HARIKRISHNAN

SOC analyst & Tech support engineer

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ABOUT

SOC Analyst with expertise in network support, specializing in FTTH OLT, modems, routers, and switches. Certified by EC-Council as a SOC Analyst (CSA), skilled in threat detection, incident response, and security monitoring. Experienced in identifying vulnerabilities and optimizing network security.

EDUCATION

CICSA (Certified IT Infrastructure Cyber SOC Analyst) | 2024 | RedTeam Hacker Academy, Kottakkal

Diploma in Engineering (Electronics) | 2019-2022 | Polytechnic College, Perinthalmanna

PROFESSIONAL EXPERIENCE

Tech Support Engineer | Freelance | 2023-2025 – Present
- Configured and maintained FTTH OLT, modems, routers, and switches to ensure optimal network performance.
- Configured and maintained FTTH OLT, modems, routers, and switches for optimal performance.Monitored network systems to detect and prevent potential vulnerabilities and inefficiencies.

SKILLS & KNOWLEDGE

- **Tech Support**: Expertise in configuring and troubleshooting FTTH OLT, modems, routers, and switches.
- **Monitoring & Analysis**: Proficient in using SIEM tools for threat detection and incident responseProficient in safeguarding networks using tools like firewalls and intrusion detection systems.
- **Incident Response**: Knowledge of triaging and responding to security incidents.Proficient at multitasking, effectively handling multiple projects, and skilfully prioritizing tasks.
- **Network Security**: Experience with firewalls, intrusion detection/prevention systems (IDS/IPS).
- **Threat Hunting**: Familiarity with malware analysis and threat intelligence techniques.
- **Vulnerability Management**: Understanding of OWASP Top 10 vulnerabilities and mitigation strategies.
- **Soft Skills**: Strong analytical and multitasking abilities; effective communication and teamwork.

PROJECTS

- **SIEM-Based Threat Detection using Splunk**
- **Network Security Monitoring with ELK Stack**
- **Malware Analysis & Threat Hunting Using Sysmon**

CERTIFICATIONS

- **EC-Council Certified SOC Analyst (CSA)** | 2024
- **RedTeam Hacker Academy** | SOC Analyst Certification | 2024

ACHIEVEMENTS

- **Recognized in the Hall of Fame by RedTeam Hacker Academy for outstanding SOC Analyst performance.**
- **Acknowledged for completing real-world SOC scenarios and enhancing security practices.**

TOOLS AND TECHNOLOGY

- **SIEM Platforms:** Splunk, QRadar
- **Penetration Testing**: Burp Suite, Nmap
- **Threat Analysis**: Wireshark, Snort
- **Operating Systems**: Windows, Linux (Kali)