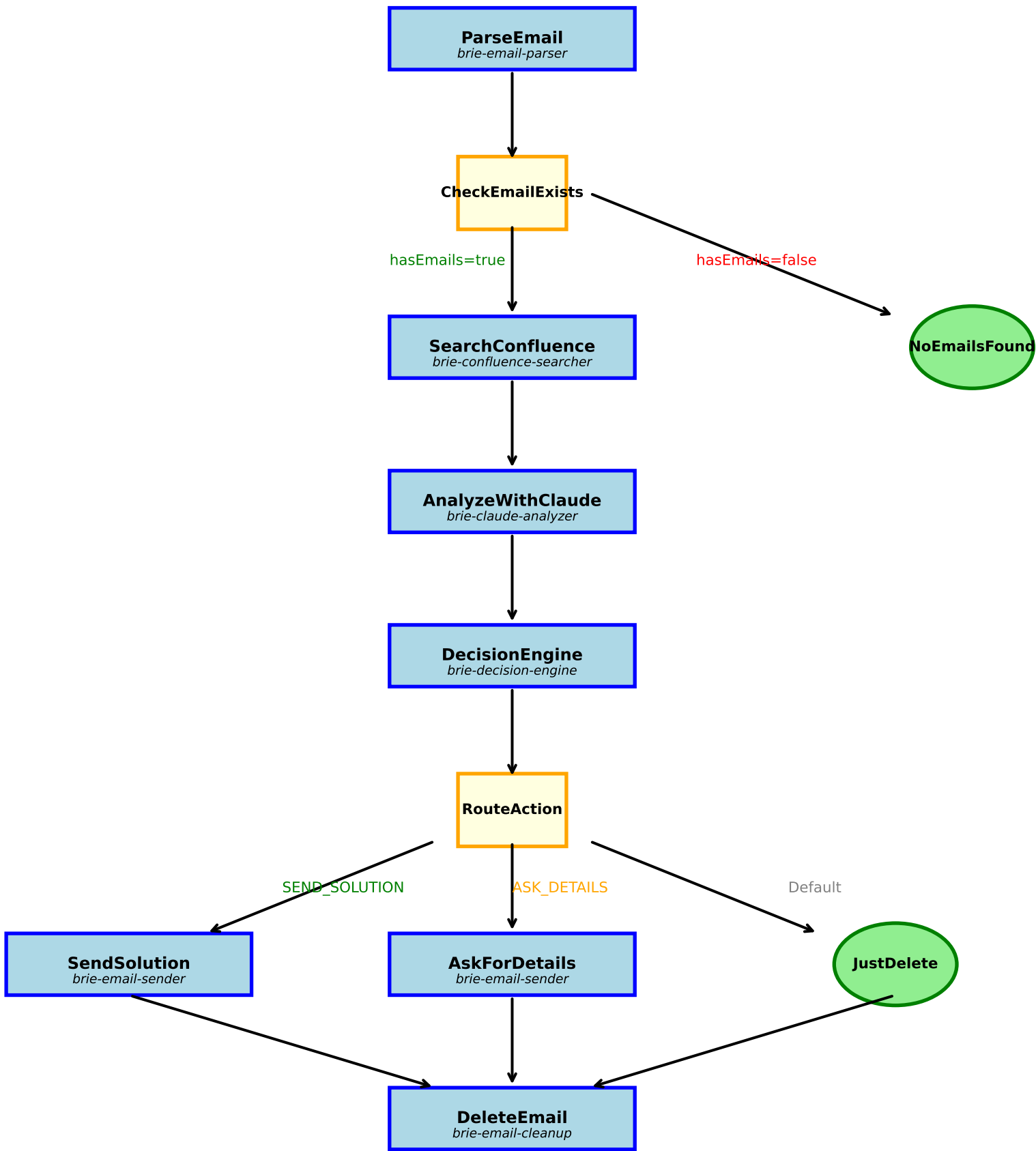



Brie IT Agent Step Functions Workflow

State Machine: brie-ticket-processor

⚠️ **NOTE: Currently NOT ACTIVE - Using single Lambda approach**



Legend:

 Task (Lambda Function)

 Choice (Decision Point)

Pass (No Operation)

CURRENT ACTIVE SYSTEM

- Single Lambda Function: brie-mailbox-poller
- Connection slowness detection → Speed test response
 - Wiki search → Send solutions
 - Good troubleshooting detection → Send to IT team