

Your Voice, Our Chain, Their Accountability

# 6196

of consumers say they experience unreliable apps/websites at least once a week

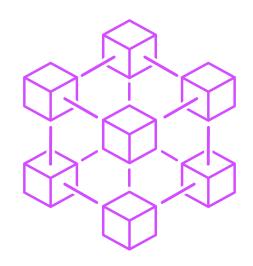
Gone in a Glitch – Online Reliability Report 2023

# Problem & Opportunity



Anybody can launch an online business with AI, but this also means dealing with fragile code and fraud risks





Blockchain allows us to create a decentralized network that brings security, trust, and anti-fraud measures to these businesses



# **4/ex**

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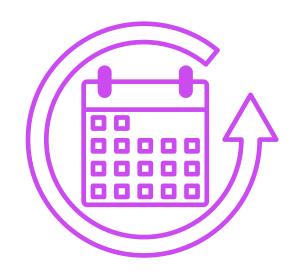
Decentralized platform that connects **companies to the blockchain ecosystem**, enabling **business registration and community evaluation through customer feedback** that **regulates satisfaction** and **strengthens transparency and trust**.



# PRECISO DE ALGUMAS TELAS PARA EXPLICAR SOLUÇÃO

- Tela de empresas que estão na plataforma
- Tela do Tracking de Feedbacks
- Tela de pagamento usando Token
- Tela do Selo Vex

## Solution Monetization



Monthly fee model for access to community customer feedback tracking and Vex trust seal



Holding-based model where increased user adoption drives higher token value and holder returns

# Freemium



Free access for companies to register their businesses on the platform and receive customer feedback from the community, without detailed tracking and with only the final result available

5% conversion rate expected for users switching to the paid subscription model



(FREE)

### **BASIC**

Register business on platform

Receive customers feedback

\$288

#### STANDARD

Register business on platform

Receive customers feedback with tracking

\$380

### **ENTERPRISE**

Register business on platform

Receive customers
feedback with
tracking and CS data
insights

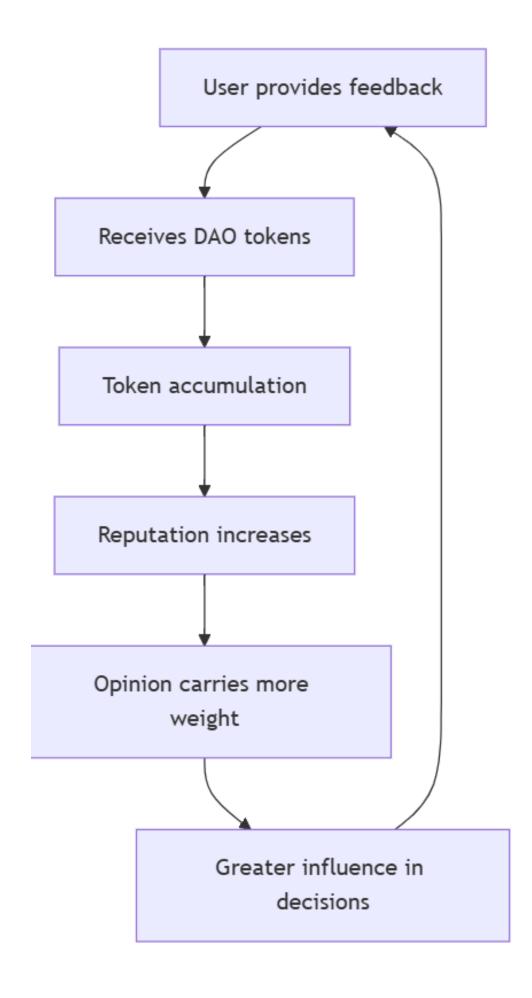
Provide dedicated support



# Holding

Holding-based model where revenue is generated as token adoption increases, driving higher token value and providing returns to holders, while the platform benefits from network growth. Also, our currency sees increased usage as holders actively use it.





In the User Rewards system, each time a user provides valid customer feedback, they receive a certain amount of DAO tokens. The more customer feedback users provide, the higher their reputation will be, which increases the influence of their opinion within the platform, making Vex more reliable, transparent, and valued.

