

# ERIKA VILLALPANDO

---

(630)809-2959

[erika.v592@icloud.com](mailto:erika.v592@icloud.com)

---

1001 White Plains Ln  
Yorkville IL, 60560

## EXPERIENCE

### **Sales Associate, Express; Aurora, Illinois — November 2019 - September 2020**

Greeted customers, responded to questions, and helped them find what they needed. Made sure they left the store with a positive experience. Operated cash registers and worked to reach sales and credit card goals. Maintained sales floor presentable and helped with new floor sets. Unloaded and prepared new merchandise to go out on the floor.

### **Sales Associate, Target; Yorkville, Illinois — October 2020 - May 2022**

Greeted customers, responded to questions and helped them find what they needed. Made sure they left the store with a positive experience. Operated cash registers and worked to reach sales and credit card goals. Maintained sales floor presentable and helped with new floor sets. Unloaded and prepared new merchandise to go out on the floor. Picked and packaged online and drive up orders.

### **Barista, Starbucks; Montgomery, Illinois — July 2022 - Current**

Took coffee orders and crafted beverages following company standards with efficiency and consistency. Making customer connections and responding to customers needs and questions. Maintained a clean and presentable work space. Communicated orders and helped prepare beverages maintained drive time around 54 seconds. Maintain calm and focused during peak and continued preforming to company standards.

## EDUCATION

### **East Aurora High School, Aurora Illinois — High School Diploma, August 2016- May 2020**

Graduated top 10% of my class

Illinois State Scholar

## SKILLS

Fluent in English and Spanish.

Work well under pressure while making minimal errors.

Adjust to new environments quickly.

Always eager to learn new information and pick up new skills.

Punctual and flexible with staying or coming in earlier to work.

#### **REFERENCES**

Kim, (815)263-3393 - Manager at Express

Andrea, (630)8097973 - Coworker at Express

Aidann, (630)345-0365 - Coworker at Target