Daniel Magdy Dekson

⚲ Cairo-Egypt ✉ daniel50.dm@gmail.com 📞 (+20)1270126108 🛡 Finished Military Service **in** daniel magdy

profile summary

A passionate Computer Science graduate specializing in Cybersecurity, seeking an opportunity in a reputable organization to apply my technical skills and leverage my experience in IT support. I possess strong abilities in problem-solving, network security, and penetration testing, along with excellent communication and teamwork skills. Committed to continuous learning and professional growth to advance my career in cybersecurity.

Skills

❖ **Soft skills:**

- Adaptability
- motivation
- self-confidence
- I am Sociable person I've got teamwork skills
- strong desire to learn.

❖ **Technical Skills**

- Troubleshooting
- problem-solving
- customer service

❖ **language**

- English: Upper-Intermediate
- Arabic :native

Education

University of modern academy   *Sept 2017 – May 2021*
BS in Computer Science

- Grade: very good
- Graduation project grade : Excellent

Experience

Dokki , Giza
Mar. 2024 – Present

❖ **IT Support at RadioShack**

- Troubleshooting and Problem Solving: Diagnose and resolve technical issues related to hardware, software, and network configurations.
- Customer Support: Provide timely and effective technical support to clients via phone, email, and chat.

Dokki , Giza

Feb. 2023 – Sep 2023

❖ **Data Entry at Elagi Physiotherapy Centre**

  In my previous role, I worked as a data entry specialist at a dynamic physical therapy clinic where I ensured accurate patient recordkeeping and appointment verification."

"My experience in data entry comes from my time at a physical therapy clinic where I meticulously maintained patient records and tracked appointment attendance.

Cairo

Mar 2018 – Aug 2018

❖ **Course Assistant at Pharaonic Company for kids in Cairo**

Courses

- Ccna
- eLearnSecurity's Junior Penetration Tester (eJPT v2)
- Certified network defender (CND)
- Computer Hacking Forensic Investigator (CHFI)

Projects

Graduation Project

Project Title:

Visual Language Translator: A Mobile App for Deaf and Hard-of-Hearing Individuals

Project Description:

This innovative project aimed to bridge the communication gap for individuals who are deaf or hard of hearing   by developing a mobile application capable of interpreting sign language in real-time. Utilizing advanced computer vision techniques, the app employs a smartphone camera to accurately recognize and translate sign language gestures into text-based subtitles. This groundbreaking technology empowers users to engage in meaningful conversations and participate more fully in society.

Key Features:

- Real-time sign language recognition
- Accurate text-based subtitles
- User-friendly interface
- Integration with recording and saving fear