#### INVITATION FOR BID

# IFB C4DNCS19 Data Networks and Communications Services

# CATEGORY 22 – CLOUD-HOSTED VOIP SERVICES

<NTT America Solutions>

Statement of Work

CATALOG B

Issued by:

STATE OF CALIFORNIA

California Department of Technology Statewide Procurement

PO Box 1810

Rancho Cordova, CA 95741

Disclaimer: The original PDF version and any subsequent addendums of the IFB released by the Procurement Official of this Bid remain the official version. In the event of any inconsistency between the Bidder's versions, articles, attachments, specifications or provisions which constitute the Contract, the official State version of the IFB in its entirety shall take precedence.

## TABLE OF CONTENTS

22.2 CLOUD-HOSTED VOIP SERVICES5	
22.2.1 CLOUD-HOSTED VOIP REQUIREMENTS	
	Bookmark not
defined.	
22.2.4 Additional Cloud-Hosted VoIP Services	
22.2.4.2 Direct Inward Dial Number Reservation	
Table 22.2.4.a – Additional Cloud-Hosted VoIP Services	
Table 22.2.4.b – Unsolicited Additional Cloud-Hosted VoIP Services 9	
22.2.5 International Off-Net Calling	
22.2.5.1 United States Based Services Waiver10	
Table 22.2.5.a – International Off-Net Calling with Landline Termination 10	
Table 22.2.5.b – Unsolicited International Off-Net Calling with Landline Termination	11
Table 22.2.5.c – International Off-Net Calling with Mobile Termination30	
Table 22.2.5.d – Unsolicited International Off-Net Calling with Mobile Termination	31
22.2.6 VOICEMAIL SERVICES	
Table 22.2.6.a – Voicemail Services Error! Bookmark not defined.	
Table 22.2.6.b – Unsolicited Additional Voicemail Features 51	
22.3 OTHER SERVICES52	
22.3.2 Services Related Hourly Support	
Table 22.3.2 – Services Related Hourly Support52	
22.3.3 Migration Professional Services	
Table 22.3.3.a – Migration Professional Services53	
Table 22.3.3.b – Unsolicited Migration Professional Services55	
9	

# Catalog A

#### CATEGORY 22 - Cloud-Hosted VoIP Services

#### 22.2 CLOUD-HOSTED VOIP SERVICES

- 22.2.1 Cloud-Hosted VoIP Requirements
- 22.2.3 Cloud-Hosted VoIP Service Packages

#### Table 22.2.3.a – Cloud-Hosted VoIP Packages

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
1	Cloud-Hosted VoIP Service Package with Standard Handset	CVH01	Cloud-Hosted VoIP Service package that includes a Standard Handset as described in Section 22.2.2.1 of the technical requirement document.	\$327.92	\$17.44	Each
2	Cloud-Hosted VoIP Service Package with Midrange Handset	CVH02	Cloud-Hosted VoIP Service package that includes a Midrange Handset as described in Section 22.2.2.2 of the technical requirement document.	\$345.51	\$17.44	Each
3	Cloud-Hosted VoIP Service Package with Attendant Handset	CVH03	Cloud-Hosted VoIP Service package that includes an Attendant Handset as described in Section 22.2.2.3 of the technical requirement document.	\$592.76	\$17.44	Each

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
4	Cloud-Hosted VoIP Service Package with Conference Room Speakerphone	CVH04	Cloud-Hosted VoIP Service package that includes a Conference Room Speakerphone as described in Section 22.2.2.4 of the technical requirement document.	\$790.72	\$15.59	Each
5	Cloud-Hosted VoIP Service Package Without Desktop Handset	CVH05	Cloud-Hosted VoIP Service package does not include a Desktop Handset. This package is for End-Users who are working remotely or wish to enhance existing CALNET VoIP services where Desktop Handsets are already present.	0	\$17.44	Each

Table 22.2.3.b – Unsolicited Cloud-Hosted VoIP Servickage Features

		Contracto		Non-	Monthly	
Line		r's	Feature Description	Recurring	Recurring	Unit of
Item	Feature Name	Product ID		Charge	Charge	Measure
1	Poly CCX400 IP Phone	USPP01	IP Phones	\$214.14	\$0	1
2	Poly CCX500 IP Phone	USPP02	IP Phones	\$305.44	\$0	1
3	Poly CCX600 IP Phone	USPP03	IP Phones	\$375.37	\$0	1
4	Poly CCX700 IP Phone	USPP04	IP Phones	\$486.80	\$0	1
5	PANACAST MS GLOBAL	USPC01	WebCamera (180° panoramic 4K	\$875.55	\$0	1
	PERP CAMERA		capable plug-and-play)			

Line Item	Feature Name	Contracto r's Product ID	Feature Description	Non- Recurring	Monthly Recurring	Unit of Measure
6	JABRA SPEAK 710 MS USB BT AND PERP LINK370	USJS01	Speakerphone	\$307.18	<b>Charge</b> \$0	Medsure
7	JABRA EVOLVE 75 HEADSET	USJS02	Headset	\$286.64	\$0	1
8	PSU for AudioCodes IP Phones	USPSUAC	Power Supply Units for AudioCodes IP Phones (Pack of 10)	\$110.87	\$0	10
9	PSU FOR Conf. Phone CP960	USPSUCP	Power Supply Units for Yealink IP Phones	\$28.27	\$0	1
10	Yealink Conf. Phone CP960 Warranty (1YR)	UCPWY1	Annual Hardware Support for Yealink Conference Phone	\$0	\$3.27	Monthly
11	Yealink Conf. Phone CP960 Wireless Mics	UCPWMC	Expansion Mics for Yealink Conference Phone	\$166.31	\$0	1
12	POLY Conf. Phone TRIO C60	UCPCP01	IP Conference Phone	\$657.37	\$0	1
13	POLY Conf. Phone TRIO 8800	UCPCP02	IP Conference Phone	\$999.12	\$0	1
14	EXPAN MIC KIT FOR TRIO 8800	UCXMK01	Expansion Mics for Polycom Conference Phone	\$268.60	\$0	1
15	AudioCodes Conf. Phone RX50	UCACP01	IP Conference Phone	\$1,027.61	\$0	1
16	AudioCodes Conf. Phone RX50 Satellite Mics	UCACP02	Expansion Mics for AudioCodes Conference Phone	\$273.92	\$0	1
17	Plantronics Blckwire 7225 Headset	UCPH01	Headset	\$132.85	\$0	1

Line Item	Feature Name	Contracto r's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
18	IP Phone Power Supply (12VDC/2A Wall Mount US Type plug	UCVH01	Power Supply Unit for Yealink IP Phones (unit)	\$12.25	\$0	1

## 22.2.4 Additional Cloud-Hosted VoIP Services

## 22.2.4.2 Direct Inward Dial Number Reservation

#### Table 22.2.4.a – Additional Cloud-Hosted VoIP Services

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
1	Cloud-Hosted VoIP Services Small Site Survivability Network Failure	ACHV01	-			Each
2	Cloud-Hosted VoIP Services Medium Site Survivability Network Failure	ACHV02	-			Each
3	Cloud-Hosted VoIP Services Large Site Survivability Network Failure	ACHV03	-			Each
4	Direct Inward Dial Number Reservation	ACHV04	Block of 20 DID numbers held in reservation.	N/A	\$5.56	Block of 30

