

This Quarter Focuses on Work Order Management

Do you struggle keeping your workers organized, customers properly billed and management informed? Do you wish you have mobile capabilities so workers could be dynamically updated and provide real-time data?

Built on the Apptricity Jetstream technology platform, **Apptricity** Work Order Management is a comprehensive solution providing start-to-finish automation of work order processing. This state-of-art system allows dispatchers to quickly see and adjust workers and orders while tracking labor hours, tools and consumables used on the job. Whether you are tracking internal services or need fees and charges assigned for customer billing, *Work Order* seamlessly tracks and ensures proper accounting.

When asked how Apptricity's solution benefited his organization, Ronnie Hobbs, President and CEO of Lone Star stated, "It's been well worth it. It's made a difference within our office and given us the ability to get our billing done in a timely manner..."

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What's the benefits of Train-the-Trainer classes?

Empower your people for ongoing education.

As you know, training is crucial for organizational development and success. It is an important investment since employees are one of the most important assets for businesses and organizations.

"Companies of all sizes benefit by incorporating new, advanced technologies into their business operations," states Alan Naul, founder of The Javelin Group. He goes on to say, "However, it can be a struggle to get all of our employees up-to-speed on the new technology. One of the ways we've been successful, is by getting our key people professionally trained and then using them to train the rest of the staff. That way, we continue to realize the benefits from our initial investment and can tailor it to our specific needs."

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Upcoming Class Schedule

Asset Management 6.0

Functional and Administration
Two day class in our office, Irving, TX
November 9-10, 2015
December 9-10, 2015

Asset Management 7.0

Functional and Administration
Two day class in our office, Irving, TX
November 12-13, 2015
December 15-16, 2015

Expense Management 6.1

Functional and Administration
Three day class in our office, Irving, TX
November 3-5, 2015
December 2-4, 2015

Invoice Management 6.0

Functional and Administration
Two day class in our office, Irving, TX
November 17-18, 2015
December 22-23, 2015

Professional Reporting

One and one half day class
in our office, Irving, TX
November 19-20, 2015
December 17-18, 2015

Hurry, time is running out this year!

For more information, please visit the our website at <http://www.apptricity.com/resources/apptricity-university.html>

What's the benefits of Train-the-Trainer classes?

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While benefits of training are evident, with growing and changing organizations, it can be challenging to continually keep new employees properly trained on software features and functions. In those cases, organizations find it more beneficial and cost effective to send their own internal trainers to an Apptricity certification class instead of sending all their end users.

Apptricity University designs its course in a way that ensures trainers can effectively and confidently communicate key messages regarding the functionality of our software applications. The experience fuels an increased understanding that enables trainers to translate their knowledge to all users in an efficient manner. Ultimately, choosing the train-the-trainer strategy allows organizations to build an internal knowledge base they can pass along to their employees as the employee base changes.

When should trainers attend a class?

If you are a new customer or upgrading to a new version, we recommend trainers attend in the middle of implementation to help them understand the functionality and flow of the application and give them time to customize the training while creating a plan for go-live rollout. This will ensure trainers are provided the practical platform skills and confidence needed to succeed.

For long time customers, it's always advantageous to have trainers return for a refresher course to reengage and learn new software features that can be passed along to their end users.

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The easy-to-use, customizable interface allows you to add new work orders on the fly or use pre-built templates to ensure the order has proper instructions and necessary parts, in just a few clicks.

To ensure workers and dispatchers remain organized and productive, the system automates the prioritization and scheduling of jobs based on predefined specifications, ensuring they are executed with efficiency, in the correct order and according to the need. Completed jobs are clearly documented, eliminating the confusion inherent in a paper-based work order system.



Providing maximum oversight, managers and executives can view the status of work orders at any time, including summary graphs showing overall productivity and timeliness. Built-in tools help enforce accountability, ensure timely completion of requested services, and keep work order costs within budget.

Improve turn-around times for service work and provide visibility into service costs and time spent. *Work Order Management* provides all the tools needed to keep workers organized, management informed processes streamlined.

For more information, please visit the our website at <http://www.apptricity.com/solutions/supply-chain-management/work-order.html>