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jordaneverscending (LinkedIn)

Top Skills

Agentic Coding

Launch Darkly

Magento

Languages

Spanish (Elementary)

Certifications

Inclusive Leadership

Vulnerability Management:
Assessing the Risks with CVSS v3.1

DevSecOps: Continuous Application
Security

Collaboration Principles and Process

Jordan Phillips

Full-Stack Software Engineer | Typescript, React, NodeJs, SQL,
DevOps and beyond

Austin, Texas, United States

Summary

Seasoned Full-Stack Software Engineer with 30+ years of app development within healthcare, banking, education, non-profit, and e-commerce industries. With extensive experience in building sophisticated SaaS solutions and CI/CD workflows, I am now advancing my expertise in AI/agentic engineering to build the next generation of technologies to impact the greater good.

Outside of work, I am fascinated by the story of creation, the origins of man, evolutionary biology, consciousness, social and technological trends, what our species will look like in 100 or 1000 years. I am passionate about the big picture view of our existence and the possibilities that arise when a critical mass of us begin to think this way.

Specialties

Open Source Software • eCommerce • Cloud Computing • API Integrations

SDLC • Refactoring • E2E/Unit Testing • DevOps • Agile/Scrum
Deep Technical Research • Performance Tuning • Team Building/
Mentoring

Key Accomplishments

- Increased conversion rates and doubled annual revenue from \$12M to \$24M by designing and implementing in-house multi-site, multi-lingual eCommerce platform for manufacturing firm
- Customized Magento eCommerce platform to accommodate specialized products, check-out, and reporting workflows eliminating multiple product websites and unifying company's online brand under one shopping cart
- Architected continuous integration and deployment workflows resulting in hassle-free, frequent releases

- Identified and salvaged incomplete phases of an outsourced time-sensitive sweepstakes contest avoiding breach of contract and subsequent legal repercussions
- Spearheaded development of the Journalism Online Tool, enabling easy to manage web-based publications for multiple university departments

Experience

athenahealth

8 years 4 months

Lead Member of Technical Staff

December 2022 - August 2025 (2 years 9 months)

Austin, Texas

- Developed features and remediated bugs in UX workflows for clinicians and patients
- Contributed to multiple teams and products using diverse technologies and frameworks.
- Bootstrapped athenahealth's Telehealth service during COVID and subsequently overhauled its internals to enhance reliability and scalability.
- Onboarded and mentored junior engineers
- Support production systems during on-call rotation and client escalations
- Embraced emerging AI pair-programming tools such as GitHub Copilot and Windsurf/Cascade, honing critical skills in reasoning through ambiguity, framing complex problems, and evaluating/debugging AI-generated code.

Senior Member of Technical Staff

May 2017 - December 2022 (5 years 8 months)

Austin, Texas

In my early days at athenahealth, I contributed to the following products/services:

- Universal Patient Experience - A Unified mobile-first frontend patient portal for paying bills across practices
- Care Management as a Service (CMaaS) - coordinated healthcare services designed to help patients with chronic conditions
- Patient Portal Modernization - a large scale effort to replace portions of athenahealth's monolith with React micro-frontends

Sapling Learning

Technical Lead

September 2015 - February 2017 (1 year 6 months)

Austin, Tx

- Implemented new features and bug fixes in Sapling Learning's flagship online homework product
- Maintained and improved RESTful APIs in Node.js
- Virtualized development environment using Vagrant/VBox
- Performed static code analysis and remediated security flaws using Veracode
- Refactored aging UX to meet a11y standards

Kickfurther

Web Development / DevOps Consultant

2015 - 2015 (less than a year)

Austin, Texas Area

- PHP/MySQL development using Laravel framework
- Designed and provisioned cloud infrastructure in AWS
- Created automated deployment workflows using Git, Ansible, Composer, Jenkins, and AWS

BancVue

Senior Software Engineer

2014 - 2015 (1 year)

Austin, Tx

- Leveraged Test Driven Development to ensure bullet-proof code in banking applications
- Implemented new features and bug fixes to internal tools, service endpoints, and client-facing applications written in PHP, Google Closure, jQuery, and Flash
- Participated in Agile/Scrum/Kanban methodologies including story estimation, sprint planning, stand-ups, paired programming, and retrospectives

American Achievement Corporaton

Technical Lead / eCommerce Software Engineer

2010 - 2014 (4 years)

Austin, Tx

- Mentored other developers during onboarding, guidance on best practices, & code reviews
- Implemented and managed bi-weekly code/data deployments using Git, Jenkins, and AWS
- Served as technical liaison for projects outsourced to vendors in India