Table 22.2.4.b – Unsolicited Additional Cloud-Hosted VolP Services

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurrin g Charge	Monthly Recurring Charge	Unit of Measure
1	MS Audio Conf. Plan	UCMAC01	Microsoft 365 Audio Conferencing Plan	\$0	\$4.35	Monthly
2	MS Calling Plan3000	UCMAC02	Microsoft Teams Domestic Calling Plan 3000	\$0	\$13.34	Monthly
3	MS Calling Plan240	UCMAC03	Microsoft Teams Domestic Calling Plan 240	\$0	\$8.89	Monthly
4	MS Calling Plan120	UCMAC04	Microsoft Teams Domestic Calling Plan 120	\$0	\$6.67	Monthly
5	MS Teams VoIP Services Small Site Survivability Network Failure	ACHV05	Site Survivability option for a site with 100 Desktop Handsets and 15 concurrent calls to outside lines.	\$1,538.4 7	\$153.85	Each
6	MS Teams VoIP Services Medium Site Survivability Network Failure	ACHV06	Site Survivability option for a site with 500 Desktop Handsets and 75 concurrent calls to outside lines.	\$2,307.7 0	\$307.70	Each
7	MS Teams VoIP Services Large Site Survivability Network Failure	ACHV07	Site Survivability option for a site with 1000 Desktop Handsets and 150 concurrent calls to outside lines.	\$3,076.9 3	\$461.54	Each

## 22.2.5 International Off-Net Calling

## 22.2.5.1 United States Based Services Waiver

Table 22.2.5.a – International Off-Net Calling with Landline Termination

Line Item	Country	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
1	Brazil	OFLANBR	0.0458	Minute
2	Canada	OFLANCA	0.0318	Minute
3	China	OFLANCN	0.0875	Minute
4	France	OFLANFR	0.131	Minute
5	Germany	OFLANDE	0.0315	Minute
6	Israel	OFLANIL	0.0395	Minute
7	Italy	OFLANIT	0.656	Minute
8	Japan	OFLANJP	0.0915	Minute
9	Korea	OFLANKR	0.0378	Minute
10	Mexico	OFLANMX	0.0368	Minute
11	Spain	OFLANES	0.358	Minute
12	Switzerland	OFLANCH	0.9575	Minute
13	United Kingdom	OFLANGB	0.0355	Minute

Table 22.2.5.b – Unsolicited International Off-Net Calling with Landline Termination

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
1	AFGHANISTAN KABUL	UCOLAF01	\$0.46	Minute
2	AFGHANISTAN MOBILE ACCW	UCOLAF02	\$0.46	Minute
3	AFGHANISTAN MOBILE AREEBA	UCOLAF03	\$0.35	Minute
4	ALBANIA MOBILE AMC	UCOLAL01	\$0.82	Minute
5	ALBANIA OLO	UCOLAL02	\$0.39	Minute
6	ALGERIA ALGIERS	UCOLDZ01	\$0.15	Minute
7	ALGERIA MOBILE ORASCOM	UCOLDZ02	\$0.98	Minute
8	ALGERIA MOBILE OTHER	UCOLDZ03	\$1.17	Minute
9	ANDORRA MOBILE OTHER	UCOLAD01	\$0.54	Minute
10	ANGOLA MOBILE UNITEL	UCOLAO01	\$0.36	Minute
11	ANGUILLA MOBILE C&W	UCOLAI01	\$0.51	Minute
12	ANGUILLA MOBILE DIGICEL	UCOLAI02	\$0.55	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
13	ANGUILLA MOBILE OTHER	UCOLAI03	\$0.55	Minute
14	ANTIGUA & BARBUDA MOBILE DIGICEL	UCOLAG01	\$0.53	Minute
15	ANTIGUA & BARBUDA MOBILE OTHER	UCOLAG02	\$0.53	Minute
16	ARGENTINA BUENOS AIRES	UCOLAR01	\$0.03	Minute
17	ARGENTINA CITIES GROUP 1	UCOLAR02	\$0.04	Minute
18	ARGENTINA CITIES GROUP 2	UCOLAR03	\$0.04	Minute
19	ARGENTINA CORDOBA	UCOLAR04	\$0.04	Minute
20	ARGENTINA MOBILE OTHER	UCOLAR05	\$0.34	Minute
21	ARMENIA KARABAKH	UCOLAM01	\$0.42	Minute
22	ARMENIA MOBILE K- TELECOM	UCOLAM02	\$0.51	Minute
23	ARMENIA MOBILE OTHER	UCOLAM03	\$0.53	Minute
24	ARUBA MOBILE DIGICELL	UCOLAW01	\$0.48	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
25	ARUBA MOBILE OTHER	UCOLAW02	\$0.46	Minute
26	AUSTRALIA CITIES	UCOLAU01	\$0.03	Minute
27	AUSTRALIA MOBILE OPTUS	UCOLAU02	\$0.06	Minute
28	AUSTRALIA MOBILE TELSTRA	UCOLAU03	\$0.06	Minute
29	AUSTRALIA MOBILE VODAFONE	UCOLAU04	\$0.06	Minute
30	AUSTRALIA SYDNEY	UCOLAU05	\$0.03	Minute
31	AUSTRIA MOBILE OTHER	UCOLAT01	\$0.57	Minute
32	AUSTRIA MOBILE TMOBILE	UCOLAT02	\$0.53	Minute
33	AZERBAIJAN MOBILE OTHER	UCOLAZ01	\$0.62	Minute
34	BAHRAIN MOBILE OTHER	UCOLBH01	\$0.29	Minute
35	BARBADOS MOBILE OTHER	UCOLBB01	\$0.51	Minute
36	BELARUS MOBILE OTHER	UCOLBY01	\$1.53	Minute
37	BELGIUM MOBILE BASE	UCOLBE01	\$0.98	Minute
38	BELIZE BTL	UCOLBZ01	\$0.49	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
39	BENIN MOBILE MTN	UCOLBJ01	\$0.67	Minute
40	BERMUDA MOBILE OTHER	UCOLBM01	\$0.03	Minute
41	BOLIVIA MOBILE OTHER	UCOLBO01	\$0.36	Minute
42	BOSNIA & HERZEGOVINA MOBILE BHT	UCOLBA01	\$0.71	Minute
43	BOTSWANA MOBILE ORANGE	UCOLBW01	\$0.58	Minute
44	BRAZIL MOBILE OTHER	UCOLBR01	\$0.05	Minute
45	BRITISH VIRGIN IS MOBILE OTHER	UCOLVG01	\$0.53	Minute
46	BRUNEI MOBILE OTHER	UCOLBN01	\$0.06	Minute
47	BULGARIA MOBILE MOBILTEL	UCOLBG01	\$0.52	Minute
48	BULGARIA MOBILE OTHER	UCOLBG02	\$0.87	Minute
49	BURKINA FASO OTHER	UCOLBF01	\$0.97	Minute
50	BURUNDI MOBILE OTHER	UCOLBI01	\$1.31	Minute

