presentation was educational and in keeping with the objective of providing university employees with a seamless digital experience.

Besides, we had the chance to visit UTM Digital on 13th December 2023, which was a worthwhile and enlightening experience. I have the opportunities to connect with senior staff members and discover fascinating details about the field. In addition, I might learn about the most recent advancements in the field, which would aid in my comprehension of and ability to stay current with emerging technological developments. After visiting UTM Digital, I became familiar with UTM's state-of-the-art technologies. For example, the team demonstrated to us the cybersecurity protocols, backup plans for power failures, and instructional technology used by UTM. This tour was particularly fascinating since it enhances the learning experience and helps me better understand the variety of duties that each employee is responsible for. I think that going to the organization will help me better grasp the material covered in the course. During the visit, I will be more focused and attentive. As a result, I become more resilient and find it simpler to remember the course material.