

Class Level Information		
Class	Levels	Values
x5	2	Direct to customer Indirect through broker

Number of Observations Read	200
Number of Observations Used	200

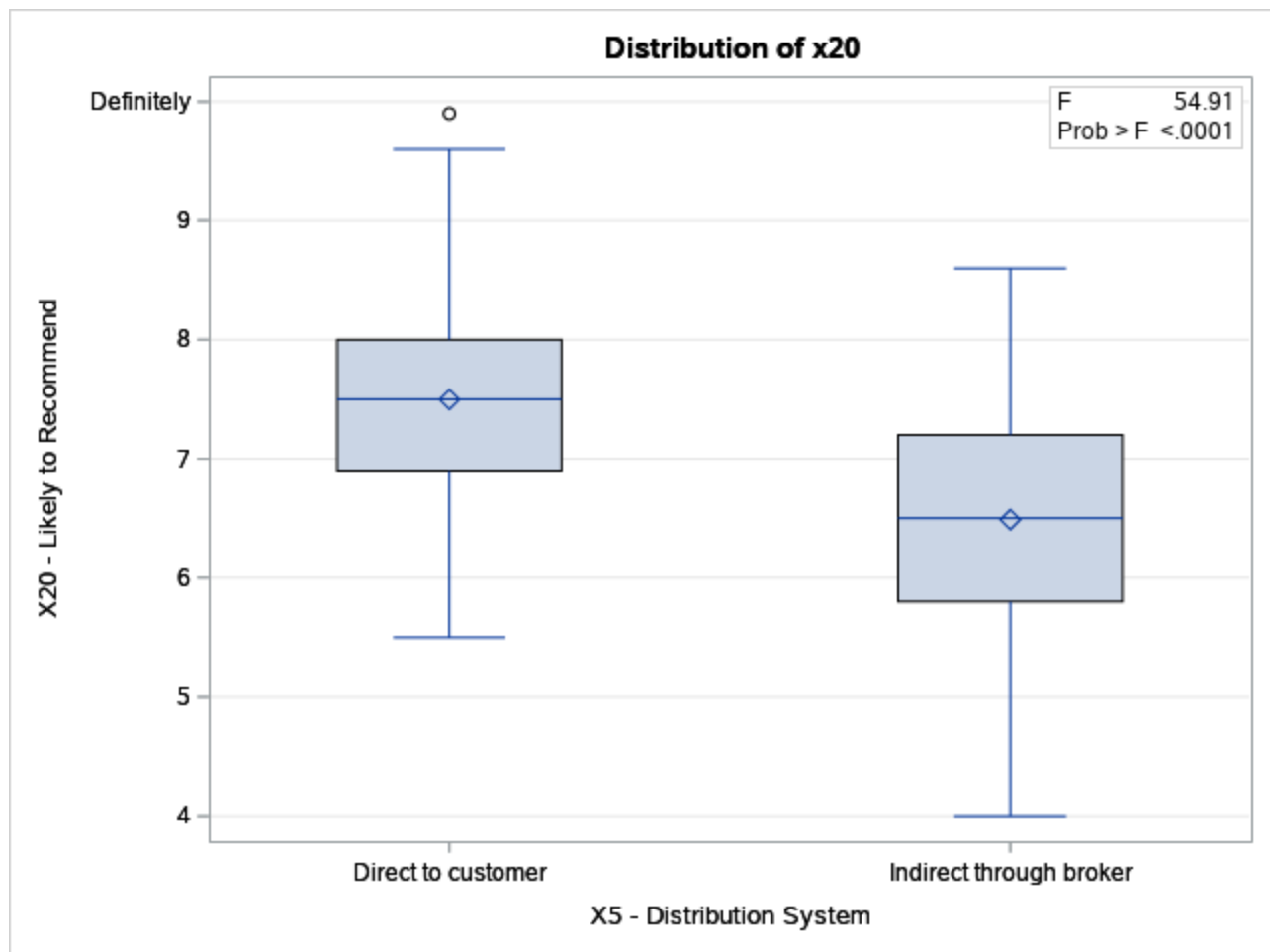
Dependent Variable: x20 X20 - Likely to Recommend

Source	DF	Sum of Squares	Mean Square	F Value	Pr > F
Model	1	50.6648329	50.6648329	54.91	<.0001
Error	198	182.6939171	0.9226966		
Corrected Total	199	233.3587500			

R-Square	Coeff Var	Root MSE	x20 Mean
0.217111	13.81619	0.960571	6.952500

Source	DF	Type I SS	Mean Square	F Value	Pr > F
x5	1	50.66483293	50.66483293	54.91	<.0001

Source	DF	Type III SS	Mean Square	F Value	Pr > F
x5	1	50.66483293	50.66483293	54.91	<.0001



Levene's Test for Homogeneity of x20 Variance ANOVA of Squared Deviations from Group Means					
Source	DF	Sum of Squares	Mean Square	F Value	Pr > F
x5	1	0.5739	0.5739	0.41	0.5217
Error	198	275.9	1.3932		

Welch's ANOVA for x20

Source	DF	F Value	Pr > F
x5	1.0000	55.43	<.0001
Error	195.9		

Level of x5	N	x20	
		Mean	Std Dev
Direct to customer	92	7.49782609	0.92996257
Indirect through broker	108	6.48796296	0.98585487

Least Squares Means
Adjustment for Multiple Comparisons: Tukey-Kramer

x5	x20 LSMEAN	H0:LSMean1=LSMean2
		Pr > t
Direct to customer	7.49782609	<.0001
Indirect through broker	6.48796296	