

## **MIM2024 Conference Refund Policy**

The Organizing Committee of the Multilateral Initiative on Malaria (MIM) Society 8th Pan-African Malaria Conference (PAMC) recognizes that there are reasons and circumstances that may lead, a committed participant, exhibitor, to cancel their participation at conference. This cancellation and refund policy serves to establish limits, modalities for cancellation and refund to participants who have fully or partially paid for their participation at the conference and or its side events. The conference will take place from April 21-27, 2024, in Kigali-Rwanda and is organized by the Multilateral Initiative on Malaria (MIM) Society in collaboration with the Ministry of Health-Rwanda and the Rwanda Biomedical Center (RBC).

### **Participant Refund Policy**

- Conference registration and/or workshop registration may be canceled with full refund (less a \$50 processing fee and bank charges) provided written notification is received by March 20, 2024.
- Conference registration and/or workshop registration may be canceled with 50% refund (less a \$50 processing fee and bank charges) provided written notification is received by March 27, 2024.
- No refunds will be granted after March 27, 2024.
- Registration can be transferred to another person if requested in writing by email to [mim.registration@rbc.gov.rw](mailto:mim.registration@rbc.gov.rw) by the original registrant at least two weeks before the event. No substitution is allowed within the last two weeks before the conference.
- All fees for side events are non-refundable.

### **Meetings, Exhibitor & Symposium Refund Policy**

- Meetings, Exhibitor, and symposium registration may be canceled with full refund (less a \$50 processing fee and bank charges) provided written notification is received by March 20, 2024.
- Meetings, Exhibitor, and symposium registration may be canceled with 50% refund (less a \$50 processing fee and bank charges) provided written notification is received by March 27, 2024.
- No refunds will be granted after March 27, 2024.
- All fees for side events are non-refundable.

The eligible and approved refunds/cancellation will be paid within a period not exceeding 7 days following the approval.

All refund requests should be submitted in writing to:

The Chair, Organizing Committee  
MIM2024 Conference, Kigali-Rwanda  
Email: [support@mimafrica.com](mailto:support@mimafrica.com)

The Chair,  
MIM2024 Conference  
Organizing Committee