RINSHINDAS THAZHATH

Security Analyst

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A cyber security enthusiast with over 3 years experience in IT operations and information security. Experienced **Microsoft 365 Administrator** with a strong background in **endpoint security, network firewalls, email security, and cloud protection**. Skilled in securing environments using **Microsoft Defender XDR, Acronis Cyber Protect Cloud, and Mimecast**, ensuring proactive threat mitigation and compliance. Coordinated with the **SOC** Team - **Help AG Middle East** to Respond to **Splunk Alerts** and Mitigate Security Risks.

TECHNICAL SKILLS

- Core networking and networking protocols.
- Vulnerability management.
- Defense in Depth strategies.
- **Microsoft 365**: Exchange online, Defender, Entra ID, Intune, Sharepoint
- **XDR** - Microsoft Defender
- **Email security**: Mimecast, Acronis perception point
- **SIEM -** Splunk.
- **Backup tools** - Acronis, Synology NAS
- **Security Frameworks:** ISO27001, OSINT, NIST, PCI DSS
- **Operating systems:** Kali linux, Ubuntu, Windows, Linux
- **Tools:** Wireshark, Nmap, Burp Suite
- **Scripting Language:** Python, Powershell

SOFT SKILLS

- Team work
- Time management
- Upskilling.

PROFESSIONAL EXPERIENCE

IT Remote Support Engineer | GS IT | Kochi, India | June 2024 - Present

- Managed user lifecycle tasks including account creation, license assignment, group membership, and permissions using the Microsoft 365 Admin Center and PowerShell for over 40 clients globally.
- Administered **Exchange Online**, including mailbox management, email flow rules, and spam filter configurations.
- Monitored and analyzed security alerts generated by **Microsoft Defender XDR** to identify potential threats and vulnerabilities.
- Investigated incidents using Threat Explorer and Incident Views to determine the root cause, impacted entities, and appropriate remediation actions.
- Coordinated with the **SOC Team - Help AG Middle East** to Respond to **Splunk Alerts** and Mitigate Security Risks
- Conducted **phishing simulations** in Office 365 and developed a phishing attack playbook.

- Experienced in managing **Azure AD** for identity and access control, along with **Intune** for device management and security policy enforcement.
- Managed Email Security Using **Mimecast** which is a cloud-based email management service designed to protect organizations from various email-based security threats, such as phishing, spam, malware, and data loss.
- Administered **Acronis Cyber Protect Cloud**, ensuring seamless integration of **cybersecurity, data protection, and endpoint management** in a unified solution.
- Utilized **Freshservice ITSM** platform to manage incidents and service requests.

System Administrator | EnergyScape Renewables | Thrissur, India | March 2023 - June 2024

- Maintained a high level of availability for all **Microsoft 365** services.
- Managed **user accounts, licenses, and security settings** through the **Microsoft 365 Admin Center**
- **Endpoint Security (EPS)** administration.
- Setup and applied policies related to Virus scan, emails, IDS/IPS, Web security, Advanced device control and Data Loss Prevention.
- Network protection and web protection using **Sophos(XGS126)** firewall.
- Monitored systems and network for alerts and resolve problems.
- Experience with the ticketing system - **Zoho Desk.**
- Collaborated effectively and closely with end users and IT stakeholders.
- Managed the team and data from a single access point from the **Dropbox Business**, which is SAAS based file hosting service.
- Researched, Evaluated and recommended hardware and software requirements.

Jr. IT Officer | Anytimemoney Pvt Ltd | Calicut, India | March 2021 - August 2022

- Familiarized with Microsoft 365 Admin Center for User and Service Management
- Configured and supported network and firewall infrastructure (Fortinet FG 60F).
- Worked with application development team to implement various upgrades based on the customers requirements.
- Provided technical assistance, as needed, for all Digital Banking applications of POS (Point of Sale) machines.

Technical Support Engineer | Instotech | Navi Mumbai, India | November 2018 - February 2021

- Tech support of automated PLC system instrumentation and instrument calibration.

EDUCATION

- **Cybersecurity Certificate Program | Caltech | Pasadena, USA | June 2022 - February 2023**
- **Bachelor of Technology | University of Calicut | Calicut, India | August 2014 - March 2018**

LANGUAGES

English	**Hindi**	**Malayalam**
Professional Working Proficiency	Professional Working Proficiency	Native or Bilingual Proficiency