

Class Level Information		
Class	Levels	Values
x5	2	Direct to customer Indirect through broker

Number of Observations Read	200
Number of Observations Used	200

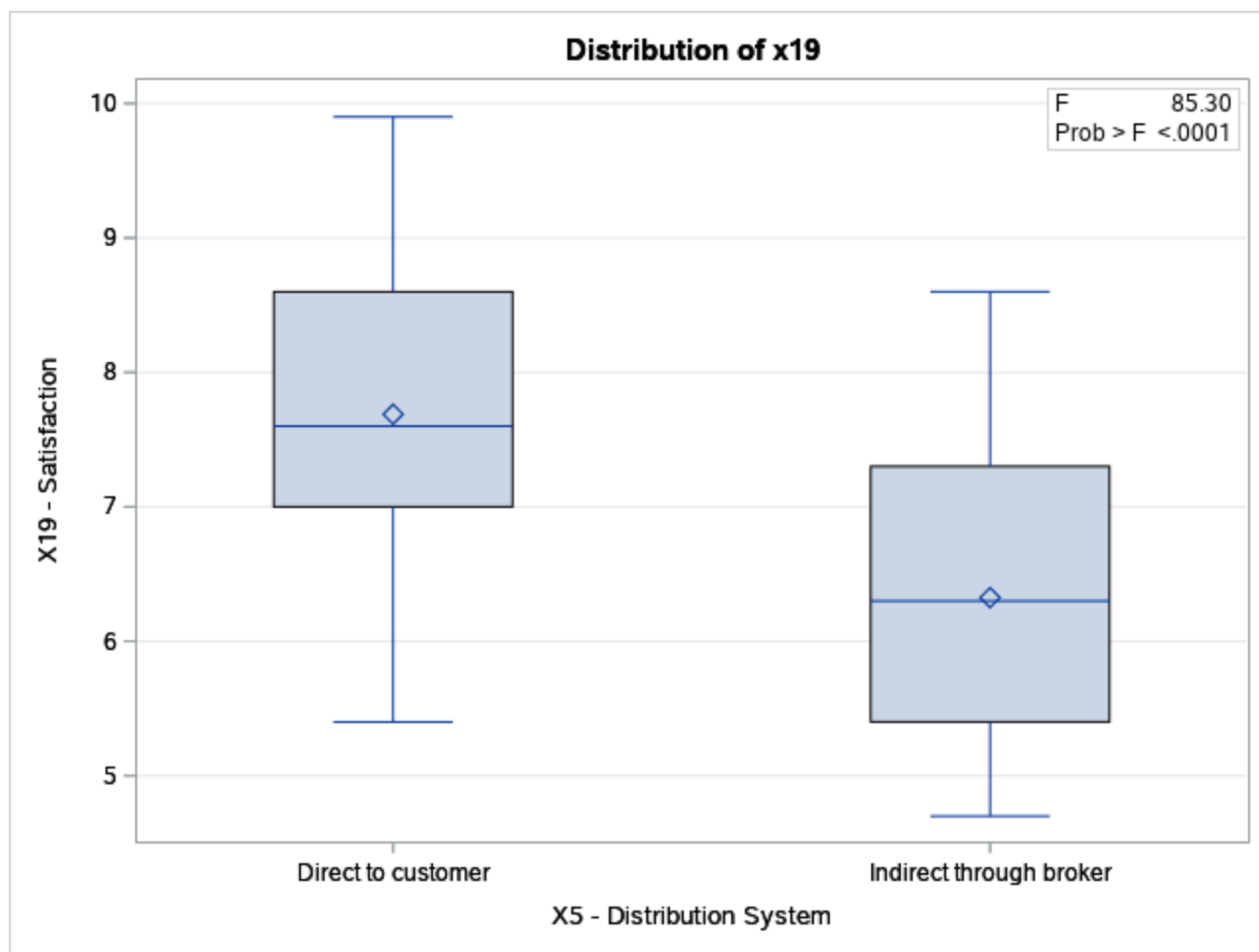
Dependent Variable: x19 X19 - Satisfaction

Source	DF	Sum of Squares	Mean Square	F Value	Pr > F
Model	1	92.2998522	92.2998522	85.30	<.0001
Error	198	214.2393478	1.0820169		
Corrected Total	199	306.5392000			

R-Square	Coeff Var	Root MSE	x19 Mean
0.301103	14.96261	1.040200	6.952000

Source	DF	Type I SS	Mean Square	F Value	Pr > F
x5	1	92.29985217	92.29985217	85.30	<.0001

Source	DF	Type III SS	Mean Square	F Value	Pr > F
x5	1	92.29985217	92.29985217	85.30	<.0001



Levene's Test for Homogeneity of x19 Variance ANOVA of Squared Deviations from Group Means					
Source	DF	Sum of Squares	Mean Square	F Value	Pr > F
x5	1	0.0482	0.0482	0.04	0.8390
Error	198	230.5	1.1640		

Welch's ANOVA for x19

Source	DF	F Value	Pr > F
x5	1.0000	85.09	<.0001
Error	192.0		

Level of x5	N	x19	
		Mean	Std Dev
Direct to customer	92	7.68804348	1.04879233
Indirect through broker	108	6.32500000	1.03283703

Least Squares Means
Adjustment for Multiple Comparisons: Tukey-Kramer

x5	x19 LSMEAN	H0:LSMean1=LSMean2
		Pr > t
Direct to customer	7.68804348	<.0001
Indirect through broker	6.32500000	