

## Reflection on Assignment 2

On 5<sup>th</sup> December 2023, we participated in a Webex-hosted virtual discussion about UTM Digital. The discussion included the vision, goal, and essential duties of UTMDIGITAL as well as ICT services such as UTM ID, official emails, licensed software, and network services. It also included data center migration, Wi-Fi projects, security protocols, and system development approaches. The presentation helped us gain a solid awareness of the digital world and encouraged appropriate, people-centered technology use. The presentation was informative and in line with the goal of giving university staff members a smooth digital experience.

Besides, we had the chance to visit UTM Digital on 13<sup>th</sup> December 2023, which was a worthwhile and enlightening experience. I get to network with top employees and learn interesting information about the industry. Furthermore, I may gain knowledge about the latest achievements in the field, which will help me understand and stay up to date with the latest technical innovations. Upon visiting UTM Digital, we have become acquainted with UTM's cutting-edge technologies. For instance, the team has shown us the instructional technologies that UTM uses, backup preparations for power outages, and cybersecurity measures. This tour was also very intriguing since it makes learning more enjoyable and gives me a greater grasp of the range of responsibilities that each staff member has. In my opinion, visiting the organization can improve my understanding of the course subject. We may be able to provide insights through this visit and discussion that go beyond the theoretical knowledge taught in the classroom. Practical experience might also enhance our comprehension. During the visit, the pupil will be more attentive and focused. They will become more enduring and the course material easier to recall as a result.