



## SUMMARY

Hi there! I'm a dedicated Front End/Software Developer specializing in crafting immersive digital experiences I'm fueled by a passion for creativity and exploration. Whether I'm sketching out ideas, immersing myself in the latest video games, or delving into thought-provoking podcasts, I find inspiration in the diverse avenues of expression and discovery.

## EDUCATION

### Gimnazija "Mirce Acev" Prilep

2013 - 2017

### Faculty of Information and Communication Technologies

2017 - 2021

## SKILLS

- HTML
- CSS
- Bootstrap
- Tailwind
- GIT
- JavaScript
- AJAX
- ReactJs
- NextJs
- SASS

## CERTIFICATIONS

- Brainster - Frontend Developer (2023-2024)

## PROFESSIONAL EXPERIENCE

### Retail sales worker

### Coffee Bar Attendant

### McDonalds crew member

### Customer Support Representative

Trifecta | 2022 - present

- Assist customers with questions and issues related to their bills.
- Process payments and resolve discrepancies.
- Explain billing statements and charges to customers.
- Respond to customer emails promptly and professionally.
- Draft clear and concise emails to address customer concerns and inquiries.
- Verify customer identities to ensure account security.
- Assist customers with account setup and modifications.
- Work closely with other departments to resolve customer issues.