Line Item	Country, Countries, Regions or	Landline Termination Product Identifier	Landline Termination Non-Recurring	Unit of Measure
51	Groupings Belize Mobile BTL	UCOLBZ01	Charge \$0.52	Minute
52	CAMBODIA OTHER	UCOLKH01	\$0.15	Minute
53	CAMEROON MOBILE MTN	UCOLCM01	\$0.85	Minute
54	CAMEROON MOBILE ORANGE	UCOLCM02	\$0.93	Minute
55	CAPE VERDE MOBILE OTHER	UCOLCV01	\$0.59	Minute
56	CAYMAN ISLANDS MOBILE OTHER	UCOLKY01	\$0.38	Minute
57	CENTRAL AFRICAN REP MOBILE OTHER	UCOLCF01	\$1.86	Minute
58	CHAD MOBILE OTHER	UCOLTD01	\$1.32	Minute
59	CHINA MOBILE OTHER	UCOLCN01	\$0.10	Minute
60	COLOMBIA MOBILE OTHER	UCOLCO01	\$0.02	Minute
61	CONGO MOBILE OTHER	UCOLCG01	\$1.28	Minute
62	COSTA RICA MOBILE OTHER	UCOLCR01	\$0.11	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
63	COTE DIVOIRE MOBILE MTN	UCOLCI01	\$0.87	Minute
64	CROATIA MOBILE OTHER	UCOLHR01	\$0.74	Minute
65	CROATIA MOBILE OTHER	UCOLHR02	\$0.74	Minute
66	CUBA OTHER	UCOLCU01	\$1.60	Minute
67	CYPRUS MOBILE OTHER	UCOLCY01	\$0.29	Minute
68	CZECH REPUBLIC MOBILE OTHER	UCOLCZ01	\$0.16	Minute
69	DEM REP CONGO MOBILE OTHER	UCOLDO01	\$1.09	Minute
70	DENMARK MOBILE OTHER	UCOLDK01	\$0.03	Minute
71	DJIBOUTI MOBILE OTHER	UCOLDJ01	\$0.75	Minute
72	DOMINICA MOBILE DIGICEL	UCOLDM01	\$0.55	Minute
73	DOMINICAN REPUBLIC MOBILE OTHER	UCOLDO01	\$0.23	Minute
74	EAST TIMOR MOBILE OTHER	UCOLTL01	\$0.57	Minute
75	ECUADOR MOBILE OTHER	UCOLEC01	\$0.48	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
76	EGYPT MOBILE OTHER	UCOLEG01	\$0.26	Minute
77	EL SALVADOR TELEFONICA	UCOLSV01	\$0.39	Minute
78	EL SALVADOR TELEMOVIL	UCOLSV02	\$0.40	Minute
79	EQUATORIAL GUINEA MOBILE OTHER	UCOLGQ01	\$1.07	Minute
80	ERITREA MOBILE OTHER	UCOLER01	\$0.50	Minute
81	ESTONIA MOBILE OTHER	UCOLEE01	\$2.72	Minute
82	ETHIOPIA MOBILE OTHER	UCOLET01	\$0.44	Minute
83	FAROE ISLANDS MOBILE OTHER	UCOLFK01	\$0.31	Minute
84	FIJI MOBILE OTHER	UCOLFJ01	\$0.61	Minute
85	FINLAND MOBILE OTHER	UCOLFI01	\$0.82	Minute
86	FRANCE MOBILE OTHER	UCOLFR01	\$0.15	Minute
87	FRENCH GUIANA MOBILE OTHER	UCOLGF01	\$0.15	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
88	FRENCH POLYNESIA MOBILE OTHER	UCOLPF01	\$0.74	Minute
89	GABON MOBILE OTHER	UCOLGA01	\$0.99	Minute
90	GAMBIA MOBILE OTHER	UCOLGM01	\$2.72	Minute
91	GEORGIA MOBILE OTHER	UCOLGE01	\$0.66	Minute
92	GERMANY MOBILE OTHER	UCOLDE01	\$0.07	Minute
93	Ghana mobile Other	UCOLGH01	\$0.72	Minute
94	GIBRALTAR MOBILE OTHER	UCOLGI01	\$0.32	Minute
95	GREECE MOBILE OTHER	UCOLGR01	\$0.15	Minute
96	GREENLAND MOBILE OTHER	UCOLGL01	\$1.08	Minute
97	GRENADA MOBILE C&W	UCOLGD01	\$0.51	Minute
98	GUADELOUPE MOBILE OTHER	UCOLGP01	\$0.60	Minute
99	GUATEMALA MOBILE COMCEL	UCOLGT01	\$0.34	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
100	GUATEMALA MOBILE OTHER	UCOLGT02	\$0.33	Minute
101	GUINEA MOBILE ORANGE	UCOLGN01	\$1.00	Minute
102	GUINEA MOBILE OTHER	UCOLGN02	\$1.58	Minute
103	GUINEA-BISSAU MOBILE OTHER	UCOLGW01	\$1.70	Minute
104	GUYANA MOBILE OTHER	UCOLGY01	\$0.60	Minute
105	HAITI MOBILE OTHER	UCOLHT01	\$0.96	Minute
106	HONDURAS MOBILE OTHER	UCOLHN01	\$0.29	Minute
107	HONG KONG MOBILE OTHER	UCOLHK01	\$0.06	Minute
108	HUNGARY MOBILE OTHER	UCOLHU01	\$0.13	Minute
109	ICELAND MOBILE OTHER	UCOLIS01	\$0.05	Minute
110	INDIA MOBILE OTHER	UCOLIN01	\$0.02	Minute
111	INDONESIA MOBILE OTHER	UCOLID01	\$0.09	Minute
112	IRAN MOBILE OTHER	UCOLIR01	\$0.33	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
113	IRAQ MOBILE OTHER	UCOLIQ01	\$0.36	Minute
114	IRELAND MOBILE OTHER	UCOLIE01	\$0.10	Minute
115	ISRAEL MOBILE OTHER	UCOLIS01	\$0.05	Minute
116	ISRAEL PALESTINE MOBILE OTHER	UCOLIS02	\$0.41	Minute
117	ITALY MOBILE OTHER	UCOLIT01	\$0.72	Minute
118	JAMAICA MOBILE C&W	UCOLJM01	\$0.50	Minute
119	JAMAICA MOBILE DIGICEL	UCOLJM02	\$0.52	Minute
120	JAPAN MOBILE OTHER	UCOLJP01	\$0.10	Minute
121	JORDAN MOBILE OTHER	UCOLJO01	\$0.38	Minute
122	KAZAKHSTAN MOBILE OTHER	UCOLKZ01	\$0.49	Minute
123	KENYA MOBILE OTHER	UCOLKE01	\$0.45	Minute
124	KOREA (SOUTH) MOBILE OTHER	UCOLKR01	\$0.03	Minute
125	KOREA (NORTH) OTHER	UCOLKP01	\$4.30	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
126	KOSOVO MOBILE OTHER	UCOLKO01	\$1.16	Minute
127	KUWAIT MOBILE OTHER	UCOLKW01	\$0.09	Minute
128	KYRGYZSTAN MOBILE OTHER	UCOLKG01	\$0.89	Minute
129	Kazakhstan Mobile Kartel	UCOLKZ01	\$0.18	Minute
130	LAOS MOBILE OTHER	UCOLLA01	\$0.19	Minute
131	LATVIA MOBILE OTHER	UCOLLV01	\$2.72	Minute
132	LEBANON MOBILE OTHER	UCOLLB01	\$0.38	Minute
133	LESOTHO MOBILE OTHER	UCOLLS01	\$2.87	Minute
134	LIBERIA MOBILE OTHER	UCOLLR01	\$0.95	Minute
135	LIBYA MOBILE OTHER	UCOLLY01	\$0.75	Minute
136	LIECHTENSTEIN MOBILE OTHER	UCOLLI01	\$0.14	Minute
137	LITHUANIA MOBILE OTHER	UCOLLT01	\$2.72	Minute
138	LUXEMBOURG MOBILE OTHER	UCOLLU01	\$0.44	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
139	MACAU MOBILE OTHER	UCOLMO01	\$0.22	Minute
140	MADAGASCAR MOBILE OTHER	UCOLMG01	\$1.46	Minute
141	MALAWI MOBILE OTHER	UCOLMW01	\$1.03	Minute
142	MALAYSIA MOBILE OTHER	UCOLMY01	\$0.03	Minute
143	MALDIVES MOBILE OTHER	UCOLMV01	\$1.89	Minute