# Costs

# Market



### US\$2.53 billion

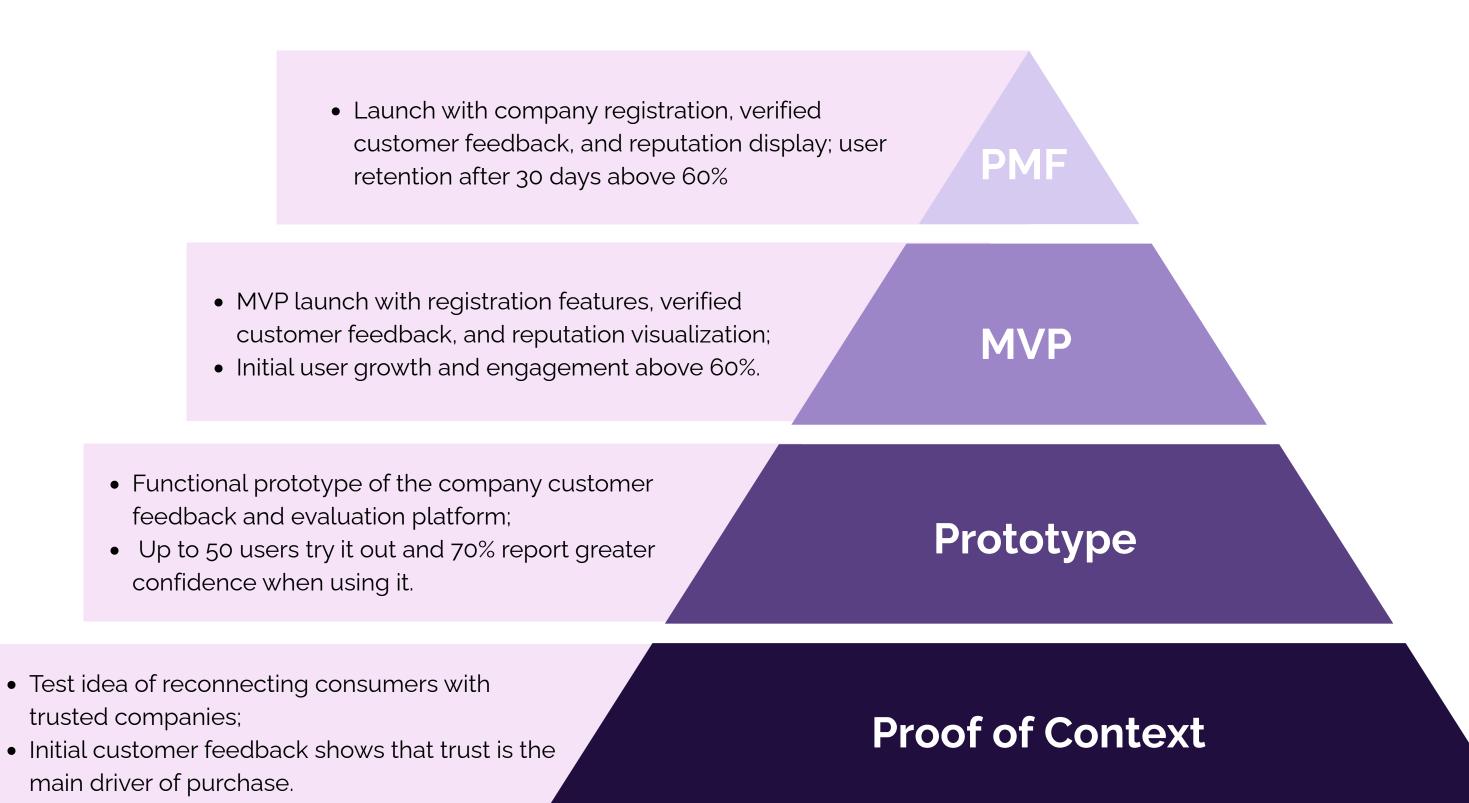
in market capitalization for Internet Computer, with a current price of US\$4.71 (ICP/USD)