- Tuned performance of Apache/MySQL increasing online traffic capacity
- Collaborated with POs to translate nebulous business requirements into documented technical specs
- Participated in Agile/Scrum methodologies including story estimation, sprint planning, stand-ups, paired programming, and retrospectives
- Screened & recommended candidates for new QA, developer, and management positions

Interactive Life Forms

eCommerce Architect

2006 - 2009 (3 years)

Austin, Tx

- Integrated NETbilling, USAePay, and PayPal gateways into e-commerce framework
- Developed UI for translating product catalog to German, Hebrew, and Spanish
- Supported issues dealing with merchant bank and payment gateways
- Localized currency and price data for other countries
- Researched debit card processing solutions in the EU
- Monitored sales funnels, conversion rates, and other metrics in Google Analytics determining the most effective UX improvements

Technology used: PHP, HTML/JavaScript/CSS, AJAX, Prototype, XML, MySQL, Apache, SVN

College of Communication, UT Austin

Systems Analyst

2003 - 2006 (3 years)

Austin, Texas

- Designed and implemented specialized web apps to fulfill instructional technology needs
- Managed and customized various open source tools for faculty
- Created API library for integrating UT's EID auth system into other PHP applications
- Collaborated with clients to create project scope documents
- Trained students, faculty, and staff on use of hardware and software applications

Technology used: PHP, HTML/JavaScript/CSS, MySQL, Apache

Community TechKnowledge

Sr. R&D Developer

2002 - 2003 (1 year)

Austin, Texas

- Developed Section 508 compliant SaaS solution empowering non-profit organizations to easily capture client/volunteer data, perform case management, and measure impact
- Optimized web UIs for screen readers used by the visually impaired
- Increased knowledge of internet accessibility through Knowbility's OpenAIR hackathon

Technology used: PHP, HTML/JavaScript/CSS, MySQL, MS Access, Apache, Linux, CVS, JAWS

Database City

Team Lead / Developer

2000 - 2002 (2 years)

- Designed and implemented windows and web-based apps, from requirements gathering to QA, production, and maintenance
- Integrated eCommerce sites with online payment processors
- Drafted project proposals and time estimates
- Evangelized good design and standardized coding practices
- Implemented OOSE software development methodology
- Created internal web-based(dhtml/vbscript) project hours tracking system

Technology used: VB, ADO, ASP/VBScript, HTML/JavaScript/CSS, MS SQL Server, MS Access, MS Source Safe

Netropolis Communications

Lead Programmer / Webmaster

1999 - 2000 (1 year)

- Designed and implemented web applications, from initial spec phase to QA, release, and maintenance
- Administered IIS and MS SQL servers
- Developed modular shopping cart and back end administration tool for e-commerce websites
- Integrated e-commerce sites with online payment processors
- Developed components for securing webpages
- Created internal web-based project hours tracking system

Technology used: ASP/VBScript, HTML/JavaScript/CSS, MS SQL Server, MS Access, MS Source Safe

Maxserv / Sears Home Central

App I Developer

1997 - 1999 (2 years)

- Developed GUI front ends for call center applications using Visual Basic
- Performed and improved IT dept's daily build process which involved compiling/building several client & server applications written in Visual C++ and Visual Basic
- Created benchmark/testing tools using Visual Basic
- Worked with other developers in a large team oriented environment
- Maintained support DLLs written in C++

Technology used: VB, Visual C++, Informix, Oracle, ODBC, PVCS

Steton Technology Group

Lead Software Engineer

1996 - 1997 (1 year)

- Promoted to lead developer and project manager for main client
- Maintained/improved GUI front ends for vehicle inventory management and reporting tools
- Handled routine purchasing of hardware/software from major distributors (ie. Apple, Ingram Micro)
- Made recommendations for new development tools and hardware
- Traveled out of state to deploy PCs/PDAs and train users on-site
- Maintained relationships with and provided tech support for clients across the U.S.
- Created knowledge base in Lotus Notes and contributed articles detailing tech support issues/resolutions and procedure documentation
- Maintained Apple Newton MessagePad applications written in NewtonScript
- Maintained support DLLs written in C++
- Created task/hours reporting application using Lotus Notes

Technology used: VB, MSAccess, Crystal Reports, MS Visual C++, SQL, NewtonScript, Lotus Notes

Education

reacttraining.com

React Fundamentals + Advanced React · (2017 - 2017)

Landmark Worldwide

· (2008 - 2015)

Houston Community College

Psychology, Trigonometry, American History, Writing · (1995 - 1996)