144	MALI MOBILE OTHER	UCOLML01	\$0.89	Minute
145	MALTA MOBILE OTHER	UCOLMT01	\$0.73	Minute
146	MARTINIQUE MOBILE OTHER	UCOLMQ01	\$0.60	Minute
147	MAURITANIA MOBILE OTHER	UCOLMQ01	\$1.35	Minute
148	MAURITIUS MOBILE OTHER	UCOLMU01	\$0.37	Minute
149	MEXICO MOBILE MOVISTAR	UCOLMX01	\$0.04	Minute
150	MEXICO MOBILE IUSACELL	UCOLMX02	\$0.04	Minute
151	MEXICO MOBILE EA	UCOLMX03	\$0.03	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
152	MEXICO MOBILE TELCEL MSRN	UCOLMX04	\$0.03	Minute
153	MOLDOVA MOBILE OTHER	UCOLMD01	\$0.63	Minute
154	MONACO MOBILE OTHER	UCOLMC01	\$0.67	Minute
155	MONGOLIA MOBILE OTHER	UCOLMN01	\$0.03	Minute
156	MONTENEGRO MOBILE OTHER	UCOLME01	\$1.71	Minute
157	MONTSERRAT MOBILE OTHER	UCOLMS01	\$0.55	Minute
158	MOROCCO MOBILE GLOBALSTAR	UCOLMA01	\$1.92	Minute
159	MOROCCO MOBILE IAM	UCOLMA02	\$1.14	Minute
160	MOZAMBIQUE MOBILE OTHER	UCOLMZ01	\$0.65	Minute
161	MYANMAR MOBILE OTHER	UCOLMM01	\$0.53	Minute
162	NAMIBIA MOBILE OTHER	UCOLNA01	\$0.28	Minute
163	NEPAL MOBILE OTHER	UCOLNP01	\$0.34	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
164	NETHERLANDS ANTILLES CURACAO MOBILE OTHER	UCOLNL01	\$0.27	Minute
165	NETHERLANDS ANTILLES MOBILE OTHER	UCOLNL02	\$0.34	Minute
166	NETHERLANDS ANTILLES ST MAARTEN	UCOLNL03	\$0.26	Minute
167	NETHERLANDS MOBILE OTHER	UCOLNL04	\$0.69	Minute
168	NEW CALEDONIA MOBILE OTHER	UCOLNC01	\$0.82	Minute
169	NEW ZEALAND MOBILE OTHER	UCOLNZ01	\$0.10	Minute
170	NICARAGUA MOBILE OTHER	UCOLNI01	\$0.53	Minute
171	NIGER MOBILE OTHER	UCOLNE01	\$0.47	Minute
172	NIGERIA MOBILE OTHER	UCOLNG01	\$0.23	Minute
173	NIUE OTHER	UCOLNU01	\$12.23	Minute
174	NORWAY MOBILE OTHER	UCOLNO01	\$0.03	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
175	OMAN MOBILE OTHER	UCOLOM01	\$0.56	Minute
176	PAKISTAN MOBILE OTHER	UCOLPK01	\$0.12	Minute
177	PALESTINE ISRAEL MOBILE OTHER	UCOLPS01	\$0.36	Minute
178	PALESTINE MOBILE OTHER	UCOLPS02	\$0.41	Minute
179	PANAMA MOBILE OTHER	UCOLPA01	\$0.25	Minute
180	PAPUA NEW GUINEA MOBILE OTHER	UCOLPG01	\$2.72	Minute
181	PARAGUAY MOBILE OTHER	UCOLPY01	\$0.16	Minute
182	PERU MOBILE	UCOLPE01	\$0.02	Minute
183	PHILIPPINES MOBILE OTHER	UCOLPH01	\$0.30	Minute
184	POLAND MOBILE OTHER	UCOLPL01	\$0.31	Minute
185	RUSSIA MOBILE OTHER	UCOLRU01	\$0.53	Minute
186	RWANDA MOBILE OTHER	UCOLRW01	\$0.66	Minute
187	SAN MARINO MOBILE OTHER	UCOLSM01	\$0.47	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
188	SAO TOME MOBILE OTHER	UCOLST01	\$2.70	Minute
189	SAUDI ARABIA MOBILE OTHER	UCOLSA01	\$0.29	Minute
190	SENEGAL MOBILE OTHER	UCOLSN01	\$0.87	Minute
191	SERBIA MOBILE OTHER	UCOLRS01	\$0.58	Minute
192	SEYCHELLES MOBILE OTHER	UCOLSC01	\$1.78	Minute
193	SIERRA LEONE MOBILE OTHER	UCOLSL01	\$1.11	Minute
194	SINGAPORE MOBILE OTHER	UCOLSG01	\$0.10	Minute
195	SLOVAK REPUBLIC MOBILE OTHER	UCOLSK01	\$0.05	Minute
196	SLOVENIA MOBILE OTHER	UCOLSI01	\$0.96	Minute
197	SOMALIA MOBILE	UCOLSO01	\$2.72	Minute
198	SOUTH AFRICA MOBILE MTN	UCOLZA01	\$0.35	Minute
199	SOUTH AFRICA MOBILE OTHER	UCOLZA02	\$0.51	Minute
200	SPAIN MOBILE OTHER	UCOLES01	\$0.39	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
201	SRI LANKA MOBILE OTHER	UCOLLK01	\$0.34	Minute
202	ST KITTS & NEVIS MOBILE OTHER	UCOLKN01	\$0.54	Minute
203	ST LUCIA MOBILE OTHER	UCOLLC01	\$0.55	Minute
204	ST MAARTEN MOBILE OTHER	UCOLMF01	\$0.25	Minute
205	ST PIERRE & MIQUELON MOBILE OTHER	UCOLPM01	\$1.06	Minute
206	ST VINCENT MOBILE OTHER	UCOLVC01	\$0.55	Minute
207	SUDAN MOBILE MTN	UCOLSD01	\$0.35	Minute
208	SUDAN MOBILE OTHER	UCOLSD02	\$0.32	Minute
209	SWAZILAND MOBILE OTHER	UCOLSZ01	\$0.48	Minute
210	SWEDEN MOBILE OTHER	UCOLSE01	\$0.03	Minute
211	SWEDEN MOBILE TELENOR	UCOLSE02	\$0.04	Minute
212	SWITZERLAND MOBILE OTHER	UCOLCH01	\$1.03	Minute
213	SYRIA MOBILE OTHER	UCOLSY01	\$0.37	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
214	Serbia Mobile VIP	UCOLRS01	\$0.86	Minute
215	TAIWAN MOBILE OTHER	UCOLTW01	\$0.24	Minute
216	TAJIKISTAN MOBILE OTHER	UCOLTJ01	\$0.37	Minute
217	TANZANIA MOBILE OTHER	UCOLTZ01	\$0.71	Minute
218	TAJIKISTAN MOBILE OTHER	UCOLTJ01	\$0.37	Minute
219	THAILAND MOBILE OTHER	UCOLTH01	\$0.14	Minute
220	TOGO MOBILE OTHER	UCOLTG01	\$0.62	Minute
221	TOGO MOBILE TELECEL	UCOLTG02	\$0.70	Minute
222	TONGA MOBILE OTHER	UCOLTO01	\$2.72	Minute
223	TRINIDAD & TOBAGO MOBILE OTHER	UCOLTT01	\$0.49	Minute
224	TUNISIA MOBILE OTHER	UCOLTN01	\$1.87	Minute
225	TURKEY MOBILE OTHER	UCOLTR01	\$0.41	Minute
226	TURKMENISTAN MOBILE OTHER	UCOLTNM01	\$0.32	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
227	TURKS & CAICOS MOBILE OTHER	UCOLTC01	\$0.53	Minute
228	UGANDA MOBILE OTHER	UCOLUG01	\$0.80	Minute
229	UKRAINE MOBILE	UCOLUA01	\$0.44	Minute
230	UNITED ARAB EMIRATES MOBILE	UCOLAE01	\$0.36	Minute
231	UNITED KINGDOM MOBILE O2	UCOLGB01	\$0.28	Minute
232	UNITED KINGDOM MOBILE VODAFONE	UCOLGB02	\$0.04	Minute
233	UNITED KINGDOM MOBILE EE	UCOLGB03	\$0.02	Minute
234	UNITED KINGDOM MOBILE HUTCHISON 3G	UCOLGB04	\$0.28	Minute
235	URUGUAY MOBILE	UCOLUY01	\$0.35	Minute
236	UZBEKISTAN MOBILE OTHER	UCOLUZ01	\$0.25	Minute