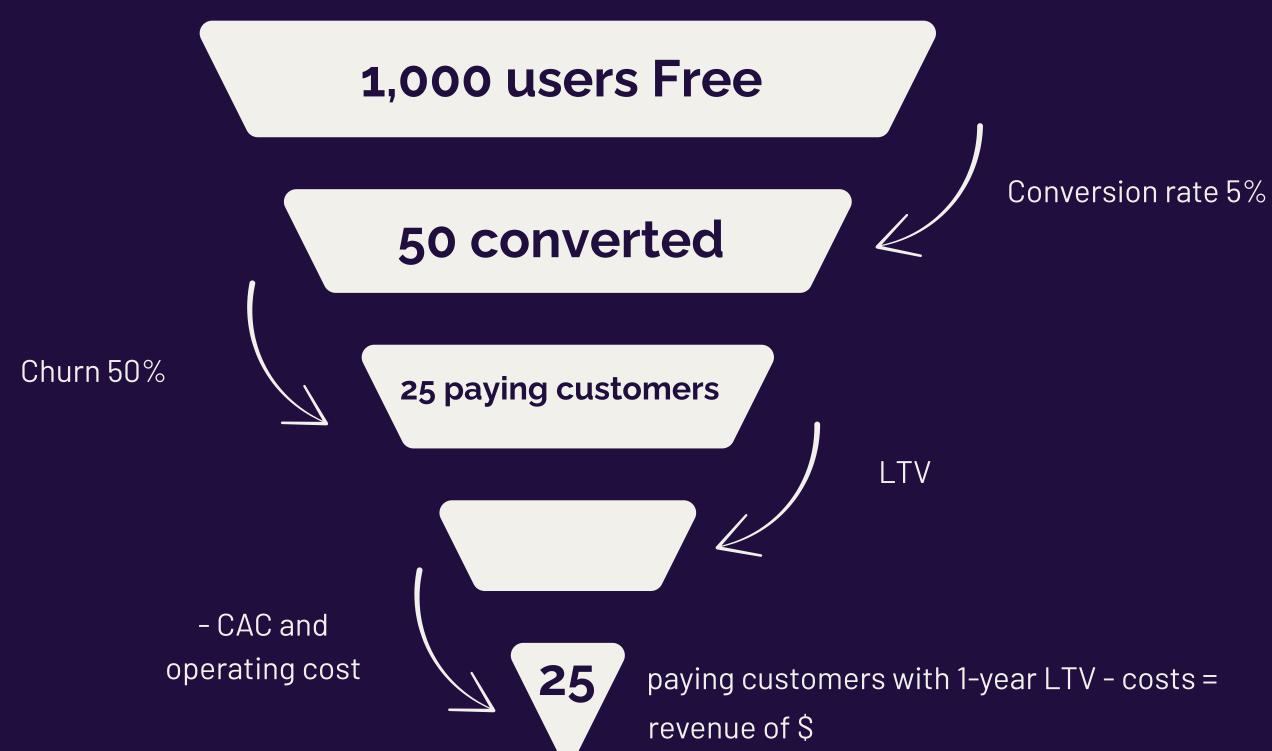
# 44% of consumers stopped buying from a company due to lack of

stopped buying from a company due to lack of trust — our solution tackles exactly that

## Product-Market Fit



# Projection



### Ideal Customer Profile



#### Companies

Startups and digital SMEs that are growing and facing difficulties in structuring the collection, analysis, and monitoring of customer feedback to increase trust and retention in the market.

#### **Feedback Holders**

Digital professionals and consumers, aged 18 to 40, frequent users of online services (fintechs, e-commerce, mobility, games), familiar with decentralized internet

# Feedback de Dubai







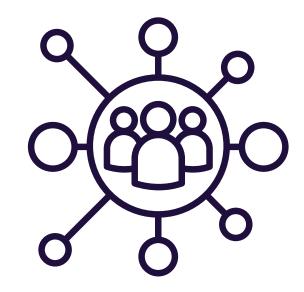


Trust Model	Decentralized (Web3, immutable data on blockchain)	Centralized (reviews hosted by the platform)	Centralized, focused on reputation in Brazil	Centralized, curated verified reviews
Transparency	High – data cannot be manipulated	Moderate – there have been complaints about paid moderation	Moderate – focus on company exhibition	High – only real customers can review
User Rewards	Yes (tokens and gamification)	No	No	No
Scope of Operations	Global, digital-native	Global (Strong in US/Europe)	Brazil (strong in B2C consumers)	UK/US, focus on e-commerce
Business Integration	APIs + web3 dashboards + customer feedback tracking	APIs, plugins for e-commerce	Limited APIs, focus on public showcase	APIs and strong e-commerce integration
Average Cost	~\$288/month (scalable SaaS)	200–600 USD/month (depending on plan)	Free for users, paid model for premium companies	200–800 USD/mês
Competitive Advantage	Transparency via blockchain, rewarded engagement, focus on digital trust	Established global brand	Strong awareness in Brazil, local benchmark	Curation of 100% verified reviews
Main Audience	Digital SMEs and scale-ups, web3 users	Large global companies, e-commerce businesses	Brazilian consumers and local companies	Medium and large e-commerce businesses

### Differentials



Users are **rewarded for each customer feedback**provided



Community itself validates and guarantees trust



Simple, **fast transactions at a lower cost** than
competitors

# MVP Features

01

#### **API**

- WEB2
- CANISTE-TO-CANISTER

02

#### **ICP**

- HTTP-OUTCALLS
- OTHER PROTOCOLS
   CONNECTION AS
   DAPPS RUNNING ON
   ICP AND OTHERS
   BLOCKCHAIN VIA
   CHAIN-FUSION

