

EVGENIJA ZATKOSKA

FRONT-END DEVELOPER

CONTACT

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📍 Prilep, North Macedonia

SKILLS

- HTML
- CSS
- JAVASCRIPT
- BOOTSTRAP
- REACT
- NEXTJS
- GIT
- TYPESCRIPT
- TAILWIND

LANGUAGES

- English (Fluent)
- Macedonian (Native)
- Serbian (Fluent)

CERTIFICATIONS

Brainster Academy for
Frontend Developer

<https://brainster.co/>



PROFILE

Creative Frontend Developer with a passion for building beautiful, user-friendly, and high-performance web applications. I love turning ideas into interactive digital experiences using React, Next.js, and modern UI frameworks.



WORK EXPERIENCE

McDonalds crew member

- Provided fast, friendly service in a high-paced environment, ensuring excellent customer satisfaction and teamwork

Coffee Bar Attendant

- Assisted customers with purchases, maintained product displays, and handled transactions efficiently.

Retail sales worker

- Prepared and served beverages with attention to quality and customer preferences, keeping the workspace clean and organized.

Customer Support Representative

- Handled tickets, live chats, emails, and inbound calls, providing top-tier support for billing, account issues, and fraud prevention. Processed refunds and charge disputes, assisted with member verifications using IDs, and ensured compliance with security protocols. Experienced in Zendesk, Slack, and multiple payment gateways for efficient customer resolution.



EDUCATION

Bachelor's degree, Science in Computer
Science and Communications Engineering
(FICT)

2017-2021