Line Item	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure
237	VANUATU MOBILE OTHER	UCOLVU01	\$2.72	Minute
238	VENEZUELA MOBILE TELCEL	UCOLVE01	\$0.24	Minute
239	VIETNAM MOBILE OTHER	UCOLVN01	\$0.17	Minute
240	WESTERN SAMOA MOBILE OTHER	UCOLW\$01	\$2.72	Minute
241	YEMEN MOBILE OTHER	UCOLYE01	\$0.31	Minute
242	ZAMBIA MOBILE OTHER	UCOLZM01	\$0.88	Minute
243	ZIMBABWE MOBILE ECONET	UCOLZW01	\$1.04	Minute

Table 22.2.5.c – International Off-Net Calling with Mobile Termination

Line Item	Country	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
1	Brazil	OFMOBBR	0.0458	Minute
2	Canada	OFMOBCA	0.0318	Minute
3	China	OFMOBCN	0.0875	Minute

Line Item	Country	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
4	France	OFMOBFR	0.131	Minute
5	Germany	OFMOBGE	0.0315	Minute
6	Israel	OFMOBIS	0.0395	Minute
7	Italy	OFMOBIT	0.656	Minute
8	Japan	OFMOBJP	0.0915	Minute
9	Korea	OFMOBKO	0.0378	Minute
10	Mexico	OFMOBMX	0.0368	Minute
11	Spain	OFMOBES	0.358	Minute
12	Switzerland	OFMOBCH	0.9575	Minute
13	United Kingdom	OFMOBGB	0.0355	Minute

Table 22.2.5.d – Unsolicited International Off-Net Calling with Mobile Termination