03

#### **WEB**

- PLUG WALLET INTEGRATION
- OPEN-CHAT INTEGRATION
- DECENTRALIZED VOTING
- DAO TOKENOMICS

04

#### **Data analytics**

- REAL DATA (ON-CHAIN)
- Al
- DASHBOARD
- PREDICTIONS
- BOTS

# Roadmap

**Teams** 

**1st Quarter** 

**2nd Quarter** 

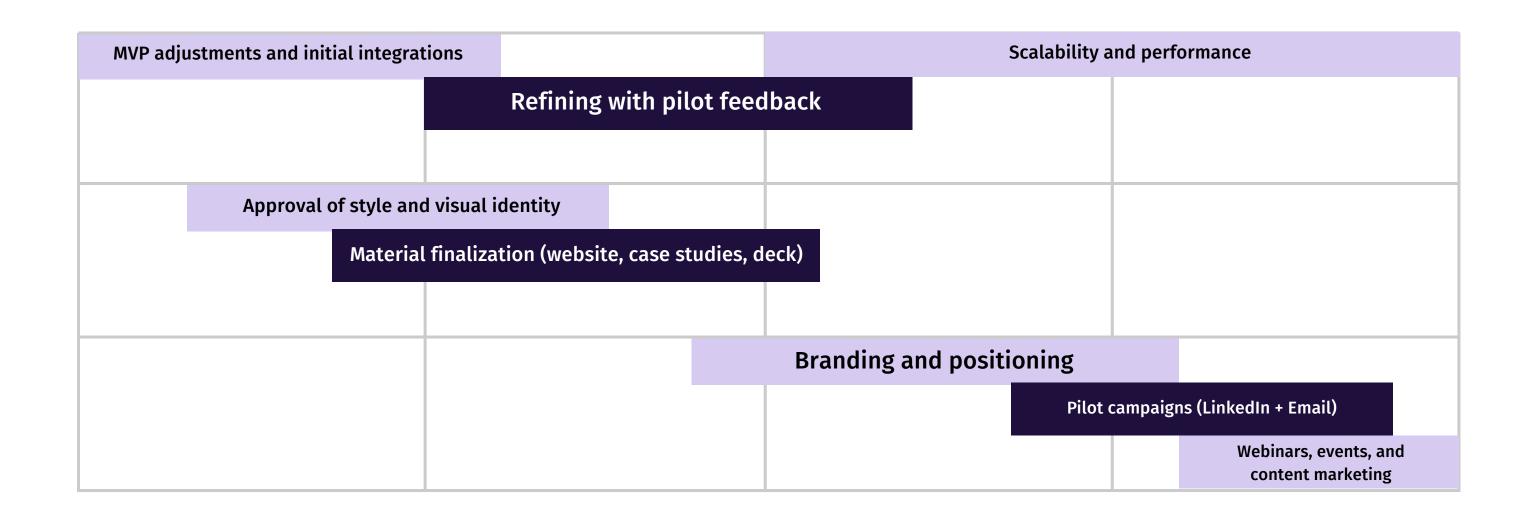
**3rd Quarter** 

4th Quarter

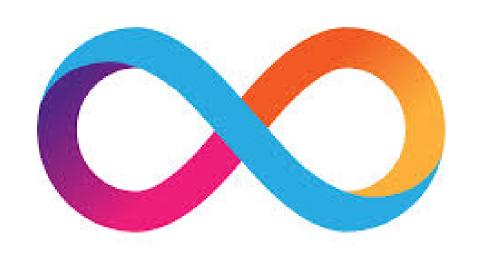
Software Development

Platform Design

Marketing



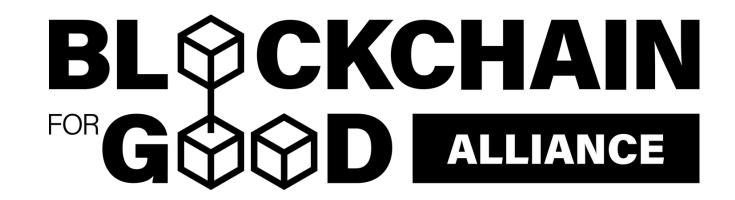
## Potential Partners











# Team



Rafael Coutinho (Founder & Engineer)



Davi Arantes (Business & Engineer)



Sarah SOBRENOME (UI/UX)



Anna Aragão (Business & Sales)

Startup Mentor in Ideation and Validation by ABStartups Brazil, TOP 50 Global Student Prize "Student Nobel Prize," Fellow ProLíder 2022, and 1st Place COMEX Challenge by the Brazilian Ministry of Economy. Graduated from the McKinsey Forward Program 2025 and Software Engineering student at Inteli. Currently works with Business Strategy in HR, Expenses, and Benefits Management.



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