Apptricity JetStream®

Features

- Drag-and-drop scheduling
- Integration with existing systems, including GL
- Ability to attach documents, maps, images and instructions
- Multiple search criteria
- Tracking capability for budgeted versus actual hours and costs
- Maps of locations for service work, including routing between jobs
- Robust template functionality, including instructions and parts lists for recurring work items
- Paperless work order management with printed work orders that are generated at the click of a button

Benefits

- Enforces accountability and improves efficiency
- Ensures timely completion of requested services
- Keeps work order costs within budget
- Tracks service work completed for internal assets
- Reduces fuel costs and time wasted between jobs
- Provides visibility into service costs and time spent
- Helps improves turn-around times for service work

Establish Order, Efficiency and Control by Streamlining and Automating Service Request Completion

Automate the Work Order Process from Start to Finish

For smooth, efficient business operations, service requests should be performed quickly and efficiently, according to your specifications. *Apptricity* Work Order provides comprehensive oversight and control of the work order process by tracking all details pertaining to requested services.

From creating and assigning requests to prioritizing work orders according to predefined specifications, our solution provides all the necessary tools to keep employees organized and management informed of work order status. *Work Order* makes it simple to track what needs to be done, how jobs are progressing and who should be held accountable for each request.

Create, Prioritize and Search

Available through any Web browser, the system supplies convenient mobile access as well. Our easy-to-use interface allows you to add work order requests either manually or through a customizable template. The solution is readily configurable according to your preset business rules. A built-in system automates the prioritization of jobs, ensuring they are executed with efficiency, in the correct order and according to need. Completed jobs are clearly documented, eliminating the confusion inherent in a paper-based work order system.

Work Order provides multiple search criteria, including location, cost range, building name, description and more. The solution enables you to easily enforce accountability, timely responses and satisfactory work quality with your teams by managing the "who, when and where" of the entire work order process.

Schedule and Assign Work Orders

Now you have the ability to schedule and assign work orders according to your own specifications and prioritization system. The solution's calendar supports drag-and-drop functionality so new work orders can be quickly and efficiently assigned to a specific date and/or employee. You can assign work order requests either immediately or at a later date. Requests are backed by a detailed list showing who is responsible for each job and which orders remain unassigned. You can even include the number of budgeted hours or cost allowed for each work order, eliminating confusion and keeping services within budget.

Integrate with General Ledger and Other Apptricity Applications

Keep accounts organized and up-to-date with an application that fully integrates with your general ledger (GL). You can allocate work order costs at the heading or line-item level and assign them to the appropriate account, enabling easy differentiation between labor and materials costs. For a more comprehensive financial management suite, *Work Order* can be integrated with other applications, such as **Apptricity** Asset, **Apptricity** Expense and **Apptricity** Invoice.

When integrated with *Asset*, *Work Order* enables you to assign work order templates to specific assets for scheduled maintenance and other tasks. *Work Order* will automatically generate work orders according to your preconfigured schedule and maintain a log of work performed on each asset. Within *Asset*, asset status can be marked "unavailable" while maintenance is being performed and automatically reset to "available" upon service completion. Additionally, you can enter any components installed or replaced as part of the work order into *Asset* as related assets that are then linked to the primary asset.

Attach Documentation and Maps

Work Order enables you to attach documentation for all work orders. This includes special instructions pertaining to individual jobs, such as delivery hours, the preferred entrances to use and any other relevant details. The integrated mapping tool allows you to use latitude and longitude to view a map of each location. You can even plot a route for a driver by using specific site coordinates. Easy access to documentation saves time and adds an extra layer of quality control and efficiency to every work order.

Optimize Work Order Management for Your Organization

Work Order helps enforce accountability and promotes timely completion of requested services. Your efficiencies and cost savings increase as a result of automation:

Streamline scheduling: The system integrates with Apptricity and third-party systems to track scheduled and completed work on internal assets while automating time and materials chargebacks.

Document instructions, materials and status: The solution provides robust template functionality for recurring work items that includes instructions, parts lists and time estimates.

Reduce costs and increase availability: Location mapping and job-to-job routing helps reduce fuel costs and wasted time between jobs. The system minimizes asset downtime and improves customer satisfaction with faster turn-around times and automated or drag-and-drop scheduling.

LONE STAR
INSTRUMENTATION & ELECTRIC
CORPORATION

"We're still rolling out tablets every day to different areas, so it continues to get better. We might have our complete return in less than 12 months or right around the 12-month mark. I'd say there's a 12-month ROI on it."

**Ronnie Hobbs,
President and CEO, Lone Star**

About Apptricity

Apptricity Corporation provides mission-critical supply chain management and spend management solutions to small, midsize and global enterprises and government organizations worldwide. Apptricity software and solutions mobilize any enterprise with unprecedented levels of real-time information and business intelligence so management has visibility into every action and transaction within the enterprise and among its partners, customers and suppliers. Powered by Apptricity JetStream platform, our solutions enhance legacy enterprise applications and extend the value of information technology investments. Our platform enables us to address the universal objectives of business, government and the military with accelerated business processes and command visibility.

For more information, visit
http://www.apptricity.com.