	Country, Countries,	Mobile Termination	Mobile Termination	
Line Item	Regions or Groupings	Product Identifier	Non-Recurring Charge	Unit of Measure
1	AFGHANISTAN KABUL	UCOLAF01	\$0.46	Minute
2	AFGHANISTAN MOBILE ACCW	UCOLAF02	\$0.46	Minute
3	AFGHANISTAN MOBILE AREEBA	UCOLAF03	\$0.35	Minute
4	ALBANIA MOBILE AMC	UCOLAL01	\$0.82	Minute
5	ALBANIA OLO	UCOLAL02	\$0.39	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
6	ALGERIA ALGIERS	UCOLDZ01	\$0.15	Minute
7	ALGERIA MOBILE ORASCOM	UCOLDZ02	\$0.98	Minute
8	ALGERIA MOBILE OTHER	UCOLDZ03	\$1.17	Minute
9	ANDORRA MOBILE OTHER	UCOLAD01	\$0.54	Minute
10	ANGOLA MOBILE UNITEL	UCOLAO01	\$0.36	Minute
11	ANGUILLA MOBILE C&W	UCOLAI01	\$0.51	Minute
12	ANGUILLA MOBILE DIGICEL	UCOLAI02	\$0.55	Minute
13	ANGUILLA MOBILE OTHER	UCOLAI03	\$0.55	Minute
14	ANTIGUA & BARBUDA MOBILE DIGICEL	UCOLAG01	\$0.53	Minute
15	ANTIGUA & BARBUDA MOBILE OTHER	UCOLAG02	\$0.53	Minute
16	ARGENTINA BUENOS AIRES	UCOLAR01	\$0.03	Minute
17	ARGENTINA CITIES GROUP 1	UCOLAR02	\$0.04	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
18	ARGENTINA CITIES GROUP 2	UCOLAR03	\$0.04	Minute
19	ARGENTINA CORDOBA	UCOLAR04	\$0.04	Minute
20	ARGENTINA MOBILE OTHER	UCOLAR05	\$0.34	Minute
21	ARMENIA KARABAKH	UCOLAM01	\$0.42	Minute
22	ARMENIA MOBILE K- TELECOM	UCOLAM02	\$0.51	Minute
23	ARMENIA MOBILE OTHER	UCOLAM03	\$0.53	Minute
24	ARUBA MOBILE DIGICELL	UCOLAW01	\$0.48	Minute
25	ARUBA MOBILE OTHER	UCOLAW02	\$0.46	Minute
26	AUSTRALIA CITIES	UCOLAU01	\$0.03	Minute
27	AUSTRALIA MOBILE OPTUS	UCOLAU02	\$0.06	Minute
28	AUSTRALIA MOBILE TELSTRA	UCOLAU03	\$0.06	Minute
29	AUSTRALIA MOBILE VODAFONE	UCOLAU04	\$0.06	Minute
30	AUSTRALIA SYDNEY	UCOLAU05	\$0.03	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
31	AUSTRIA MOBILE OTHER	UCOLAT01	\$0.57	Minute
32	AUSTRIA MOBILE TMOBILE	UCOLAT02	\$0.53	Minute
33	AZERBAIJAN MOBILE OTHER	UCOLAZ01	\$0.62	Minute
34	BAHRAIN MOBILE OTHER	UCOLBH01	\$0.29	Minute
35	BARBADOS MOBILE OTHER	UCOLBB01	\$0.51	Minute
36	BELARUS MOBILE OTHER	UCOLBY01	\$1.53	Minute
37	BELGIUM MOBILE BASE	UCOLBE01	\$0.98	Minute
38	BELIZE BTL	UCOLBZ01	\$0.49	Minute
39	BENIN MOBILE MTN	UCOLBJ01	\$0.67	Minute
40	BERMUDA MOBILE OTHER	UCOLBM01	\$0.03	Minute
41	BOLIVIA MOBILE OTHER	UCOLBO01	\$0.36	Minute
42	BOSNIA & HERZEGOVINA MOBILE BHT	UCOLBA01	\$0.71	Minute
43	BOTSWANA MOBILE ORANGE	UCOLBW01	\$0.58	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
44	BRAZIL MOBILE OTHER	UCOLBR01	\$0.05	Minute
45	BRITISH VIRGIN IS MOBILE OTHER	UCOLVG01	\$0.53	Minute
46	BRUNEI MOBILE OTHER	UCOLBN01	\$0.06	Minute
47	BULGARIA MOBILE MOBILTEL	UCOLBG01	\$0.52	Minute
48	BULGARIA MOBILE OTHER	UCOLBG02	\$0.87	Minute
49	BURKINA FASO OTHER	UCOLBF01	\$0.97	Minute
50	BURUNDI MOBILE OTHER	UCOLBI01	\$1.31	Minute
51	Belize Mobile BTL	UCOLBZ01	\$0.52	Minute
52	CAMBODIA OTHER	UCOLKH01	\$0.15	Minute
53	CAMEROON MOBILE MTN	UCOLCM01	\$0.85	Minute
54	CAMEROON MOBILE ORANGE	UCOLCM02	\$0.93	Minute
55	CAPE VERDE MOBILE OTHER	UCOLCV01	\$0.59	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
56	CAYMAN ISLANDS MOBILE OTHER	UCOLKY01	\$0.38	Minute
57	CENTRAL AFRICAN REP MOBILE OTHER	UCOLCF01	\$1.86	Minute
58	CHAD MOBILE OTHER	UCOLTD01	\$1.32	Minute
59	CHINA MOBILE OTHER	UCOLCN01	\$0.10	Minute
60	COLOMBIA MOBILE OTHER	UCOLCO01	\$0.02	Minute
61	CONGO MOBILE OTHER	UCOLCG01	\$1.28	Minute
62	COSTA RICA MOBILE OTHER	UCOLCR01	\$0.11	Minute
63	COTE DIVOIRE MOBILE MTN	UCOLCI01	\$0.87	Minute
64	CROATIA MOBILE OTHER	UCOLHR01	\$0.74	Minute
65	CROATIA MOBILE OTHER	UCOLHR02	\$0.74	Minute
66	CUBA OTHER	UCOLCU01	\$1.60	Minute
67	CYPRUS MOBILE OTHER	UCOLCY01	\$0.29	Minute
68	CZECH REPUBLIC MOBILE OTHER	UCOLCZ01	\$0.16	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
69	DEM REP CONGO MOBILE OTHER	UCOLDO01	\$1.09	Minute
70	DENMARK MOBILE OTHER	UCOLDK01	\$0.03	Minute
71	DJIBOUTI MOBILE OTHER	UCOLDJ01	\$0.75	Minute
72	DOMINICA MOBILE DIGICEL	UCOLDM01	\$0.55	Minute
73	DOMINICAN REPUBLIC MOBILE OTHER	UCOLDO01	\$0.23	Minute
74	EAST TIMOR MOBILE OTHER	UCOLTL01	\$0.57	Minute
75	ECUADOR MOBILE OTHER	UCOLEC01	\$0.48	Minute
76	EGYPT MOBILE OTHER	UCOLEG01	\$0.26	Minute
77	EL SALVADOR TELEFONICA	UCOLSV01	\$0.39	Minute
78	EL SALVADOR TELEMOVIL	UCOLSV02	\$0.40	Minute
79	EQUATORIAL GUINEA MOBILE OTHER	UCOLGQ01	\$1.07	Minute
80	ERITREA MOBILE OTHER	UCOLER01	\$0.50	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
81	ESTONIA MOBILE OTHER	UCOLEE01	\$2.72	Minute
82	ETHIOPIA MOBILE OTHER	UCOLET01	\$0.44	Minute
83	FAROE ISLANDS MOBILE OTHER	UCOLFK01	\$0.31	Minute
84	FIJI MOBILE OTHER	UCOLFJ01	\$0.61	Minute
85	FINLAND MOBILE OTHER	UCOLFI01	\$0.82	Minute
86	FRANCE MOBILE OTHER	UCOLFR01	\$0.15	Minute
87	FRENCH GUIANA MOBILE OTHER	UCOLGF01	\$0.15	Minute
88	FRENCH POLYNESIA MOBILE OTHER	UCOLPF01	\$0.74	Minute
89	GABON MOBILE OTHER	UCOLGA01	\$0.99	Minute
90	GAMBIA MOBILE OTHER	UCOLGM01	\$2.72	Minute
91	GEORGIA MOBILE OTHER	UCOLGE01	\$0.66	Minute
92	GERMANY MOBILE OTHER	UCOLDE01	\$0.07	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
93	Ghana mobile Other	UCOLGH01	\$0.72	Minute
94	GIBRALTAR MOBILE OTHER	UCOLGI01	\$0.32	Minute
95	GREECE MOBILE OTHER	UCOLGR01	\$0.15	Minute
96	GREENLAND MOBILE OTHER	UCOLGL01	\$1.08	Minute
97	GRENADA MOBILE C&W	UCOLGD01	\$0.51	Minute
98	GUADELOUPE MOBILE OTHER	UCOLGP01	\$0.60	Minute
99	GUATEMALA MOBILE COMCEL	UCOLGT01	\$0.34	Minute
100	GUATEMALA MOBILE OTHER	UCOLGT02	\$0.33	Minute
101	GUINEA MOBILE ORANGE	UCOLGN01	\$1.00	Minute
102	GUINEA MOBILE OTHER	UCOLGN02	\$1.58	Minute
103	GUINEA-BISSAU MOBILE OTHER	UCOLGW01	\$1.70	Minute
104	GUYANA MOBILE OTHER	UCOLGY01	\$0.60	Minute
105	HAITI MOBILE OTHER	UCOLHT01	\$0.96	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
106	HONDURAS MOBILE OTHER	UCOLHN01	\$0.29	Minute
107	HONG KONG MOBILE OTHER	UCOLHK01	\$0.06	Minute
108	HUNGARY MOBILE OTHER	UCOLHU01	\$0.13	Minute
109	ICELAND MOBILE OTHER	UCOLIS01	\$0.05	Minute
110	INDIA MOBILE OTHER	UCOLIN01	\$0.02	Minute
111	INDONESIA MOBILE OTHER	UCOLID01	\$0.09	Minute
112	IRAN MOBILE OTHER	UCOLIR01	\$0.33	Minute
113	IRAQ MOBILE OTHER	UCOLIQ01	\$0.36	Minute
114	IRELAND MOBILE OTHER	UCOLIE01	\$0.10	Minute
115	ISRAEL MOBILE OTHER	UCOLIS01	\$0.05	Minute
116	ISRAEL PALESTINE MOBILE OTHER	UCOLIS02	\$0.41	Minute
117	ITALY MOBILE OTHER	UCOLIT01	\$0.72	Minute
118	JAMAICA MOBILE C&W	UCOLJM01	\$0.50	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
119	JAMAICA MOBILE DIGICEL	UCOLJM02	\$0.52	Minute
120	JAPAN MOBILE OTHER	UCOLJP01	\$0.10	Minute
