

PATIENT INFORMATION

Patient name	Date of birth	Todays Date
Home Address City		
Mailing AddressCity	State	Zip
Home phone () Cell phone ()	Gend	ler
Email address	Sign up for patier	nt portal YESNO
Primary care physician (First and Last name)		Phone
When were you last seen by this doctor?		
Employer	Phone	
Whom may we thank for referring you to our office		
Pharmacy Address		Phone ()
Emergency ContactRelat	tionship	Tel:
IMPORTANT If applicable, may we leave medical information of family member? (Example: appt reminders, insurance coverage)	,	machine, voice mail or with a
ALL INFORMATION IS CONFIDENTIAL. Every attempt will be m patients. It is our policy to release patient information to other	-	-
INSURANCE INFOR	RMATION	
Primary insurance	Policy #	
Name of policy holder	Relationship to patient	
Secondary insurance	Policy #	
Name of policy holder		
Are any of your concerns today related to a workman's comp.	case or an automobile ac	cident? YES/NO
Workers Compensation or Motor Vehicle claims n	need prior written author	ization from adjuster.
What is your chief foot/ankle/leg complaint today?		
How long has it been bothering you?	Date of injury?	
Was this problem previously treated? YES/NO If yes, by who	om?	
Any imaging done?If yes, Facility		Date
CONSE	ENT	
I certify that the above information is true and correct to the best of administer and perform such procedures as may be deemed necessalower legs. I hereby authorize medical information to be sent to my part of the control of the c	ary in the diagnosed and/or	
Signature of Patient Date	Signature of Guardian	Date

realear motor y 100 y	ou nave, or nave you	ever had a	iny of the following	nealth proble	ms?
AIDS/HIV	Diabetes Type I_	Type II	Hypertension	Stoma	ach Ulcers
Anemia	Epilepsy	/	High Cholesterol		id Problems
Arthritis	GERD		Kidney Disease		culosis
Asthma	Gout	_	Phlebitis		/Joint Replacement _
Bleeding problems	Heart Disease		Stroke	_ Varico	ose Veins
Cancer/Type	Hepatitis	_	Liver Disease	_ Other	
Vhen was your last Dia	abetic eye exam?		_Cataract?Gla	ucoma?	Retinopathy?
Are your immunization	s up to date? Flu Shot	Year	Pneumonia	Year	
IAVE YOU EXPERIENCE					
Back Problems			Headaches		
		Itchy skin on feet			_
	ness in toes			.ct	
Burning, Tingling, numb			Reaction to loc		
Burning, Tingling, numb Oryness of skin	ness in toes		-	al anesthetic	
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OUR POLICY REGARDING YOUR HEALTH INSURANCE

So that we may preserve the best possible relationship with our patients, we hope that the following explanation of our position on Health Insurance Carriers will be helpful:

- 1. The proper relationship between patients, doctor, and insurance carrier is often misunderstood. We render to you our very best care, and charge you a fee for that service. Just as the insurance companies do not allow us to set their premium rates, we cannot allow them to set our fees or determine which procedures are best for you.
- Insurance policies vary in the amount that will be paid towards any charges. Please be aware of your
 copayment responsibilities, deductibles, co-insurances and In/Out network benefits. There may be a
 patient responsibility due after your insurance company has processed your claim. We will bill you for
 these balances, and expect prompt payment.
- 3. Many insurance companies today require that patients secure a INSURANCE REFERRAL from their Primary Care Physician before being seen by a specialist under certain circumstances. Because there are numerous insurance plans, it's impossible for us to keep track of when referrals are necessary and when they are not. The circumstances vary from plan to plan. As a result, we must insist that each individual patient assume responsibility for securing a referral when they are needed. If you are not sure when you need to get a referral please inquire with your insurance company. If your insurance company rejects our claim for services rendered due to failure to secure a referral from your Primary Care Physician you will be held accountable to pay the bill. It must be clearly understood that the responsibility to secure referrals is that of the patient and not ours. We are always happy to submit a claim to your insurance company for services rendered. If the claim is denied due to lack of referral, you will be responsible for 100 percent of the balance.
- 4. It is your responsibility to ensure we have up to date insurance information in order to properly process your claim.

By signing this form, I understand and agree to the above statements. I also authorize payment of medical benefits to Coastal Foot & Ankle, Dr. Jonathan Sabourin for services provided to me, or any member of my family, covered under my insurance plan. A copy will be given to me and also put in my medical record.

						my medica	

Signature			
Date			

UNDERSTANDING DEDUCTIBLES, COPAYS, AND COINSURANCES

All private health insurance require consumers to pay some of the cost of covered healthcare services. This is called "cost sharing" or "out of pocket" costs. Cost sharing varies with different types of health plans, but most will have a copayment, coinsurance, or deductible amount.

- **Copay**: In a traditional copay plan, you pay a fixed amount per service. The insurance covers the rest of the allowable charge.
- **Coinsurance**: in a coinsurance model, you pay a fixed percentage of each service. The insurance pays the rest of the allowable charge.
- **Deductible**: You pay the entire amount allowed for all services provided until the deductible is met. For example: if you have an annual deductible amount of \$500, you would continue to pay for all services out-of-pocket until you have paid a total of \$500, after which your insurance would start to pick up the cost of these services.

What counts towards the deductible?

Deductibles only apply to money you spend on covered services that are billed to the insurance plan. Covered services are determined by each individual insurance, and will vary according to which plan you have.

If you receive a service that is not considered covered service by your health plan, then you may be required to pay this amount out of pocket to your provider.

Non-Covered Services

Below are <u>some</u> examples of services provided by Coastal Foot & Ankle that are sometimes non-covered or are applied to deductibles by private insurance companies.

- Injections
- Soft/Hard casts
- Post-Op Radiographs
- Custom & Prefabricated Orthotics
- Crutches
- Post-Op Shoes/Boots
- Routine foot care
- Radiographs

Please note each patients insurance policy is different, we encourage you to contact your insurance provider to find out what your plan covers.

Signature	Date
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MEDICAL APPOINTMENT CANCELLATION/NO SHOW POLICY

Thank you for trusting your medical care to Coastal Foot & Ankle. When you schedule an appointment with Dr. Sabourin we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule an appointment please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. Please see our Appointment Cancellation/No Show Policy below:

- Effective Immediately, any established patient who fails to show or call to cancel/reschedule an appointment and has not contacted our office with at least 24 hours notice will be considered a No Show and charged a \$25.00 fee.
- Any established patient who fails to show or cancels/reschedules an appointment with no 24 hour notice a **second** time will be charged a **\$50.00 fee.**
- If a third No Show or call to cancellation/reschedule with no 24 hour notice should occur the patient may be **dismissed** for Coastal Foot & Ankle.
- Any new patient who fails to show for their initial visit will not be rescheduled.
- The fee is charged to the patient, not the insurance company, and is **due at the time of the** patient's next office visit.
- As a courtesy, when time allows, we make reminder calls for appointments. If you do not receive a reminder call or message, the above Policy will remain in effect.

We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances please contact our Practice Manager, Stephanie, who may be able to waive the No Show fee. You may contact our office 24 hours a day, 7 days a week. If after hours, press 1 to leave a message. Messages left at either location are acceptable.

Signature	Date
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