

ANUDEEP ADARI

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Andhra University

Bachelor of Commerce

July 2016 – May 2019

Visakhapatnam, Andhra pradesh

Primary Skills

- | | | | |
|---------------------------------|-----------------|-------------------------|----------------------------|
| • Windows Server Administration | • Science Logic | • Dynatrace | • Designing Infrastructure |
| • Data Analysis | • Service Now | • Accounting | • Cloud Computing |
| | • Azure AI | • Computer Architecture | Security |

Professional Experience

Cognizant

January 2022 – July 2024

System's Engineer

Chennai, Tamil Nadu

- Worked as a technical head and led VMware administration activities for critical sites (EMEA, SA, NA), overseeing server alerts and ensuring swift action on issues to maintain 99.9% uptime across multiple regions.
- Reduced server downtime by 25% across critical EMEA, SA, and NA sites by promptly managing VMware alerts and proactively addressing potential issues
- Delivered 100% on-time daily client reports with actionable data insights, leading to a 20% improvement in operational clarity and decision-making.
- Increased resolution speed for critical hardware issues by 30% by coordinating urgent technician visits, efficiently handling repairs and replacements on-site.
- Enhanced system performance and security through managing over 18 successful patching, upgrades, and maintenance tasks monthly using Science Logic.
- Performed post-patching disk cleanup for both Production and Non-Production Windows servers, improving server performance and reducing storage utilization by 20%.
- Managed and tracked service and change requests via ServiceNow, ensuring timely completion of 20+ requests per month, streamlining incident resolution and improving service delivery.
- Collaborated with the Network team during network outages, quickly addressing device failures and bandwidth issues, reducing downtime by 15%.
- Achieved 98% uptime by collaborating with network teams to quickly resolve outages, ensuring consistent service continuity across regions
- Improved server validation accuracy by 40% through monthly checks, optimizing backup reliability in coordination with Windows and Backup teams..
- Processed 95% of service requests and trend analyses within 24 hours via ServiceNow, streamlining post-patch and cleanup workflows.
- Achieved a 15% reduction in recurring issues by implementing systematic trend analysis and proactive maintenance procedures
- Handle urgent Technician visits in the client area for tasks like changing or repairing server modules through Essential cases.
- Monitored email alerts and created tickets for Windows VMware, Nutanix, hardware failures, and Windows AD replication issues, reducing response time to critical issues by 30%.

Project Description

- As a Cloud Engineer and Tech Lead for the Infrastructure Monitoring team, I managed team performance to ensure 98% SLA compliance and 99.9% uptime across multiple regions. I oversaw server support, critical alert resolution, and maintenance coordination, processing over 100 MM requests and email monitoring tasks monthly, improving response times by 25%. Additionally, I conducted post-patching disk cleanups, optimizing server performance and reducing storage issues by 15%. I delivered monthly data analysis reports to management, driving process improvements and reducing incident recurrence. By adhering to strict operational policies, I helped minimize critical incident escalations by 20%.
- A Windows Server Administrator with 2.7 years of technical leadership experience at Cognizant, specializing in proactive monitoring and VMware management. Adept at real-time server alert management, providing daily client reports, and delivering comprehensive data analysis reports at month-end. Experienced in leading bi-weekly team calls to ensure seamless operations and client satisfaction. Passionate about optimizing server performance and fostering team collaboration to drive continuous improvement.

Technical Skills

Languages: Python.

IDE'S: Pycharm, Jupyter notebook, Atom.

Technologies/Frameworks: GitHub, Linux, Amazon web services.

Additional Skills and Certifications

- Analyzed and visualized data using Python.
- Installed and configured Windows and Windows Server operating systems.
- Performed prediction analysis using Python and Excel.
- Gained knowledge of deep learning algorithms, particularly for Artificial Neural Networks.
- Worked with both GPT (GUID Partition Table) and MBR (Master Boot Record) for system boot processes
- Configured dual boot setups for operating systems through BIOS and VMware Workstation.
- Developed Android applications and contributed to porting operating systems for Android
- Proficient in Microsoft Office applications
- Completed a machine learning course through Udemy
- Completed Azure AI 900 fundamentals, including virtual simulations
- Completed Azure AZ 900 fundamentals
- Completed Tally ERP 9 certification from Tally Ace India
- Studied data structures and deep learning algorithms through Coursera

Certifications

- Advanced Cloud Computing and DevOps Certification
- Linux Module for Cloud and Devops
- Python Module for Cloud and Devops
- Azure AZ 900 fundamentals
- Data structures and deep learning algorithms from Coursera.
- Azure AI 900 fundamentals with virtual simulationa
- Tally ERP 9 from Tally Ace India

Languages

- English
- Hindi
- Telugu

Declaration

I hereby declare that all the above information furnished by me is correct to the best of my knowledge.