121	JORDAN MOBILE OTHER	UCOLJO01	\$0.38	Minute
122	KAZAKHSTAN MOBILE OTHER	UCOLKZ01	\$0.49	Minute
123	KENYA MOBILE OTHER	UCOLKE01	\$0.45	Minute
124	KOREA (SOUTH) MOBILE OTHER	UCOLKR01	\$0.03	Minute
125	KOREA (NORTH) OTHER	UCOLKP01	\$4.30	Minute
126	KOSOVO MOBILE OTHER	UCOLKO01	\$1.16	Minute
127	KUWAIT MOBILE OTHER	UCOLKW01	\$0.09	Minute
128	KYRGYZSTAN MOBILE OTHER	UCOLKG01	\$0.89	Minute
129	Kazakhstan Mobile Kartel	UCOLKZ01	\$0.18	Minute
130	LAOS MOBILE OTHER	UCOLLA01	\$0.19	Minute
131	LATVIA MOBILE OTHER	UCOLLV01	\$2.72	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
132	LEBANON MOBILE OTHER	UCOLLB01	\$0.38	Minute
133	LESOTHO MOBILE OTHER	UCOLLS01	\$2.87	Minute
134	LIBERIA MOBILE OTHER	UCOLLR01	\$0.95	Minute
135	LIBYA MOBILE OTHER	UCOLLY01	\$0.75	Minute
136	LIECHTENSTEIN MOBILE OTHER	UCOLLI01	\$0.14	Minute
137	LITHUANIA MOBILE OTHER	UCOLLT01	\$2.72	Minute
138	LUXEMBOURG MOBILE OTHER	UCOLLU01	\$0.44	Minute
139	MACAU MOBILE OTHER	UCOLMO01	\$0.22	Minute
140	MADAGASCAR MOBILE OTHER	UCOLMG01	\$1.46	Minute
141	MALAWI MOBILE OTHER	UCOLMW01	\$1.03	Minute
142	MALAYSIA MOBILE OTHER	UCOLMY01	\$0.03	Minute
143	MALDIVES MOBILE OTHER	UCOLMV01	\$1.89	Minute
144	MALI MOBILE OTHER	UCOLML01	\$0.89	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
145	MALTA MOBILE OTHER	UCOLMT01	\$0.73	Minute
146	MARTINIQUE MOBILE OTHER	UCOLMQ01	\$0.60	Minute
147	MAURITANIA MOBILE OTHER	UCOLMQ01	\$1.35	Minute
148	MAURITIUS MOBILE OTHER	UCOLMU01	\$0.37	Minute
149	MEXICO MOBILE MOVISTAR	UCOLMX01	\$0.04	Minute
150	MEXICO MOBILE IUSACELL	UCOLMX02	\$0.04	Minute
151	MEXICO MOBILE EA	UCOLMX03	\$0.03	Minute
152	MEXICO MOBILE TELCEL MSRN	UCOLMX04	\$0.03	Minute
153	MOLDOVA MOBILE OTHER	UCOLMD01	\$0.63	Minute
154	MONACO MOBILE OTHER	UCOLMC01	\$0.67	Minute
155	MONGOLIA MOBILE OTHER	UCOLMN01	\$0.03	Minute
156	MONTENEGRO MOBILE OTHER	UCOLME01	\$1.71	Minute
157	MONTSERRAT MOBILE OTHER	UCOLM\$01	\$0.55	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
158	MOROCCO MOBILE GLOBALSTAR	UCOLMA01	\$1.92	Minute
159	MOROCCO MOBILE IAM	UCOLMA02	\$1.14	Minute
160	MOZAMBIQUE MOBILE OTHER	UCOLMZ01	\$0.65	Minute
161	MYANMAR MOBILE OTHER	UCOLMM01	\$0.53	Minute
162	NAMIBIA MOBILE OTHER	UCOLNA01	\$0.28	Minute
163	NEPAL MOBILE OTHER	UCOLNP01	\$0.34	Minute
164	NETHERLANDS ANTILLES CURACAO MOBILE OTHER	UCOLNL01	\$0.27	Minute
165	NETHERLANDS ANTILLES MOBILE OTHER	UCOLNL02	\$0.34	Minute
166	NETHERLANDS ANTILLES ST MAARTEN	UCOLNL03	\$0.26	Minute
167	NETHERLANDS MOBILE OTHER	UCOLNL04	\$0.69	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
168	NEW CALEDONIA MOBILE OTHER	UCOLNC01	\$0.82	Minute
169	NEW ZEALAND MOBILE OTHER	UCOLNZ01	\$0.10	Minute
170	NICARAGUA MOBILE OTHER	UCOLNI01	\$0.53	Minute
171	NIGER MOBILE OTHER	UCOLNE01	\$0.47	Minute
172	NIGERIA MOBILE OTHER	UCOLNG01	\$0.23	Minute
173	NIUE OTHER	UCOLNU01	\$12.23	Minute
174	NORWAY MOBILE OTHER	UCOLNO01	\$0.03	Minute
175	OMAN MOBILE OTHER	UCOLOM01	\$0.56	Minute
176	PAKISTAN MOBILE OTHER	UCOLPK01	\$0.12	Minute
177	PALESTINE ISRAEL MOBILE OTHER	UCOLPS01	\$0.36	Minute
178	PALESTINE MOBILE OTHER	UCOLPS02	\$0.41	Minute
179	PANAMA MOBILE OTHER	UCOLPA01	\$0.25	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
180	PAPUA NEW GUINEA MOBILE OTHER	UCOLPG01	\$2.72	Minute
181	PARAGUAY MOBILE OTHER	UCOLPY01	\$0.16	Minute
182	PERU MOBILE	UCOLPE01	\$0.02	Minute
183	PHILIPPINES MOBILE OTHER	UCOLPH01	\$0.30	Minute
184	POLAND MOBILE OTHER	UCOLPL01	\$0.31	Minute
185	RUSSIA MOBILE OTHER	UCOLRU01	\$0.53	Minute
186	RWANDA MOBILE OTHER	UCOLRW01	\$0.66	Minute
187	SAN MARINO MOBILE OTHER	UCOLSM01	\$0.47	Minute
188	SAO TOME MOBILE OTHER	UCOLST01	\$2.70	Minute
189	SAUDI ARABIA MOBILE OTHER	UCOLSA01	\$0.29	Minute
190	SENEGAL MOBILE OTHER	UCOLSN01	\$0.87	Minute
191	SERBIA MOBILE OTHER	UCOLRS01	\$0.58	Minute
192	SEYCHELLES MOBILE OTHER	UCOLSC01	\$1.78	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
193	SIERRA LEONE MOBILE OTHER	UCOLSL01	\$1.11	Minute
194	SINGAPORE MOBILE OTHER	UCOLSG01	\$0.10	Minute
195	SLOVAK REPUBLIC MOBILE OTHER	UCOLSK01	\$0.05	Minute
196	SLOVENIA MOBILE OTHER	UCOLSI01	\$0.96	Minute
197	SOMALIA MOBILE	UCOLSO01	\$2.72	Minute
198	SOUTH AFRICA MOBILE MTN	UCOLZA01	\$0.35	Minute
199	SOUTH AFRICA MOBILE OTHER	UCOLZA02	\$0.51	Minute
200	SPAIN MOBILE OTHER	UCOLES01	\$0.39	Minute
201	SRI LANKA MOBILE OTHER	UCOLLK01	\$0.34	Minute
202	ST KITTS & NEVIS MOBILE OTHER	UCOLKN01	\$0.54	Minute
203	ST LUCIA MOBILE OTHER	UCOLLC01	\$0.55	Minute
204	ST MAARTEN MOBILE OTHER	UCOLMF01	\$0.25	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
205	ST PIERRE & MIQUELON MOBILE OTHER	UCOLPM01	\$1.06	Minute
206	ST VINCENT MOBILE OTHER	UCOLVC01	\$0.55	Minute
207	SUDAN MOBILE MTN	UCOLSD01	\$0.35	Minute
208	SUDAN MOBILE OTHER	UCOLSD02	\$0.32	Minute
209	SWAZILAND MOBILE OTHER	UCOLSZ01	\$0.48	Minute
210	SWEDEN MOBILE OTHER	UCOLSE01	\$0.03	Minute
211	SWEDEN MOBILE TELENOR	UCOLSE02	\$0.04	Minute
212	SWITZERLAND MOBILE OTHER	UCOLCH01	\$1.03	Minute
213	SYRIA MOBILE OTHER	UCOLSY01	\$0.37	Minute
214	Serbia Mobile VIP	UCOLRS01	\$0.86	Minute
215	TAIWAN MOBILE OTHER	UCOLTW01	\$0.24	Minute
216	TAJIKISTAN MOBILE OTHER	UCOLTJ01	\$0.37	Minute
217	TANZANIA MOBILE OTHER	UCOLTZ01	\$0.71	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
218	TAJIKISTAN MOBILE OTHER	UCOLTJ01	\$0.37	Minute
219	THAILAND MOBILE OTHER	UCOLTH01	\$0.14	Minute
220	TOGO MOBILE OTHER	UCOLTG01	\$0.62	Minute
221	TOGO MOBILE TELECEL	UCOLTG02	\$0.70	Minute
222	TONGA MOBILE OTHER	UCOLTO01	\$2.72	Minute
223	TRINIDAD & TOBAGO MOBILE OTHER	UCOLTT01	\$0.49	Minute
224	TUNISIA MOBILE OTHER	UCOLTN01	\$1.87	Minute
225	TURKEY MOBILE OTHER	UCOLTR01	\$0.41	Minute
226	TURKMENISTAN MOBILE OTHER	UCOLTNM01	\$0.32	Minute
227	TURKS & CAICOS MOBILE OTHER	UCOLTC01	\$0.53	Minute
228	UGANDA MOBILE OTHER	UCOLUG01	\$0.80	Minute
229	UKRAINE MOBILE	UCOLUA01	\$0.44	Minute
230	UNITED ARAB EMIRATES MOBILE	UCOLAE01	\$0.36	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
231	UNITED KINGDOM MOBILE O2	UCOLGB01	\$0.28	Minute
232	UNITED KINGDOM MOBILE VODAFONE	UCOLGB02	\$0.04	Minute
233	UNITED KINGDOM MOBILE EE	UCOLGB03	\$0.02	Minute
234	UNITED KINGDOM MOBILE HUTCHISON 3G	UCOLGB04	\$0.28	Minute
235	URUGUAY MOBILE	UCOLUY01	\$0.35	Minute
236	UZBEKISTAN MOBILE OTHER	UCOLUZ01	\$0.25	Minute
237	VANUATU MOBILE OTHER	UCOLVU01	\$2.72	Minute
238	VENEZUELA MOBILE TELCEL	UCOLVE01	\$0.24	Minute
239	VIETNAM MOBILE OTHER	UCOLVN01	\$0.17	Minute
240	WESTERN SAMOA MOBILE OTHER	UCOLW\$01	\$2.72	Minute

Line Item	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure
241	YEMEN MOBILE OTHER	UCOLYE01	\$0.31	Minute
242	ZAMBIA MOBILE OTHER	UCOLZM01	\$0.88	Minute
243	ZIMBABWE MOBILE ECONET	UCOLZW01	\$1.04	Minute

## 22.2.6 Voicemail Services

Table 22.2.6.b – Unsolicited Additional Voicemail Features

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
	Touloid Haille	110400115		0.14.50	Oa. 90	7710 00010
1	Voice Mail	UCVVM	Voicemail Service	\$6.65	\$6.65	Each

#### 22.3 OTHER SERVICES

# 22.3.2 Services Related Hourly Support

## Table 22.3.2 – Services Related Hourly Support

	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
1	Field Service Repair Technician Regular Hours	CSS01	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor	\$167.51	N/A	Hour
2	Field Service Repair Technician Overtime Hours	CSS02	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$202.51	N/A	Hour
3	Field Service Repair Technician Sunday and Holiday Hours	CSS03	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	\$239.17	N/A	Hour

# 22.3.3 Migration Professional Services

Table 22.3.3.a – Migration Professional Services

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
1	Migration Technical Services Support I - Standard Regular Hours	CPS01	Technical Services Support I for Central Office Exchange Migration only – Regular Hours	\$167.51	N/A	Hour
2	Migration Technical Services Support I - Overtime Hours	CPS02	Technical Services Support I for Central Office Exchange Migration only - Overtime Hours	\$202.51	N/A	Hour
3	Migration Technical Services Support I – Sunday and Holiday Hours	CPS03	Technical Services Support I for Central Office Exchange Migration only – Sunday and Holiday Hours	\$239.17	N/A	Hour
4	Migration Technical Services Support II - Regular Hours	CPS04	Technical Services Support II for Central Office Exchange Migration only – Regular Hour	\$239.17	N/A	Hour
5	Migration Technical Services Support II - Overtime Hours	CPS05	Technical Services Support II for Central Office Exchange Migration only – Overtime Hours	\$295.84	N/A	Hour
6	Migration Technical Services Support II – Sunday and Holiday Hours	CPS06	Technical Services Support II for Central Office Exchange Migration only – Sunday and Holiday Hours	\$352.51	N/A	Hour
7	Migration Network Engineer – Regular Hours	CPS07	Network Engineer for Central Office Exchange Migration only – Regular Hours	\$290.84	N/A	Hour

Line Item	Feature Name	Contractor's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
8	Migration Network Engineer – Overtime Hours	CPS08	Network Engineer for Central Office Exchange Migration only – Overtime Hours	\$364.17	N/A	Hour
9	Migration Network Engineer – Sunday and Holiday Hours	CPS09	Network Engineer for Central Office Exchange Migration only – Sunday and Holiday Hours	\$435.84	N/A	Hour
10	Migration Professional Services - Senior Engineer – Regular Hours	CPS10	Professional Services - Senior Engineer for Central Office Exchange Migration only – Regular Hours	\$307.51	N/A	Hour
11	Migration Professional Services Principal Architect I – Regular Hours	CPS11	Professional Services Principal Architect I for Central Office Exchange Migration only – Regular Hours	\$385.84	N/A	Hour
12	Migration Professional Services - Principal Architect II – Regular Hours	CPS12	Professional Services - Principal Architect II for Central Office Exchange Migration only – Regular Hours	\$462.51	N/A	Hour

Table 22.3.3.b – Unsolicited Migration Professional Services

		Contract	Feature Description			
		or's		Non-	Monthly	
Line		Product		Recurring	Recurring	Unit of
Item	Feature Name	ID		Charge	Charge	Measure
1	Network-VoIP Assessment	UCNVA0	Network-VoIP Assessment (Small	\$18,689.24	\$0	1
	(Small Site, upto 100 Devices)	1	Site, upto 100 Devices)			
2	Network-VoIP Assessment	UCNVA0	Network-VoIP Assessment (Medium	\$37,378.47	\$0	1
	(Medium Site upto 250	2	Site upto 250 Devices)			
	Devices)					
3	Network-VoIP Assessment	UCNVA0	Network-VoIP Assessment (Large	\$76,923.08	\$0	1
	(Large Site upto 500 Devices)	3	Site upto 500 Devices)			
4	Security Assessment (Small	UCSA01	Security Assessment (Small Site upto	\$36,923.08	\$0	1
	Site upto 100 Devices)		100 Devices)			
5	Security Assessment (Mediuml	UCSA02	Security Assessment (Mediuml Site	\$73,846.16	\$0	1
	Site upto 250 Devices)		upto 250 Devices)			
6	Security Assessment (Large	UCSA03	Security Assessment (Large Site	\$1,47,692.	\$0	1
	Site upto 500 Devices)		upto 500 Devices)	31		
7	Office in a box for Teleworker	UCOBX0	Office in a box for Teleworker	\$0	\$184.62	1
		1				
8	Hybrid Migration Assesment -	UCHMA	Hybrid Migration Assesment -	\$22,458.86	\$0	1
	Option 1 - upto 300 servers	01	Option 1 - upto 300 servers			
9	Hybrid Migration Assesment -	UCHMA	Hybrid Migration Assesment -	\$29,072.91	\$0	1
	Option 2 - upto 500 servers	02	Option 2 - upto 500 servers			
10	Hybrid Migration Assesment -	UCHMA	Hybrid Migration Assesment -	\$38,993.98	\$0	
	Option 3 - upto 800 servers	03	Option 3 - upto 800 servers			

Line Item	Feature Name	Contract or's Product ID	Feature Description	Non- Recurring Charge	Monthly Recurring Charge	Unit of Measure
11	Cloud Enablement Srint - Transformation Plan - upto 10 apps	UCCTP0 1	Cloud Enablement Srint - Transformation Plan - upto 10 apps	\$32,347.55	\$0	
12	Cloud Enablement Sprint - Governance (Landing Zone)	UCCG01	Cloud Enablement Sprint - Governance (Landing Zone)	\$32,347.55	\$0	
13	Managed Service for Landing Zone (Based on NTT's Blueprint)	UCMSLZ 01	Managed Service for Landing Zone (Based on NTT's Blueprint)	\$28,730.40	\$0	
14	Cloud Enablement Sprint - Architecture (Per App)	UCCA01	Cloud Enablement Sprint - Architecture (Per App)	\$32,347.55	\$0	
15	Cloud Enablement Sprint - CICD	UCCICD 01	Cloud Enablement Sprint - CICD	\$32,347.55	\$0	
16	NTT Reference Architecture; laaS simple	UCRA01	NTT Reference Architecture; laaS simple	\$17,587.86	\$0	
17	NTT Reference Architecture; laaS/PaaS Hybrid	UCRA02	NTT Reference Architecture; laaS/PaaS Hybrid	\$14,388.70	\$0	
18	NTT Reference Architecture; Serverless	UCRA03	NTT Reference Architecture; Serverless	\$16,729.97	\$0	
19	NTT Reference Architecture; Containerized	UCRA04	NTT Reference Architecture; Containerized	\$18,864.33	\$0	